

Corporate Communication

Business Continuity Policy Declaration

Tagetik Software S.r.l. has developed a Service Quality, Information Security, Business Continuity and Safety Management Systems in accordance with ISO 9001, ISO 27001, ISO 22301 and OHSAS 18001 standards, aimed at improving over time.

The main objective of the Business Continuity Management System (BCMS) is to guarantee its Clients the highest level of quality with the services provided and the continuity of its services, in line with their expectations and with the contractual obligations; to guarantee its Stakeholders the business continuity, even facing serious incidents that could affect the company; to maintain the style, the ethics and the image of the Company.

The Business Continuity Plan, the specific policies, procedures and internal regulations for the management of the Business Continuity, organized by Tagetik Software S.r.l., are consistent with the organizational structure of the company, with the business continuity management standards (ISO 22301, BS 25999, etc.) and with the other company management systems, such as those related to safety (OHSAS 18001), quality (ISO 9001), information security (ISO 27001), outsourcing service conformity (SSAE 16), risk management and compliance with laws and regulations (privacy, D.lgs. 231/01, etc.).

In particular, for the management of the Business Continuity and to guarantee the prompt and adequate response to incidents that could threaten the business continuity, the Board of Directors defined and assigned specific responsibilities and periodically performs awareness-raising activities in order to let the employees know the defined policies and procedures, inviting them to take part in the periodic checks and to prepare themselves to support the company in the event of accidents and crisis, in order to promptly resume the activities and services and to limit as much as possible the damage to the company and to the customers as well as to guarantee the Stakeholders the solidity, the reliability and the image of Tagetik Software S.r.l.

Lucca - 20th April 2017

BCP Coordinator
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