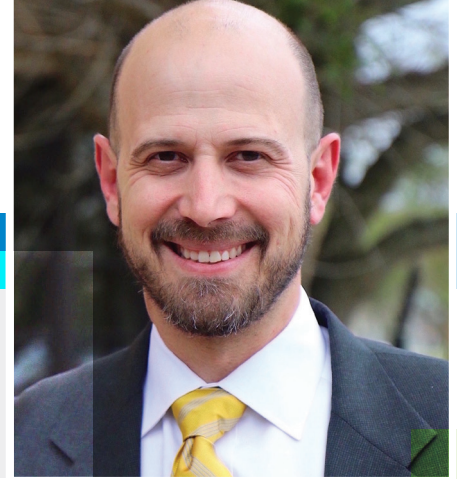


## Enhancing access to cutting-edge research with Ovid Discovery: Interview with Dr. Jon Fletcher of MedVet

*Dr. Jon Fletcher, Director of Post-Graduate Education and Clinical Studies at MedVet, a family of emergency and specialty hospitals for pets, discusses his experience with Ovid Discovery*



*Please give us some brief background on MedVet.*

[MedVet](#) is the leading veterinarian owned and led family of specialty and emergency hospitals dedicated to delivering exceptional care and a deeply supportive experience to pets and their loving families, referring veterinarians, and our MedVet team members. For more than 30 years, our empathetic, insightful, and driven team of expert caregivers has helped us grow to be the preferred choice for high-quality, compassionate care, and we're proud to serve more than 400,000 patients each year in communities throughout the United States.

*What problems did you encounter that led to you using Ovid Discovery?*

Our post-graduate training programs focus on training veterinarians to be emergency doctors and specialists. Access to medical literature is an important part of these programs, especially when preparing for the specialty board examinations. Additionally, many of our experienced clinicians reference the literature on a daily basis when evaluating and treating pets. This is how they stay current and continue to provide the best, most advanced veterinary care possible.

Historically, we had individual journal subscriptions that were accessible through individual links. This meant that our clinicians may have been missing relevant information or if they found something relevant in a search engine, they would still have to find and visit an individual journal's webpage to access the full text. They couldn't search and navigate to available resources on one page; they always needed to have two windows open.

As part of our commitment to workplace wellbeing, we wanted to expand our educational resources and make them easier to access.

*How has OVID Discovery helped to address these problems?*

It has allowed us to house our resources in a way that makes them accessible from anywhere on any device. With Ovid Discovery, we now have a platform with advanced search capabilities that houses all of our digital resources and provides immediate full-text access to our subscriptions and open-access journals. It's a great win for our team.

*What are the main benefits you have experienced with Ovid Discovery?*

The primary benefit is the ability to organize all of our resources on a web-based platform. Our clinicians are accustomed to doing literature searches, so they appreciate the simplicity of the Discovery platform. Using Microsoft single sign-on makes the whole experience seamless for our caregivers. We also appreciate the ability to customize the platform. All our resources are displayed, and you can easily browse or search them.

The implementation was also very smooth – basically Wolters Kluwer did everything! If we had a request, it happened, and it happened very quickly. There was a lot of work that happened behind the scenes, too, from creating active, illustrated links to our resources, creating single sign-on capabilities with OpenAthens. If we ran into any issues during the implementation, the entire team was on the call and worked very quickly to resolve them.

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