

## **UpToDate**<sup>®</sup> **Registration Process**





	MAGMUTUAL®	
	Register for an UpToDate account	
Existing Users:	Make the most of your UpToDate experience: Register for an account and benefit from mobile access to our trusted clinical content. Proc. earn and redeem CME/CE/CPD credits while volv work.	
Click log in	Already registered 2-Hitease log in with your UpToDate username and password.	
	First Name	
	Last Name	
	Email	
	You will need access to this email account to complete your registration	
	Country	
	ZIP/Postal Code (optional)	
	City	
	Specialty	
	Role	
	Create your username and password	
	Usemame	
	Password	
	Password nutes; • 8 to 24 characters • at least 1 uppercase letter • cannot match usemame • at least 1 number, or special character from the following set:	
	0 # \$ * 1 ( ) + =	Click Send Verification Code
	Send Verification Code	Retrieve code and Submit into prompt

## **GETTING REGISTERED FOR UPTODATE:**

This is a ONE-TIME PROCESS, and you will automatically be signed in moving forward once completed.

- 1. Visit MagMutual.com and log in to your account.
  - If you do not have an account with MagMutual.com and you are a PolicyOwner, please register for a customer account.
- 2. Access your account profile page and click the UpToDate link.
  - Each PolicyOwner must have an individual MagMutual customer account before registering for UpToDate.
  - Please do not register others for UpToDate from your MagMutual customer account.
  - Do not log out from MagMutual once you have started the registration process.
- 3. You will be directed to an UpToDate registration page. To register, complete all fields on the registration page and click *Send Verification Code*. You will be prompted to enter a verification code. Retrieve the code from your email, enter it into the prompt, and click *Submit Verification Code* to complete registration.
  - If you already have an UpToDate user name and password from a personal subscription or previous access, log in using the "log in" link provided.
  - If you have been using a group login, we recommend setting up an individual registration to ensure you have full access, including use of the app on two mobile devices.
- 4. Upon completion of the registration process, you will receive a confirmation email from UpToDate with instructions on downloading the mobile app.



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#### **MOBILE ACCESS:**

Once registered, you can install the mobile app on up to two devices by following the instructions below:

- 1. On your smartphone or tablet, search for "UpToDate" in your app store and install the free app.
- 2. Once the download is complete, open the UpToDate mobile app.
- 3. Log in with your UpToDate user name and password. You only need to do this once; the app remembers your user name and password.



## ACCESS TO UPTODATE®

- You will be required to re-authenticate your status every 90 days via your account on MagMutual.com. In addition to the mobile app, you can access UpToDate from any computer with internet access.
- Simply go to www.uptodate.com and click the "Log in" button located in the top right corner of the UpToDate home page, then enter your user name and password.

#### **NEED HELP?**

#### MagMutual Website

Service Team 800-282-4882 (x5) service@magmutual.com

#### **UpToDate Questions**

800-998-6374 customerservice@uptodate.com

#### MAINTAINING ACCESS

- In order to maintain uninterrupted access to UpToDate, you must re-verify your affiliation with MagMutual once every 90 days.
- Re-verification can be done using the following method:
  - Access UpToDate from the MagMutual website the same way you registered at least once every 90 days.
  - Confirm you are logged in by locating your name in the upper right corner of the UpToDate screen.
  - This will automatically re-verify your affiliation, and you will not receive any re-verification messaging.
- Please note: In-application and email messaging will inform you of the need to verify affiliation if you have not done so by day 80. You will receive a second alert at day 90. If you fail to re-verify by day 90, you will lose mobile and remote access. To regain access, please complete the re-verification process outlined above.