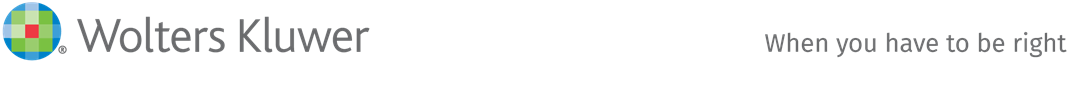




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Practice Workbook

Issue Tracking

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|  | Champion Pharmaceuticals, Inc. |

Review the Student Guide for the TeamMate+ application, specifically the section on Issue Management and Tracking. Use the information provided in the Student Guide to answer the following questions and critical thinking task.

#### Multiple Choice

1. The components of Issue Tracking include which of the following?
   1. Issue Tracking
   2. Management Dashboards
   3. Suite Wide Reporting
   4. All of the above
2. Which of the following must be completed in the Project Area for the Issue Tracking recommendation tracking process to operate effectively?
   1. Entity, Auditor, and Estimated Date of Completion
   2. Entity, Recommendation Title, and Estimated Date of Completion
   3. Recommendation Owner, and Estimated Date of Completion
   4. Recommendation Title, Entity, and Recommendation Owner
3. Issue Tracking Issue Tracking can be accessed by:
   1. Auditors and Contacts
   2. Auditors only
   3. Contacts only
   4. None of the above

#### True/False

1. Documentation cannot be attached to recommendation status updates.
   1. True
   2. False

#### Discussion Question

1. How does TeamMate+ facilitate the audit follow-up process?