CCH OneClick® Cookie Policy

Effective or Last updated: 30th July 2021

CCH OneClick (the "Service") is provided by Wolters Kluwer (UK) Limited and/or Wolters Kluwer (Ireland) Limited ("we", "us", "our" in context) subject to the CCH OneClick Subscription Terms & Conditions. The Service uses cookies to distinguish you from other users of our services. This helps us to provide you with a good experience when you browse or use the Service and also allows us to improve the functionality of the Service.

This Cookie Policy (the "Policy") explains what cookies are and how we use them. You should read this policy to understand what cookies are, how we use them, the types of cookies we use i.e. the information we collect using cookies and what that information is used for and for how long. For further information on how we, as a Data Controller, use, store and process your personal data, please see our Privacy Notice at https://www.wolterskluwer.com/en-gb/solutions/software-tax-accounting/privacy-notice

What are cookies?

Cookies are small text files that are used to store small pieces of information. The cookies are stored on your device when the Service is loaded on your browser. These cookies help us make the Service function properly and make it more secure thereby providing a better user experience.

How do we use cookies?

The Service uses only first-party cookies which are necessary for the Service to function the right way. These cookies do not collect any of your personal data.

What types of cookies do we use?

The cookies used on the Service are: Technical (i.e., necessary).

Necessary cookies are absolutely essential for the website to function properly. This category only includes cookies that ensures basic functionalities and security features of the Service. These cookies do not store any personal data.

The below list details the cookies used on CCH OneClick and the purposes of use are identified in the column Description.

Cookie name	Type	Domain	Description
.AspNetCore.Client_Portal	Technical	.accountantspace.co.uk	This is used in the Message and documents section module to deliver application functionality.
.AspNetCore.Cookies	Technical	.accountantspace.co.uk	This is used in Making Tax Digital and Open Integration modules to deliver application functionality.
access-token	Technical	.accountantspace.co.uk	This is used in Open Integration to deliver application functionality.
ai_session	Technical	.accountantspace.co.uk	To facilitate error logging.

Cookie name	Type	Domain	Description
ai_user	Technical	.accountantspace.co.uk	To facilitate error logging.
oneclickuif.cookie	Technical	.accountantspace.co.uk	This is used in Open Integration.
incap_ses_*	Technical	.accountantspace.co.uk	This is used for network security.
visid_incap_*	Technical	.accountantspace.co.uk	This is used for network security.
CpAuthExpiry	Technical	.accountantspace.co.uk	This is used in the Client Portal Web project to deliver application functionality.

If you use your browser settings to block these necessary cookies you may not be able to access all or parts of the Service. The necessary cookies do not automatically expire after a set period but continue while your subscription to use the Service is active and will end in accordance with provisions included in the CCH OneClick Subscription Terms & Conditions.

Links to Other Web Sites

The Service may contain links or references to other web sites. Please be aware that we do not control other web sites and that, in any case, this Policy does not apply to those web sites. We encourage you to read the privacy and cookie policy of every web site you visit.

Changes

We may revise this Policy from time to time. The applicable version can be found on the Service. You agree to be bound by any such revisions and should therefore periodically visit this page to determine the current terms to which you are bound.