[Chapter 1]

**CASE 2**

**TeamMate Practice Case – Introduction**

TeamMate® Audit Management Systems, are the world’s premiere audit management solutions and are used by more than 100,000 auditors and 2,500 organizations worldwide. TeamMate offers an ecosystem of audit management tools (including audit management, controls management, and data analytics). TeamMate+ offers a complete end-to-end solution covering:

* Risk Assessment enabling internal auditors to assess strategic risks across their organization and develop a risk-based audit plan.
* A complete internal audit documentation approach that integrates with Microsoft Word, Excel and Adobe PDF for extensive work paper coverage.
* Time recording and reporting that accounts for an internal auditor’s full day of work-related internal audit tasks as well as time spent on other activities.
* Issue/recommendation tracking of outstanding internal audit engagement work.
* Reporting and trending of audit plans, engagements, issues and other areas of internal audit data necessary to monitor the performance of the team and the organization, and provide insights into future trends.

Readers of *Internal Auditing: Assurance & Advisory Services* *4th edition* will be provided with opportunities to learn about TeamMate+ via a series of four case exercises. The four case exercises and the chapters to which they pertain are listed below:

* **Exercise 1: Assessment** – Chapter 5, “Business Processes and Risks.”
* **Exercise 2: Project and Internal Controls** – Chapter 6, “Internal Control.”
* **Exercise 3: Project and the Audit Engagement Process** – Chapter 12, “Introduction to the Engagement Process.”
* **Exercise 4: Issue Tracking**– Chapter 14, “Communicating Assurance Engagement Outcomes and Performing Follow-up Procedures.”

Each case exercise will be introduced in the Cases section of the pertinent chapter(s) and will be dependent upon the work performed in the previous exercise.

1. Read the Introduction in the TeamMate Practice Case Workbook and familiarize yourself with the organization.