

Case Study

Biblioteca Virtual Ciencias de la Salud de Castilla La Mancha



How librarians centralized services, using Ovid® Discovery

Learn how you can use Ovid Discovery to simplify user access to all the electronic resources at your institution.

BVCSCM librarians wanted to empower users to be able to find all their public health content and tools in one place.

The challenge:

To develop a new library portal which would integrate all resources (like UpToDate®), to satisfy and fulfill the needs and requirements of BVCSCM's users

The solution: A centralized search experience

Requiring a system where librarians can make updates and corrections quickly, BVCSCM chose Ovid Discovery, primarily for its ease of use, as well as how customizable the landing page is.

Ovid Discovery offers several customization options, functionality and tools, such as precise medical searching through a MeSH-controlled vocabulary thesaurus, a Library Resources A-Z search, and a mobile-friendly interface.

Ovid's Support team worked closely with the librarians to create a customized configuration of Ovid Discovery that worked best for BVCSCM's users. For example, the integration of UpToDate results was very well received. Ovid Support continues to add resources, helping the librarians to save time.

"We have significantly improved the image of our library, by centralizing all services, content, and tools"

- BVCSCM librarians

About BVCSCM

The Biblioteca Virtual Ciencias de la Salud de Castilla La Mancha (BVCSCM) provides health professionals of the Castilla-La Mancha Health System (SESCAM) with electronic content and tools. SESCAM operates 20 hospitals and provides public health services to 1.8 million citizens in Spain.



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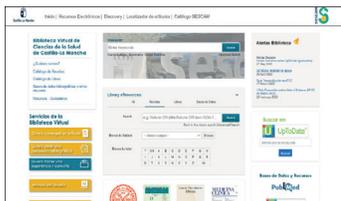
About Ovid® Discovery:

Ovid Discovery - a software solution developed in partnership with **TDNet** - is the next generation of complete discovery-to-delivery solution: the world's most advanced discovery platform developed specifically for health, biomedical, and pharmaceutical electronic libraries, helping solve the growing challenges of the digital library.

Ovid Discovery provides your users with a single-search, 'one-stop shop' portal functionality and one of the most advanced linking tools in the industry, covering in one solution all your institution's research needs.

Wolters Kluwer's Customer Engagement team are fully available for personalized and customized support, for any implementation, training requirement, or need that you may have.

Please feel free to contact support@ovid.com or your Ovid account manager for more information.



Award-winning Support and Consultative Services

- Ovid®'s award-winning support teams help implement tools into your library for the most optimized deployment, promotion, training, configuration, and customization.
- 24/7 support is available in over 20 different languages. The global Customer Engagement team has attained best-in-class recognition through Omega Management Group's NorthFace ScoreBoard Award™ for superior customer satisfaction scores for the last 10 years running.



About Wolters Kluwer Health

Wolters Kluwer Health is a leading global provider of information, business intelligence, and point-of-care solutions for the healthcare industry. Serving more than 150 countries and territories worldwide, Wolters Kluwer Health's customers include professionals, institutions, and students in medicine, nursing, allied health, and pharmacy. Major brands include **Lippincott Williams & Wilkins**, **Ovid**, **Medknow**, **UpToDate**, **MediSpan**, **Facts & Comparisons**, **Pharmacy OneSource**, **Health Language**, **Lexicomp**, and **ProVation Medical**. Wolters Kluwer Health is part of Wolters Kluwer, a market-leading global information services company. The group serves customers in over 180 countries, employs approximately 19,000 people worldwide, and maintains operations in over 40 countries.

