



Instruction to your Bank or Building Society to pay Direct Debit

Originators Identification Number 8 5 0 1 9 2

Name and full postal address of your Bank or Building Society Branch	
To The Manager:	
Bank/Building Society	
Address:	
Postcode	
Name(s) of Account holder(s)	⑤ Reference Number
	Please cancel all previous Wolters Kluwer (UK) Ltd (formerly Croner CCH Group) Direct Debit instructions under this reference
Branch Sort Code (from the top right hand corner of your cheque)	② Instruction to your Bank or Building Society Please pay Wolters Kluwer (UK) Ltd Direct Debits from the account detailed on this Instruction subject to the safeguards assured by Direct Debit Guarantee.
	Signature(s)
Bank or Building Society Account number	
	Date
Bank or Building Societies may not accept Direct Debit Instruc	••
Wolters Kluwer The Direct De	bit Guarantee DIRECT
Originators Identification Number	Instruction Ref. Number
850192	

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Wolters Kluwer (UK) Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Wolters Kluwer (UK) Ltd to collect a payment, confirmation of the amount and date will be sent to you following your request.
- If an error is made in the payment of your Direct Debit by Wolters Kluwer (UK) Ltd or your Bank or Building Society you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.
 - ~ If you receive a refund you are not entitled to, you must pay it back when Wolters Kluwer (UK) Ltd ask you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.