

2022 GRI, SASB, and UN Global Compact Disclosures



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STATEMENT OF USE

Wolters Kluwer has reported the information cited in this GRI content index for the period January 1st, 2022, to December 31st, 2022, with reference to the GRI Standards.

GRI 1 used

GRI 1: Foundation 2021

GRI STANDARD 2016: CORE OPTION

GRI STANDAR	₹D
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GRI 2: General Disclosures 2021

2-1 Organizational details 2022 Annual Report/Strategic Report/Wolters Kluwer at a glance

2022 Annual Report/Strategic Report/Organizational structure and executive team

2022 Annual Report/Governance/Corporate governance

2022 Annual Report/Financial statements and other/Contact information

2-3 Reporting period, frequency

and contact point

2022 Annual Report/Financial statements and other/Notes to the consolidated

financial statements

2-4 Restatements of information 2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility

2022 Annual Report/Financial statements and other/Five-year key figures

2-5 External assurance 2022 Annual Report/Financial statements and other/Independent auditor's report

2-6 Activities, value chain and other

business relationships

2022 Annual Report/Strategic Report/Business model and strategy

2022 Annual Report/Strategic Report/Expert solutions

2022 Annual Report/Strategic Report/Stakeholders and value creation

2022 Annual Report/Strategic Report/Health

2022 Annual Report/Strategic Report/Tax and Accounting

2022 Annual Report/Strategic Report/Governance, Risk, and Compliance

2022 Annual Report/Strategic Report/Legal and Regulatory

2022 Annual Report/Strategic Report/Stakeholders and value creation 2-7 Employees

2022 Annual Report/Strategic Report/Sustainability/Employee engagement

and talent management

2022 Annual Report/Strategic Report/Sustainability/Diversity, equity, inclusion,

and belonging

2022 Annual Report/Strategic Report/Sustainability/Social responsibility 2022 Annual Report/Governance/Risk management/Operational risks/Talent

and organization

2-9 Governance structure and

composition

2022 Annual Report/Strategic Report/Organizational structure and executive team

2022 Annual Report/Governance/Corporate governance

2022 Annual Report/Governance/Executive Board and Supervisory Board

2-10 Nomination and selection of the

highest governance body

2022 Annual Report/Governance/Corporate governance

2-11 Chair of the highest governance body

2-12 Role of the highest governance body in overseeing the management of impacts

2022 Annual Report/Governance/Executive Board and Supervisory Board

2022 Annual Report/Strategic Report/Sustainability/Task Force on Climate-related Financial Disclosures (TCFD)

2022 Annual Report/Governance/Corporate governance/Environmental, social,

and governance matters

2-13 Delegation of responsibility for

managing impacts

2022 Annual Report/Strategic Report/Sustainability/Task Force on Climate-related

Financial Disclosures (TCFD)

2022 Annual Report/Governance/Corporate governance 2022 Annual Report/Governance/Risk management

GRI Standard/Disclosure	Location	
2-14 Role of the highest governance body in sustainability reporting	2022 Annual Report/Governance/Statements by the Executive Board	
2-15 Conflicts of interest	2022 Annual Report/Governance/Statements by the Executive Board See also our Code of Business Ethics, available on our <u>website</u> .	
2-16 Communication of critical concerns	2022 Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance 2022 Annual Report/Governance/Risk management 2022 Annual Report/Governance/Statements by the Executive Board	
2-17 Collective knowledge of the highest governance body	2022 Annual Report/Strategic Report/Organizational structure and executive team 2022 Annual Report/Governance/Corporate governance/Environmental, social, and governance matters	
2-18 Evaluation of the performance of the highest governance body	2022 Annual Report/Governance/Report of the Supervisory Board	
2-19 Remuneration policies	2022 Annual Report/Governance/Remuneration report	
2-20 Process to determine remuneration	2022 Annual Report/Governance/Remuneration report	
2-21 Annual total compensation ratio	2022 Annual Report/Governance/Remuneration report/Implementation of remuneration policy in 2022	
2-22 Statement on sustainable development strategy	2022 Annual Report/Strategic Report/Q&A with Nancy McKinstry 2022 Annual Report/Strategic Report/Business model and strategy 2022 Annual Report/Strategic Report/Sustainability	
2-23 Policy commitments	2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility 2022 Annual Report/Strategic Report/Sustainability/Task Force on Climate-related Financial Disclosures (TCFD)	
2-25 Processes to remediate negative impacts	2022 Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance/Confidential channels for raising concerns 2022 Annual Report/Governance/Corporate governance/Culture	
2-26 Mechanisms for seeking advice and raising concerns	2022 Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance/Confidential channels for raising concerns	
2-29 Approach to stakeholder engagement	2022 Annual Report/Strategic Report/Stakeholders and value creation model 2022 Annual Report/Strategic Report/Sustainability/Materiality/Stakeholders, issue prioritization, and results	
2-30 Collective bargaining agreements	2022 Annual Report/Risk management/Corporate governance 2022 Annual Report/Strategic Report/Sustainability/Social responsibility/ Protecting human rights	
GRI 3: Material Topics 2021		
3-1 Process to determine material topics	2022 Annual Report/Strategic Report/Sustainability/Sustainability strategy/Materiality	

2022 Annual Report/Strategic Report/Sustainability

2022 Annual Report/Strategic Report/Sustainability

3-2 List of material topics

3-3 Management of material topics

GRI Standard/Disclosure

GRI 201: Economic Performance 2016

201-1 Direct economic value generated and distributed

201-2 Financial implications and other risks and opportunities due to climate change

201-3 Defined benefit plan obligations and other retirement plans

201-4 Financial assistance received from government

GRI 203: Indirect Economic Impacts 2016

203-1 Infrastructure investments and services supported

203-2 Significant indirect economic impacts

GRI 205: Anti-corruption 2016

205-1 Operations assessed for risks related to corruption

205-2 Communication and training about anti-corruption policies and procedures

205-3 Confirmed incidents of corruption and actions taken

GRI 206: Anti-competitive Behavior 2016

206-1 Legal actions for anti-competitive behavior, anti-trust, and monopoly practices

Location

2022 Annual Report/Financial statements and other/Consolidated financial statements 2022 Annual Report/Financial statements and other/Notes to the consolidated financial statements

2022 Annual Report/Strategic Report/Sustainability/Task Force on Climate-related Financial Disclosures (TCFD)

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Responsible supply chain

2022 Annual Report/Governance/Risk management/Operational risks/ Business interruption

2022 Annual Report/Governance/Risk management/Operational risks/ Talent and organization

2022 Annual Report/Governance/Risk management/Financial & financial reporting risks/Post-employment benefits

2022 Annual Report/Governance/Remuneration report

2022 Annual Report/Financial statements/Notes to the consolidated financial statements/Note 3 – Accounting estimates and judgements

2022 Annual Report/Strategic Report/Stakeholders and value creation 2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Community involvement and volunteering

2022 Annual Report/Governance/Risk management/Operational risks/Supply chain, technological developments, and projects

2022 Annual Report/Strategic Report/Stakeholders and value creation model 2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Community involvement and volunteering

2022 Annual Report/Strategic Report/Sustainability/Product impact and innovation

2022 Annual Report/Governance/Risk management/Legal & compliance risks/Regulatory and compliance

2022 Annual Report/Governance/Risk management/Legal & compliance risks/Regulatory and compliance

2022 Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance

2022 Annual Report/Governance/Risk management/Legal & compliance risks/ Regulatory and compliance

2022 Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance

2022 Annual Report/Governance/Risk management/Strategic risks 2022 Annual Report/Governance/Risk management/Operational risks 2022 Annual Report/Governance/Risk management/Legal & compliance risks/

2022 Annual Report/Governance/Risk management/Legal & compliance risks/ Regulatory and compliance

For more information, please refer to the Wolters Kluwer Code of Business Ethics, available on our <u>website</u>.

GRI Standard/Disclosure

GRI 207: Tax 2019

207-1 Approach to tax

207-2 Tax governance, control, and risk management

207-3 Stakeholder engagement and management of concerns related to tax

GRI 302: Energy 2016

302-1 Energy consumption within the organization

302-2 Energy consumption outside of the organization

302-3 Energy intensity

302-4 Reduction of energy consumption

302-5 Reductions in energy requirements of products and services

GRI 303: Water and Effluents 2018

303-5 Water consumption

GRI 305: Emissions 2016

305-1 Direct (Scope 1) GHG emissions

305-2 Energy indirect (Scope 2) GHG emissions

305-3 Other indirect (Scope 3) GHG emissions

305-4 GHG emissions intensity

305-5 Reduction of GHG emissions

GRI 308: Supplier Environmental Assessment 2016

308-1 New suppliers that were screened using environmental criteria

GRI 401: Employment 2016

401-1 New employee hires and employee turnover

401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees

Location

2022 Annual Report/Governance/Risk management/Financial & financial reporting risks/Taxes

2022 Annual Report/Governance/Risk management/Financial & financial reporting risks/Taxes

2022 Annual Report/Strategic Report/Sustainability/Materiality 2022 Annual Report/Governance/Risk management/Financial & financial reporting risks/Taxes

2022 Annual Report/Financial statements and other/Independent auditor's report/Scope of group audit

2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility

2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility

2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility 2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility 2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility

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2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Responsible supply chain

2022 Annual Report/Strategic Report/Stakeholders and value creation 2022 Annual Report/Strategic Report/Sustainability/Employee engagement and talent management

2022 Annual Report/Financial statements and other/Notes to the consolidated financial statements/Note 13 – Personnel expenses

2022 Annual Report/Governance/Risk management/Financial & financial reporting risks/Post-employment benefits

2022 Annual Report/Financial statements and other/Notes to the consolidated financial statements/Note 13 – Personnel expenses

2022 Annual Report/Financial statements and other/Notes to the consolidated financial statements/Note 31 – Employee benefits

GRI Standard/Disclosure

401-3 Parental leave

GRI 403: Occupational Health and Safety 2018

403-1 Occupational health and safety management system

403-6 Promotion of worker health

GRI 404: Training and Education 2016

404-1 Average hours of training per year per employee

404-2 Programs for upgrading employee skills and transition assistance programs

404-3 Percentage of employees receiving regular performance and career development reviews

GRI 405: Diversity and Equal Opportunity 2016

405-1 Diversity of governance bodies and employees

405-2 Ratio of basic salary and remuneration of women to men

GRI 406: Non-discrimination 2016

406-1 Incidents of discrimination and corrective actions taken

GRI 407: Freedom of Association and Collective Bargaining 2016

407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk Reference

2022 Annual Report/Strategic Report/Sustainability/Employee engagement and talent management/Employee health, safety, and well-being

2021 Annual Report/Governance/Corporate governance/Remuneration 2021 Annual Report/Governance/Remuneration report

2022 Annual Report/Strategic Report/Sustainability/Employee engagement and talent management/Employee health, safety, and well-being 2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

2022 Annual Report/Strategic Report/Sustainability/Employee engagement and talent management/Employee health, safety, and well-being 2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

2022 Annual Report/Financial Statements and Other/Notes to the consolidated financial statements/Note 31 – Employee benefits

2022 Annual Report/Strategic Report/Sustainability/Employee engagement and talent management

2022 Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance

2022 Annual Report/Strategic Report/Sustainability/Employee engagement and talent management

2022 Annual Report/Strategic Report/Sustainability/Employee engagement and talent management

2022 Annual Report/Strategic Report/Sustainability/Diversity, equity, inclusion, and belonging

2022 Annual Report/Governance/Corporate governance/Diversity 2022 Annual Report/Governance/Executive and Supervisory Board

2022 Annual Report/Sustainability/Diversity, equity, inclusion, and belonging

2022 Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance/Confidential channels for raising concerns

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

2022 Annual Report /Strategic Report/Sustainability/Social responsibility/Responsible supply chain

GRI Standard/Disclosure

GRI 408: Child Labor 2016

408-1 Operations and suppliers at significant risk for incidents of child labor

GRI 409: Forced or Compulsory Labor 2016

409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor

GRI 410: Security Practices 2016

410-1 Security personnel trained in human rights policies or procedures

GRI 414: Supplier Social Assessment 2016

414-1 New suppliers that were screened using social criteria

414-2 Negative social impacts in the supply chain and actions taken

GRI 418: Customer Privacy 2016

418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data

Location

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Responsible supply chain

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

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2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Responsible supply chain

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Responsible supply chain

2022 Annual Report/Strategic Report/Sustainability/Cybersecurity and data privacy 2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Responsible supply chain

2022 Annual Report/Governance/Risk management/Legal & compliance risks/Regulatory and compliance

Sustainability Accounting Standards Board (SASB) Index

PROFESSIONAL & COMMERCIAL SERVICES

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Accounting metric	Report reference	SASB Code
Description of approach to identifying and addressing data security risks	2022 Annual Report/Governance/Corporate governance/ Risk management 2022 Annual Report/Governance/Risk management/ IT and cybersecurity 2022 Annual Report/Strategic Report/Sustainability/ Cybersecurity and data privacy	SV-PS-230a.1
Description of policies and practices relating to collection, usage, and retention of customer information	2022 Annual Report/Strategic Report/Sustainability/ Cybersecurity and data privacy	SV-PS-230a.2
(1) Number of data breaches, (2) percentage involving customers' confidential business information (CBI) or personally identifiable information (PII), (3) number of customers affected	As a matter of policy, we do not disclose information about data breaches except as required by law.	SV-PS-230a.3
Workforce Diversity & Engagement		
Accounting metric	Report reference	SASB Code
Percentage of gender and racial/ethnic group representation for (1) executive management and (2) all other employees	2022 Annual Report/Strategic Report/Sustainability/ Diversity, equity, inclusion, and belonging	SV-PS-330a.1
(1) Voluntary and (2) involuntary turnover rate for employees	2022 Annual Report/Strategic Report/Sustainability/ Employee engagement and talent management	SV-PS-330a.2
Employee engagement as a percentage	2022 Annual Report/Strategic Report/Sustainability/ Employee engagement and talent management	SV-PS-330a.3
Professional Integrity		
Accounting metric	Disclosure	SASB Code
Description of approach to ensuring professional integrity	2022 Annual Report/Strategic Report/Sustainability/ Ethics, compliance, and governance	SV-PS-510a.1
Total amount of monetary losses as a result of legal proceedings associated with professional integrity	We currently do not disclose this information.	SV-PS-510a.2

Sustainability Accounting Standards Board (SASB) Index continued

Activity metric		0.400.0
Metric	Report reference	SASB Code
Number of employees by: (1) full-time and part-time, (2) temporary, and (3) contract	2022 Annual Report/Financial statements and other/ Notes to the consolidated financial statements/ Note 13 – Personnel expenses	SV-PS-000.A
Employee hours worked, percentage billable	We currently do not disclose this information.	SV-PS-000.B
SOFTWARE & IT SERVICES		
Environmental Footprint of Hardware Infrastructure		
Accounting metric	Report reference	SASB Code
(1) Total energy consumed,(2) percentage grid electricity,(3) percentage renewable	2022 Annual Report/Strategic Report/Sustainability/ Environmental responsibility	TC-SI-130a.1
(1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Waters Stress	2022 Annual Report/Strategic Report/Sustainability/ Environmental responsibility	TC-SI-130a.2
Discussion of the integration of environmental considerations into strategic planning for data center needs	2022 Annual Report/Strategic Report/Sustainability/ Environmental responsibility	TC-SI-130a.3
Data Privacy & Freedom of Expression		
Accounting metric	Report reference	SASB Code
Description of policies and practices relating to behavioral advertising and user privacy	2022 Annual Report/Strategic Report/Sustainability/ Cybersecurity and data privacy	TC-SI-220a.1
and aser privacy	2022 Annual Report/Strategic Report/Sustainability/ Artificial intelligence	
	2022 Annual Report/Governance/Risk management/ Operational risks/IT and cybersecurity	
Number of users whose information is used for secondary purposes	2022 Annual Report/Strategic Report/Sustainability/ Cybersecurity and data privacy	TC-SI-220a.2
Total amount of monetary losses as a result of legal proceedings associated with user privacy	We currently do not disclose this information.	TC-SI-220a.3
(1) Number of law enforcement requests for user information, (2) number of users whose information was requested,(3) percentage resulting in disclosure	As a matter of policy, we do not disclose information about data breaches except as required by law.	TC-SI-220a.4
List of countries where core products or services are subject to government- required monitoring, blocking, content	We currently do not disclose this information.	TC-SI-220a.5

filtering, or censoring

Sustainability Accounting Standards Board (SASB) Index continued

Data Security Accounting metric	Report reference	SASB Code
	·	
(1) Number of data breaches, (2) percentage involving personally identifiable information (PII),	As a matter of policy, we do not disclose information about data breaches except as required by law.	TC-SI-230a.1
(3) number of users affected		
Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	2022 Annual Report/Strategic Report/Sustainability/ Cybersecurity and data privacy 2022 Annual Report/Governance/Risk management/ Operational risks/IT and cybersecurity	TC-SI-230a.2
Recruiting & Managing a Global, Diverse & Skilled Workforce		
Accounting metric	Report reference	SASB Code
Percentage of employees that are (1) foreign nationals and (2) located offshore	We currently do not disclose this data.	TC-SI-330a.1
Employee engagement as a percentage	2022 Annual Report/Strategic Report/Sustainability/ Employee engagement and talent management	TC-SI-330a.2
Percentage of gender and racial/ ethnic group representation for (1) management, (2) technical staff, and (3) all other employees	2022 Annual Report/Strategic Report/Sustainability/ Diversity, equity, inclusion, and belonging	TC-SI-330a.3
Intellectual Property Protection & Competitive Behavior		
Accounting metric	Report reference	SASB Code
Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behavior regulations	We currently do not disclose this information.	TC-SI-520a.1
Managing Systemic Risks from Technology Disruptions		
Accounting metric	Report reference	SASB Code
Number of (1) performance issues and (2) service disruptions; (3) total customer downtime	We currently do not disclose this information.	TC-SI-550a.1
Description of business continuity risks	2022 Annual Report/Governance/Risk management/	TC-SI-550a.2

Operational risks/Business interruption

related to disruptions of operations

Sustainability Accounting Standards Board (SASB) Index continued

Activity metric

Metric	Report reference	SASB Code
(1) Number of licenses or subscriptions, (2) percentage cloud-based	We currently do not disclose this information.	TC-SI-000.A
(1) Data processing capacity,(2) percentage outsourced	We currently do not disclose this information.	TC-SI-000.B
(1) Amount of data storage,(2) percentage outsourced	We currently do not disclose this information.	TC-SI-000.C

United Nations Global Compact Principles

Principle

Human rights

Principle 1 – Businesses should support and respect the protection of internationally proclaimed human rights.

Principle 2 – Businesses should make sure they are not complicit in human rights abuses.

Labor

Principle 3 – Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining

Principle 4 – Businesses should uphold the elimination of all forms of forced and compulsory labor

Principle 5 – Businesses should uphold the effective abolition of child labor

Principle 6 – Businesses should uphold the elimination of discrimination in respect of employment and occupation References

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

See also our Human Rights policy and Code of Business Ethics, available on our *website*.

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

See also our Human Rights policy and Code of Business Ethics, available on our *website*.

2022 Annual Report/Strategic Report/Sustainability/Social responsibility See also our Human Rights policy, Supplier Code of Conduct, and Code of Business Ethics, available on our <u>website</u>.

2022 Annual Report/Strategic Report/Sustainability/Social responsibility See also our Human Rights policy, Supplier Code of Conduct, and Code of Business Ethics, available on our *website*.

2022 Annual Report/Strategic Report/Sustainability/Social responsibility See also our Human Rights policy, Supplier Code of Conduct, and Code of Business Ethics, available on our *website*.

2022 Annual Report/Strategic Report/Sustainability/Diversity, equity, inclusion, and belonging

2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Protecting human rights

2022 Annual Report/Governance/Corporate governance/Culture 2022 Annual Report/Governance/Risk management/Operational risks/Talent and organization

2022 Annual Report/Governance/Risk management/Legal & compliance risks/ Regulatory and compliance

See also our Code of Business Ethics, available on our website.

Environment

Principle 7 – Businesses should support a precautionary approach to environmental challenges.

Principle 8 – Businesses should undertake initiatives to promote greater environmental responsibility.

Principle 9 – Businesses should encourage the development and diffusion of environmentally friendly technologies. 2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility 2022 Annual Report/Strategic Report/Sustainability/Task Force on Climate-related Financial Disclosures (TCFD)

2022 Annual Report/Governance/Risk management/Operational risks/Business interruption

See also our Environmental Policy, available on our website.

2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility 2022 Annual Report/Strategic Report/Sustainability/Social responsibility/Responsible supply chain

2022 Annual Report/Governance/Corporate governance/Environmental, social, and governance matters

See also our Environmental Policy, available on our website.

2022 Annual Report/Strategic Report/Sustainability/Environmental responsibility

United Nations Global Compact Principles continued

Principle

References

Anti-corruption

Principle 10 – Businesses should work against corruption in all its forms, including extortion and bribery.

2022/Annual Report/Strategic Report/Sustainability/Ethics, compliance, and governance 2022 Annual Report/Governance/Risk management/Operational risks/Fraud 2022 Annual Report/Governance/Risk management/Legal & compliance risks/Regulatory and compliance

See also our Code of Business Ethics, available on our website.