[Chapter 14]

**CASE 3**

**TeamMate Practice Case Exercise 4: Audit Report and Implementation Tracking**

Audit Report generation is a process that can be performed within the Engagement project. This allows for all of the pertinent information that should be accumulated for reporting to occur. Once the Audit report is generated, an editable deliverable can be managed and provided to the intended audience.

The Issue Tracking Area within TeamMate+ provides a comprehensive view of recommendations that have been identified for tracking. The view within Issue Tracking allow for an evaluation of progress, a medium for collaboration between the audit department as well as remediation owners. Access the Issue Tracking Area in TeamMate+ and review the tracked recommendations that have been released from the previous case exercise. Consider doing the following:

* Ensure that Project Profile information has been updated and generate an audit report (using standard layout) to communicate audit results.
* Document a status update by accessing the workflow tab of the recommendation and provide comments.
* Consider closing one of the recommendations. Add a work paper to the recommendation to support the rationale for closing the recommendation.

Critical Thinking: After working outstanding recommendations, answer the following questions:

* For an open recommendation, what state would you use to provide a status update for the item?
* How many perspectives are available within the Issue Tracking Area?
* Within a project, multiple recommendations can be created relating to the same observations. In what instances would this approach be ideal?