

# TyMetrix® 360° Hosting and Security

Wolters Kluwer's ELM Solutions hosts TyMetrix 360° in a reliable and secure cloud environment, fully managed by Wolters Kluwer technology experts. Our technology services are grounded in the three guiding principles of information security: Confidentiality, integrity, and availability. TyMetrix 360° can be hosted in either the United States or the European Union to meet our clients' global business and regulatory requirements.

## Key aspects of TyMetrix 360° hosting:

**Data and system security** – Our goal is to meet your organization's stringent regulatory, business, and information security requirements.

- State-of-the-art hosting facilities provided by enterprise-class hosting vendor
- Virtual firewall technologies
- Network intrusion detection
- Industry-standard SSL and PKI technology used to encrypt data in transit
- Encryption on all at-rest data using AES 256 technology

**Audits and compliance** – Wolters Kluwer is dedicated to maintaining the strictest security and control standards through external third-party audits and certification of our information security management system. We are also fully compliant with all current EU data privacy regulations.

### Certifications:

- ISO 27001:2013\*
- Cloud Security Alliance (CSA) STAR
- HiTrust
- FISMA accredited

### Audits:

- SOC 1 Type 2 SSAE 16/ISAE 3402\*
- SOC 2 Type 2 SSAE 16/ISAE 3402\*

\* Held by both Wolters Kluwer and the hosting provider

**Reliable infrastructure and availability** – TyMetrix 360° is hosted on a virtual private cloud infrastructure to provide the highest levels of availability and scalability.

- Scalable to accommodate your TyMetrix 360° usage
- 99.5% uptime guarantee (excluding maintenance)
- Highly redundant to provide reliability



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**Managed hosting, software deployment, and support** – Because TyMetrix 360° is a SaaS (Software as a Service) solution, clients can expect reduced upfront and long-term IT costs. TyMetrix 360° is fully managed by Wolters Kluwer, relieving the client of the time and expense of an on-premise deployment.

- Avoid the overhead of additional IT staff, hardware, and software
- Management of upgrades, maintenance, licensing, backups, security, administration, and monitoring of the
- infrastructure
- No unexpected costs due to equipment failures

**Disaster recovery and business continuity** – ELM Solutions offers hosted clients flexible disaster recovery options to meet their specific business continuity and recovery time objectives.

- Daily data backups and long-term archiving available
- Near real-time replication of the application and data to a disaster recovery facility, located in a geographically separate site from main hosting location

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