

# Reconfiguring DRM software (like Onelog, ResearchMonitor) to avoid issues accessing the Corporate Counsel Profiler

## Table of Contents

- [General Information](#)
- [Technical information](#)
- [Instructions for Onelog users](#)
- [Instructions for Priory Solutions ResearchMonitor](#)
- [WK Contact Support Information](#)

## **General Information** - [\[Return\]](#)

On the evening of January 8<sup>th</sup> 2018, the login procedure for Corporate Counsel Profiler is being upgraded. As a result, the log in process to this site is changing and will need to be revised within your DRM software to avoid login issues.

DRM products/software solutions are listed below. For the products in bold, specific instructions have been provided by the vendor, and are included (further down the web page) for your convenience.

- **Onelog**
- **Priory Solutions Research Monitor**
- Okta
- Lookup Precision
- OneLogin

## Technical Information - [\[Return\]](#)

The URL change will need to be performed by your DRM administrator. The changed URL will become active January 8<sup>th</sup> 2018. The new URL will be:

<https://www.corporatecounselprofiler.com>

## Onelog - [\[Return\]](#)

Wolters Kluwer has worked with Onelog to produce new connection scripts that support the new authentication process. The scripts are synced to your Onelog server, and as long as you are using automated URL Rule updates in Onelog 8.8, you will not need to take any further actions or modify your configurations.

If you are using a version of Onelog earlier than 8.8, or if you have not enabled automated rule updates you will have to manually change the URL rule for the CCP website. More detailed information is available on the Onelog Forum, accessible from the Onelog admin menu. You can make these changes immediately, and you will be ready when the new authentication process is launched. If you have any questions or are unsure how to proceed, please contact the Onelog Script service for help.

\*\* The section below only applies to if you subscribe to CCP and one or more of the following research sites:

- IntelliConnect
- Cheetah
- RBsource\RBsource Filings

**Note:** If you have the same User ID for the above listed sites and CCP BUT different passwords, you will need to use your IntelliConnect/Cheetah/RBsource ID and password when logging in to CCP after MISSINGINFO. You will now use the same logon details for all four websites.

The logon for IntelliConnect/Cheetah/RBsource will remain the same, CCP will switch to using your IntelliConnect/Cheetah/RBsource logon. If you currently store CCP passwords in Onelog these will be invalid when the new authentication process comes into force. To avoid confusion for end users it is recommended to use the Onelog Master/Link password mechanism to join the

logon credentials for these services together. You would only configure Master/Link when the authentication process has changed.

As each website will use the IntelliConnect details, it is prudent to make IntelliConnect the Master and then to link Cheetah, RBsource\RBsourceFilings and CCP to it. You may already be familiar with Master/Link in Onelog; if not, please contact Onelog Support for additional guidance. Additional information is also available in the Onelog manual or the Onelog Forum.

## **Priory Solutions, ResearchMonitor** - [\[Return\]](#)

Wolters Kluwer has worked with Priory Solutions, ResearchMonitor to support the new authentication process. The change is now available on your RMWeb for your CCP resource. Please ensure that you are on the latest version of ResearchMonitor before the upgrade. If in doubt, contact your Technical Account Manager for ResearchMonitor.

If you have any questions or are unsure how to proceed, please contact the ResearchMonitor support at [support@priorysolutions.com](mailto:support@priorysolutions.com).

\*\* The section below only applies to customers who subscribe to CCP and one or more of the following research sites:

- IntelliConnect
- Cheetah
- RBsource\RBsource Filings

**Note:** If you have the same User ID for the above listed sites and CCP BUT different passwords, you will need to use your IntelliConnect/Cheetah/RBsource ID and password when logging in to CCP after MISSINGINFO. You will now use the same logon details for all four websites. If your existing CCP resource is configured to collect passwords, this will automatically be updated into the system when users log in with their IntelliConnect/Cheetah/RBsource passwords. Alternatively, you can also setup your CCP resource to use the same values as your IntelliConnect/Cheetah/RBsource configuration. Please contact your Technical Account Manager for confirmation if you need assistance with this step.

## **WK Contact Support Information.** - [\[Return\]](#)

[LRUSCustomerCare@wolterskluwer.com](mailto:LRUSCustomerCare@wolterskluwer.com) or call 1-866-529-6600.

