Pan-European Strategic Decisions Conference



September 21, 2010 - London

Nancy McKinstry CEO and Chairman of the Executive Board

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A Global Operating Company

with global market positions and leading brands

- Serving professional customers worldwide
- Approximately 19,300 employees in more than 40 countries across North America, Europe, Asia Pacific, and Latin America
- 3.4 EUR billion revenues

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Leading Brands

Serving professionals

Legal & Regulatory	Tax & Accounting	Health & Pharma Solutions	Financial & Compliance Services
 Kluwer CT Corporation Aspen Publishers LA LEY CT TyMetrix Croner IPSOA Loislaw 	 CCH Addison A3 Software CorpSystem ProSystem <i>fx</i> 	 Adis Lippincott Williams & Wilkins Ovid ProVation Medical Source UpToDate® 	 AppOne AuthenticWeb Bankers Systems CCH Sword CCH TeamMate Expere Pci



Megatrends

Megatrends

Long term trends supporting our business

Megatrend

Implication

- Exponential growth in information
- Increased regulation

Information quality and knowledge of regulatory changes are key points of differentiation



1 Bit: A binary decision



1 Byte: A single character



1 Kilobyte: A page of text



1 Megabyte: A small novel



1 Gigabyte: A movie at TV quality





1 Terabyte: 50,000 trees made into paper and printed





10 Petabytes: All U.S. academic research libraries





5 Exabytes: All words ever spoken by human beings



1/2 Yottabyte:

The entire internet as of 2009





Megatrends

Long term trends supporting our business

Megatrend

- Exponential growth in information
- Increased regulation
- Customer business models changing with strong focus on productivity and profits
- Shortage of professionals

Implication

Information quality and knowledge of regulatory changes are key points of differentiation

Increase focus on information-enabled solutions and process management which improve professionals' expertise, lower costs and increase productivity



Physician Shortage

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The growing and aging U.S. population foreshadows an increasing shortage of physicians over the next 15 years



By 2020, 75% of the members of the U.S. accounting trade organization are eligible for retirement

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Megatrends

Long term trends supporting our business

Megatrend

- Exponential growth in information
- Increased regulation
- Customer business models changing with strong focus on productivity and profits
- Shortage of professionals

 Growing global convergence of professional standards and compliance processes

Implication

Information quality and knowledge of regulatory changes are key points of differentiation

Increase focus on information-enabled solutions and process management which improve professionals' expertise, lower costs and increase productivity

Providers with global product lines will be advantaged



IFRS International Financial Reporting Standards







Over 85 countries require IFRS reporting for all domestic, listed companies.

source: U.S. Securities and Exchange Commission

Approximately 117 countries permit or require IFRS for domestic, listed companies and many more are preparing to transition.

source: International Accounting Standards Committee Some estimate that the number of countries requiring of accepting IFRS could grow to 150 in the next few years.

source: International Accounting Standards Committee

Professionals Worldwide



source: IFAC



Half Year 2010

Highlights 2010 Half-Year

Solid performance provides confidence for full-year outlook

- Revenue in-line with 2009; underlying growth improved 300 basis points
- Solid retention and good growth in online and software solutions
- Ordinary EBITA margin improved 40 basis points to 19.0%
- Free cash flow improved 13% to €165 million
- Full-year guidance and medium-term outlook reiterated



Accomplishments 2010 Half-Year

Results affirm strategic direction

- Electronic product growth of 4% coming from sustained investment
- Health & Pharma Solutions division results improved
- Springboard program on track
- Solid financial position
- Global alignment and portfolio shift support future growth



Financial Highlights

Revenue trends improving; strong growth in electronic revenue, profitability, and cash flow



Revenue Growth

In line with prior year; positive growth in three divisions offsetting decline in Legal & Regulatory





Revenue

Solid revenue growth in electronic and services



 $\Delta\text{-}\%$ Change; $\Delta\text{CC-}\%$ Change constant currency (EUR/USD 1.39); $\Delta\text{OG-}\%$ Organic growth

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- Resilient recurring revenues, improving retention rates
- Solid growth in electronic & services subscriptions
- Print customers continue migration to online products
- Challenging economy in Europe, impacting print renewals and books sales
- Improved economy in the US, supporting CLS transactions

2010 Outlook

Guidance confirmed

Key Performance Indicators	2010 Outlook			
Ordinary EBITA Margin	20-21%			
Free Cash Flow ¹	≥ €400 million			
Return on Invested Capital (after tax)	≥ 8%			
Diluted ordinary EPS ¹	€1.41 to €1.45			

¹ At constant currencies (EUR/USD = 1.39)



Medium Term Outlook

Mix shift and favorable market trends support future growth

Market trends support growth

Growth potential and economics improve as portfolio evolves

- Favorable retention and growth characteristics from electronic solutions
- Strong global market positions provide a base for growth
- Consistent investment supports sustainable results
- Margin expansion supported by portfolio mix and global leverage
 - Continued shift to higher margin online and software solutions
 - Leverage global scale and platforms to drive cost effectiveness

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Our portfolio has shifted towards subscription products which provide greater value...



Note: Cyclical products include advertising, pharma promotion, mortgage transactions, M&A/IPO/UCC transactions, training and consulting

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... Reflecting the evolution to an information, software and service provider

> Software & Online Revenue as a % of Total Revenue



This evolution positions the portfolio for improved revenue growth and profitability



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Investments

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Sustained investment in new and enhanced products drives future growth



Confidence in the Future

Reiterating medium-term outlook

Key Performance Indicators	Medium-Term	
Revenue Growth/ Portfolio Composition	Double-digit online & software growth Online, software & services revenue 75% of total revenues	
Ordinary EBITA	Continuous improvement	
Free cash flow ¹	≥ €400 million per annum	
Diluted ordinary EPS ¹	Continuous improvement	
Return on invested capital	≥ 8%	
¹ At constant currencies (EUR/USD = 1.39)		
Summary

Half year results affirm strategic direction

- Growing online and software solutions portfolio
- Stable retention with improving new sales in NA and Asia
- Improved performance in Health and Pharma Solutions
- Solid profitability and cash flow
- Strong financial position
- Continued investment to ensure long-term success



Half Year 2010 Appendix

Divisional Structure Realignment

To align with strategy, the company has reorganized around global operating divisions

Legal & Regulatory	Tax & Accounting	Health & Pharma Solutions	Financial & Compliance Services
Law & Business U.S.	Tax & Accounting U.S.	Medical Research	Financial Services
Law & Business U.K.	Tax & Accounting Canada	Professional & Education	ARC Logics (GRC)
Corporate Legal Services	Small Firm Services	Clinical Solutions	Transport Services
Legal &Regulatory EU	Asia Pacific	Pharma Solutions	
	Tax & Accounting EU		



Statement of Income

Higher revenues and margins offset by financing costs, taxes

Six months ended June 30, 2010 (€ millions)	2010	2009	Δ%	∆% CC ¹	ΔOG
Revenue	1,728	1,720	0%	(1%)	0%
Ordinary EBITA	328	320	2%	2%	2%
Ordinary EBITA margin (%)	19.0%	18.6%			
Exceptional items	(27)	(28)			
Amortization of publishing rights	(86)	(91)			
Financing results	(65)	(57)			
Taxation on income	(28)	(11)			
Other	4	0			
Net income (before non-controlling interest)	126	133	(5%)	3%	
1CC = At constant currencies (FUR/USD = 1.30)					

¹CC - At constant currencies (EUR/USD = 1.39)



Revenue Growth

In line with prior year; positive growth in three divisions offsetting decline in Legal & Regulatory





Ordinary EBITA

Improvement driven by higher margin online and software products, and operational excellence programs



Acquisitions

Acquisitions must meet or exceed our financial criteria

	Acquisitions, Including:	EPS accretive in Year 1	Year ROIC exceeds WACC
2005	DeAgostini, Nolis, Osra, Eon, Best Case, Tripoint, Entyre, Amerisearch, Boucher	\checkmark	3
2006	NDC, Heymanns, ProVation, Sage, ATX Kleinrock, UTS TaxWise	\checkmark	3*
2007	MCFR, TeamMate, GEE, AppOne, Europea del Derecho	✓	3
2008	MYOB, Addison, UpToDate, IntelliTax	✓	2
2009	Coimbra, Axentis, Schleupen	\checkmark	1

Acquisition Financial Criteria

- EPS accretive in year 1
- Cover their weighted average cost of capital within 3 to 5 years

2005-2007 acquisitions are calculated from actual results, 2008-2009 Acquisitions are calculated based on 2010 estimated revenues/projections * Excludes impaired assets. Including impaired assets, average year ROIC exceeds WACC is 6 years

Springboard Program

Program is on track to deliver full-year cost savings goals and to be completed by 2011

Multi Generational Technology Plan	Content Re-engineering	Off-shoring		Supplier Manageme		Business otimization
Program savings a € million (pre tax		2008 actual	2009 actual	FY 2010 estimate	2011 estimate	Total
Cost savings		16	84	125	140-160	140-160
Exceptional progr	ram cost	45	70	70	35-55	220-240

- HY 2010 Savings = €67million
- HY 2010 Exceptional Cost = €24 million

Free Cash Flow

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Strong cash conversion driven by tight management of working capital

Six months ended June 30 (€ millions)	2010	2009	Δ%	∆% CC ¹
Ordinary EBITA	328	320	2%	1%
Depreciation	52	45		
Autonomous movements in working capital	(7)	(21)		
Financing charges	(101)	(112)		
Paid corporate income tax	(34)	(21)		
Appropriation of provisions	(39)	(27)		
Other	4	12		
Cash flow from operating activities	203	196	4%	8%
Net capital expenditure	(61)	(61)	0%	0%
Dividends received	1	1		
Appropriation of Springboard provisions (after tax)	23	10		
Free cash flow	165	146	13%	19%
Cash conversion	9 5%	88%		
¹ CC - At constant currencies (EUR/USD = 1.39)				

Balance Sheet

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Strong financial position due to working capital movements and favorable exchange rates

(€ millions)	June 30 2010	Dec 31 2009
Non-current assets	5,020	4,539
Operating working capital	(707)	(631)
Non-operating working capital	(287)	(253)
Working capital	(994)	(884)
Capital employed	4,026	3,655
Total equity	1,656	1,355
Long-term debt	1,927	1,891
Non-current liabilities	443	409
Total financing	4,026	3,655
Net debt	2,100	2,007
Net debt/equity ratio	1.3	1.5
Net debt/EBITDA ratio	2.9	2.9

Extended Maturity Profile

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Liquidity and headroom secured with extended maturity profile at attractive cost levels

- 5-year €600 million credit facility and partial cancelation of the existing facility
- I0-year €250 million private placement at coupon of 4.2%

2010 Half-year debt maturity profile (€ million)



Financial Summary

Solid results provide foundation for future growth

- Improving revenue trends
- Solid profitability and cash flow
- Continued investment to ensure long-term success
- Strong financial position



Health & Pharma Solutions: Highlights

- Performance reflects significant improvement
- Underlying revenue growth +3%
 - Clinical Solutions, Healthcare Analytics, PE Books
 - Pharmaceutical promotion, advertising, print journals
- EBITA margin supported by revenue growth, Springboard

€ Millions	2010	2009	Δ	∆ CC	ΔOG
Revenue	383	365	5%	3%	3%
Ordinary EBITA	49	37	31%	23%	23%
Ordinary EBITA margin	12.7%	10.2%			

 Δ - % Change; Δ CC - % Change constant currency (EUR/USD 1.39); Δ OG – Organic growth %

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Health & Pharma Solutions: Revenue

Strong electronic revenue growth in online, software

- New titles and channel management support books
- Journals and cyclical revenue remain pressured

€ million	2010	2009	Δ	ΔCC	ΔOG
Electronic & Svc subscription	191	174	9%	8%	8%
Print subscription	34	38	(10%)	(12%)	(12%)
Other non-cyclical	20	16	24%	22%	22%
Recurring revenues	245	228	7%	6%	6%
Books	63	59	7%	6%	6%
Cyclical product lines	75	78	(4%)	(5%)	(5%)
Total revenues	383	365	5%	3%	3%
Ordinary EBITA	49	37	31%	23%	23%
Ordinary EBITA margin	12.7%	10.2%			



 Δ -% Change; Δ CC-% Change constant currency (EUR/USD 1.39); Δ OG-% Organic growth



delivering solutions at a lower cost

- Deliver point-of-care/use solutions
- Expand internationally

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Link products to the growing healthcare IT infrastructure



Lippincott CME Institute's XtraCredit

Health & Pharma Solutions: Strategic Focus

Growth investments focused on workflow and point-of-care solutions while supporting core healthcare content assets

hospitals, payers, and patients Improve healthcare outcomes by Provation ProVation[®]Order Sets powered by UpToDate® Decision Support

Focus on clinicians' lifecycle and further expand into



Financial & Compliance Services: Highlights

- Good retention in subscription base
- Underlying revenue growth +2%
 - ARC Logics, GainsKeeper, Transport Services
 - Financial transactions (tied to lending)
- EBITA margin supported by revenue growth, operational improvements

€ Millions	2010	2009	Δ	Δ CC	Δ OG
Revenue	143	138	4%	3%	2%
Ordinary EBITA	30	29	5%	5%	7%
Ordinary EBITA margin	21.0%	20.8%			

 Δ - % Change; Δ CC - % Change constant currency (EUR/USD 1.39); Δ OG - Organic growth %





Financial & Compliance Services: Revenue

- Largely electronic /software product portfolio (90%)
- Electronic subscription growth due to good retention and new sales of compliance content and audit/risk software
- Banking market constraints in spending/lending drive lower transactions volumes

€ million	2010	2009	Δ	∆ CC	ΔOG
Electronic & Svc subscription	68	65	4%	4%	5%
Print subscription	2	3	(35%)	(36%)	(36%)
Other non-cyclical	5	2	116%	116%	28%
Recurring revenues	75	70	6%	5%	4%
FS Transactional	24	27	(9%)	(9%)	(9%)
Cyclical product lines	44	41	8%	7%	7%
Total revenues	143	138	4%	3%	2%
Ordinary EBITA	30	29	5%	5%	7%
Ordinary EBITA margin	21.0%	20.8%			



 Δ -% Change; Δ CC-% Change constant currency (EUR/USD 1.39); Δ OG-% Organic growth

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Financial & Compliance: Strategic Focus

Compliance solutions and geographic expansion drive growth

- Focus on compliance information and software, and risk analytics tools
- Deliver highly targeted tools, commentaries, and global regulations integrated into customers workflow
- Develop ARC platforms that combine extensive content repository with software
- Expand to key international markets

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Compliance Resource Network

Tax & Accounting: Highlights

- Performance reflects solid retention and strong growth in software, offset by declines in print and timing of tax related transactions
- Underlying revenue growth +1%
 - Software, new sales in NA
 - New sales in EU, print declines, advertising
- EBITA margin reflects market leading positions

€ Millions	2010	2009	Δ	Δ CC	ΔOG
Revenue	474	471	1%	0%	1%
Ordinary EBITA	137	139	(2%)	0%	0%
Ordinary EBITA margin	28.9%	29.7%			

 Δ - % Change; Δ CC - % Change constant currency (EUR/USD 1.39); Δ OG – Organic growth %

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Tax & Accounting: Revenue

- Solid growth in global software
- Decline in print subscription and books driven by electronic migration and weak new sales in Europe
- Tax transactions and bank products impacted by timing and fewer filed returns

2010	2009	Δ	Δ CC	ΔOG
275	268	3%	2%	2%
52	53	(3%)	(4%)	(4%)
107	110	(3%)	(4%)	0%
434	431	1%	0%	1%
22	23	(1%)	(2%)	(2%)
18	17	6%	5%	6%
474	471	1%	0%	1%
137	139	(2%)	0%	0%
28.9%	29.7%			
	275 52 107 434 22 18 474 137	275268525310711043443122231817474471137139	2752683%5253(3%)107110(3%)4344311%2223(1%)18176%4744711%137139(2%)	2752683%2%5253(3%)(4%)107110(3%)(4%)4344311%0%2223(1%)(2%)18176%5%4744711%0%137139(2%)0%



 Δ -% Change; Δ CC-% Change constant currency (EUR/USD 1.39); Δ OG -% Organic growth

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Tax & Accounting: Strategic Focus

Global expansion of online & software solutions drive growth

- Focus on tax and accounting professionals to drive expansion of online and software suites
- Integrate leading content and software to increase customer's productivity
- Leverage multi-local market leadership to deliver growth
- Realize cross-border scale benefits in technology and product development

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Germany - Addison Software



U.S. - Tax Software Dashboard

Legal & Regulatory: Highlights

Good online and solutions growth; print remains pressured

- Underlying revenue growth (3%)
 - Electronic growth, new sales in NA, CLS transactions
 - New sales in EU/UK, print declines, advertising
- EBITA margin supported by mix shift and Springboard

€ Millions	2010	2009	Δ	Δ CC	ΔOG
Revenue	728	746	(2%)	(4%)	(3%)
Ordinary EBITA	133	134	(1%)	(2%)	(1%)
Ordinary EBITA margin	18.3%	18.0%			

 Δ - % Change; Δ CC - % Change constant currency (EUR/USD 1.39); Δ OG - Organic growth %

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Legal & Regulatory: Revenue

- Strong electronic revenue growth in online, software (TyMetrix, MediRegs, Best Case)
- Improved cyclical transactions at CLS; advertising pressured
- Print declines driven by electronic migration, soft new sales in U.K., Southern Europe

€ million	2010	2009	Δ	ΔCC	ΔOG
Electronic & Svc subscription	311	309	1%	(1%)	(1%)
Print subscription	158	171	(7%)	(8%)	(8%)
Other non-cyclical	36	36	1%	0%	3%
Recurring revenues	505	516	(2%)	(3%)	(3%)
CLS Transactions	68	63	8%	7%	7%
Books	61	64	(5%)	(6%)	(6%)
Cyclical product lines	94	103	(9%)	(10%)	(8%)
Total revenues	728	746	(2%)	(4%)	(3%)
Ordinary EBITA	133	134	(1%)	(4%)	(1%)
Ordinary EBITA margin	18.3%	18.0%			



 Δ -% Change; Δ CC-% Change constant currency (EUR/USD 1.39); Δ OG-% Organic growth

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Legal & Regulatory: Strategic Focus

Information and compliance tools, expansion into new geographies, and specialty areas drive growth

- Focus on specialty areas for law firms, corporate legal offices, and compliance professionals
- Drive online and software solutions
- Extend specialty areas globally, particularly Asia and Eastern and Central Europe
- Shift portfolio to compliance content, tools, and transactions Best Case- US





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Property for Phore

Competitive Scale

Today, Wolters Kluwer has global competitive scale in the Tax & Accounting, Legal & Regulatory and Health markets

2008 Relative Global Market Positions (revenue € billions)





Expand solutions across customers, processes and networks



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