

2010 Full Year Results

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2010 Full-Year Results

2010 Highlights

Strong performance improvement

- Revenue up 4%
- Ordinary EBITA margin up 50 basis points
- Free Cash Flow up 5%
- Underlying trends improving; Return to growth in HY2
- Online, software and services revenues almost 70% of revenues
- Global presence significantly expanded



2010 Guidance Delivered

Key Performance Indicators	2010 Guidance	2010 Actual	Achieved
Ordinary EBITA Margin	20-21%	20.4%	\checkmark
Free Cash Flow ¹	≥ €400 million	€427 million	\checkmark
Return on Invested Capital (after tax)	≥ 8 %	8.6%	\checkmark
Diluted ordinary EPS ¹	€1.41 - 1.45	€ 1.43	\checkmark

¹ At constant currencies (EUR/USD = 1.39)



Progress Against Mid-Term Targets

Medium-Term Targets		2010	Pro	gress
Revenue growth and	Double-digit online & software growth	7%	Solid performance, affected by global economic conditions	\checkmark
Portfolio composition	Online, software & services revenue 75% of total	69 %	Continued adoption of software and workflow solutions	\checkmark
Ordinary EBITA margin	Continuous improvement	20.4%	Margin expansion driven by revenue growth, product mix, and Springboard	\checkmark
Free Cash Flow	≥ €400 million per annum¹	€445m	Strong Cash Flow	\checkmark
Diluted ordinary EPS	Continuous improvement	€1.48	Strong EBITA growth Tax rate and # of shares influence EPS	\checkmark
ROIC	≥ 8%	8.6%	Higher operating profit after tax	\checkmark

¹At constant currencies (EUR/USD = 1.39)





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Legal & Regulatory 2010 Highlights

Online, Software Adoption and Globalization Strengthened Portfolio

- Solid retention and improving new sales levels
- Accelerating growth in Corporate Legal segment; 4% organic growth
- Expanded global market positions (Germany, Edital)
- Online and software drives growth; 4%
- Strong operating margin improvement and cash flow to fuel growth investments

	2010
Revenue (million)	€1,511
Organic Growth	(2%)
Electronic Revenue Growth	4%
% Electronic, Software, Services	61%
Ordinary EBITA Margin	21.6%



Legal & Regulatory Innovation & Growth

	Highlights	Results
	Enhanced Tymetrix Real Rate Report software for legal billing analysis	 4.3 million invoices, \$36 billion in spend Added 110,000 members in 2010; 40% increase 19% organic growth
Acq	Acquired Edital	 Positions WK as premier global provider Over 60 of Fortune 100, >6,000 brand professionals 16% organic growth in Corsearch
	Accelerated penetration of MediRegs ComplyTrack Software	 >20% of US Hospitals, >1,500 facilities >29,000 risk assessments done in HY2 >30% organic growth

Trends Supporting Growth	Regulation and Compliance	Globalization	Productivity / Cost Management
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Tax & Accounting 2010 Highlights

Software Adoption and Globalization Driving Growth

- Strong growth for T&A software globally; 4%
- Platform enhancement supports significant user growth for IntelliConnect
- Print publishing decline continues
- Expanded global footprint in corporate market overall and Asia
- Strong improvement in operating margins support product investments

	2010
Revenue (million)	€922
Organic Growth	1%
Electronic Revenue Growth	6%
% Electronic, Software, Services	83%
Ordinary EBITA Margin	28.4%



Tax & Accounting Innovation & Growth

1 TOT	Highlights	Results
	Launched/enhance global platforms (ProSystem <i>fx</i> , IntelliConnect®)	 Launched next generation SaaS tax software Released enhancements to Intelliconnect® Significant customer increase to >200,000
	Accelerated penetration of new tax software modules	 Record 1st year adoption of Prosystem Portal® Licensed over 700,000 client portals Registered over 20 million data exchanges
	Acquired Tax Integrator and Global Integrator	 Integrates with ProSystem <i>fx</i> tax products Simplifies global tax issues for corporations Enhances offering in high growth segment

Trends Supporting Growth	Regulation and Compliance	Globalization	Productivity / Cost Management	
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Health & Pharma Solutions 2010 Highlights

Strong Focus on Innovation and Globalization Driving Growth

- Delivered solid improvement in top-line growth; 3% organic
- Extended leading positions in Clinical Solutions; 16% organic
- Product innovation supports strong growth in electronic revenues; 14%
- Healthcare Analytics performed well through completive wins; 10% organic
- Increased market penetration for international markets

	2010
Revenue (million)	€816
Organic Growth	3%
Electronic Revenue Growth	14%
% Electronic, Software, Services	60%
Ordinary EBITA Margin	14.4%



Health & Pharma Solutions Innovation & Growth

	Highlights		Result	S
	Medical Research OvidSP extends platform, launches Multilingual inte	■ No	creased Titles, Publishers, w used by 13 million indi puble-digit growth in eme	viduals
	Professional and Education Accelerates product deve	lopment Do	4 front list titles; 500 e-b puble-digit growth in onlir 5 organic growth	
	Clinical Solutions UpToDate launches 2 new areas; now in 17 specialti	specialty • Or	ow used by 410,000 clinici ganic growth >20% ternational growth >20%	ans,147 countries
Trends Suppo		tion and oliance	Globalization	Productivity / Cost Management
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Financial & Compliance Services 2010 Highlights

Increased Legislation, Compliance and Globalization Driving Growth

- Solid growth despite mixed lending conditions; 4% organic
- Established strong market positions in high growth segments (ARC Logics)
- Significant global expansion; 33% sales non-US
- Increased global requirements supports long term growth

	2010
Revenue (million)	€307
Organic Growth	4%
Electronic Revenue Growth	12%
% Electronic, Software, Services	90%
Ordinary EBITA Margin	20.3%



Financial & Compliance Service Innovation & Growth

I TOIT	Highlights	Results
	ARC Logics launches integrated offering into Financial Services and Insurance	 Added 250 new global customers Serves 1,800 customers/100 countries 18% organic growth
	Acquisition of FRSGlobal	 Positions Wolters Kluwer as Global Risk Solutions Provider 41 of Top 50 Financial Institutions Coverage in over 40 countries
3		
	Gainskeeper Software growth stimulated by new cost basis legislation	 Adopted by four of the largest retail brokerages in the U.S. Organic revenue growth >50%
28 Linkon		

Trends Supporting Growth	Trends Supporting Growth Compliance		Productivity / Cost Management		
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Financial Highlights

Positive Momentum Across the Board



Global Divisions

First Full Year of Reporting Under New Divisional Structure

Legal & Regulatory	Tax & Accounting	Health & Pharma Solutions	Financial & Compliance Services
 Kluwer CT Corporation Aspen Publishers LA LEY CT TyMetrix Croner IPSOA 	 CCH Addison A3 Software CorpSystem ProSystem <i>fx</i> 	 Adis Lippincott Williams & Wilkins Ovid ProVation Medical Source UpToDate® 	 AppOne AuthenticWeb Bankers Systems CCH Sword CCH TeamMate Expere Pci FRSGlobal



Improved Margin through Product Mix and Springboard





Continued Growth in Electronic and Service Subscriptions



(€ million)	2010	2009	Δ	Δ CC	ΔOG
Electronic & service subscription	1,775	1,660	7%	3%	3%
Print subscription	473	504	(6%)	(9%)	(9%)
Other non-cyclical	287	271	6%	2%	3%
Recurring revenues	2,535	2,435	4%	0%	0%
Books	352	336	5%	1%	1%
Cyclical products	669	654	2%	(1%)	0%
Total revenues	3,556	3,425	4%	0%	0%



Growth Momentum Picking-Up

- Growth improvement in HY2
- Cyclical business strongest in Q4
- Subscription retention rates stable and improving across all divisions



Note: detailed divisional full year growth overview in Appendix



Cost Declines, M&S Investments Ramping



All percentages as % of total revenue and based on constant currencies 1 excluding non-benchmark items

Springboard Savings Expectations Upgraded



Program savings and costs			0040	2011	-
€ million (pre-tax)	2008	2009	2010	estimate	Total
Cost savings ¹	16	84	146	170 - 180	170 - 180
Exceptional program cost (non-recurring)	45	68	58	74 - 89	245 - 260
¹ All figures at 2008 constant currencies (EUR)	/USD = 1.37)				



Ordinary Net Income up 4%

Better Margins Offset Higher Tax & Finance Results

Twelve months ended December 31 (€ million)	2010	2009	Δ	Δ CC ¹	ΔOG
Revenue	3,556	3,425	4%	0%	0%
Ordinary EBITA	727	682	7%	3%	3%
Ordinary EBITA margin (%)	20.4%	19.9 %			
Financing results	(129)	(119)			
Tax on ordinary income	(153)	(136)			
Other	(1)	-			
Ordinary net income	444	427	4%	2%	
Diluted ordinary EPS (€)	1.48	1.45	2%	0%	
Average number of diluted shares (million)	300.3	293.8			

¹CC - At constant currencies (EUR/USD = 1.39)



Record Free Cash Flow



Autonomous Movements in Working Capital







€100 Million Share Buy-back

Continued Strong Cash Flow Growth Drives Cash Return to Shareholders

- Announced share buy-back program
- €100 million, or ~6 million shares¹
- Finalization expected in 2011

¹ at share price close 22 February 2011



No Refinancing Need Before 2014

Liquidity and headroom secured with new 5 year facility and 10 year loan
 Net-Debt-to-EBITDA ratio improves towards medium-term target





Key Acquisitions in 2010

Strengthening key global markets and product lines

Division	Acquisition	Rationale		
	Edital (Jul)	Global trademark and brand solutions		
L&R	LexisNexis Germany (Dec)	Reinforces strong market position		
T&A	Tax Compliance Software Solutions (Apr)	Tax software for corporate tax segment		
H&PS	Pharmacy OneSource (Dec)	Extends leading position in Clinical Decision Support		
F&CS	FRSGlobal (Sept)	Global risk compliance solutions		

- All acquisitions are accretive to ordinary EPS in first full year
- All acquisitions expected to cover their cost of capital within 3-5 years

Acquisitions

Acquisitions Must Meet or Exceed Financial Criteria

	Acquisitions, Including:	EPS accretive in Year 1	Year ROIC exceeds WACC
2005	DeAgostini, Nolis, Osra, Eon, Best Case, Tripoint, Entyre, Amerisearch, Boucher	\checkmark	3
2006	NDC, Heymanns, ProVation, Sage, ATX Kleinrock, UTS TaxWise	\checkmark	3*
2007	MCFR, TeamMate, GEE, AppOne, Europea del Derecho	\checkmark	4
2008	MYOB, Addison, UpToDate, IntelliTax	✓	3
2009	Coimbra, Axentis, Schleupen	\checkmark	1
2010	Tax Compliance Software Solutions, FRSGlobal, Edital, Pharmacy OneSource, LexisNexis Germany	\checkmark	2

2005 - 2009 acquisitions are calculated from Actual results. 2010 acquisitions are calculated based on revenue projections.

* Excludes impaired assets. Including impaired assets, average year ROIC exceeds WACC is 6 years

Financial Summary

- Improving trends continuing across the business
- Revenue mix and transformation drive profitability
- Springboard guidance upgraded for final year
- Proposed share buy-back and dividend increase shareholder returns
- Strong free cash flow and balance sheet support strong and flexible financial position





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2010 Full-Year Results

2011 Will Build On Momentum Established in 2010

- Market trends remain favorable
 - Increase in regulation and complexity
 - Focus by customers on productivity
 - Globalization
- 2010 performance showed good progress against our objectives to accelerate growth
- Underlying indicators continue to improve, paced by market recovery
- 2011 to build on the momentum established in 2010 with improvement expected in terms of revenue growth and profitability



2011 Guidance

	2011 Guidance
Ordinary EBITA Margin	20.5 - 21%
Free Cash Flow ¹	≥ €425 million
Return on Invested Capital (after tax) ¹	≥ 8 %
Diluted Ordinary EPS ^{1,2}	€1.50 - €1.55
Financing result	~ €130 million
Benchmark tax rate	~ 26%
Diluted weighted average shares	~ 307 million ²

¹at constant currencies (EUR/USD = 1.33) ²before share buy-back



Medium-Term Outlook Confirmed

Key Performance Indicators	Medium-term outlook
Revenue Growth/ Portfolio Composition	Double-digit online & software growth Online, software & services revenue 75% of total revenues
Ordinary EBITA	Continuous improvement
Free cash flow ¹	≥ €400 million per annum
Diluted ordinary EPS	Continuous improvement
Return on invested capital	≥ 8 %

¹At constant currencies (EUR/USD = 1.39)



Summary

- Strong performance in 2010 creates momentum
- Market conditions and underlying business trends improving in all divisions
- Continued investment to drive growth from innovation and globalization
- Share Buy-back and dividend increase shareholder returns
- Expect 2011 to improve top-line and profitability performance







2010 Full-Year Results

Legal & Regulatory Revenue





Tax & Accounting Revenue





Health & Pharma Solutions Revenue





Financial & Compliance Services Revenue





Currency Impact on Revenue Growth





Income Statement

Twelve months ended December 31 (€ million)	2010	2009	Δ	ΔCC^1	ΔOG
Revenue	3,556	3,425	4%	0%	0%
Ordinary EBITA	727	682	7%	3%	3%
Ordinary EBITA margin (%)	20.4%	19.9 %			
Exceptional items	(71)	(80)			
Amortization of publishing rights	(175)	(165)			
Impairment of goodwill and publishing rights	-	(203)			
Financing results	(129)	(119)			
Taxation on income	(66)	(3)			
Other	1	(2)			
Net profit	287	110	161%		

¹CC - At constant currencies (EUR/USD = 1.39)



Balance Sheet

(€ million)	December 31 2010	December 31 2009
Non-current assets	4,957	4,539
Operating working capital	(696)	(631)
Non-operating working capital	(84)	(253)
Working capital	(780)	(884)
Capital employed	4,177	3,655
Total equity	1,631	1,355
Long-term debt	2,141	1,891
Other non-current liabilities	405	409
Total financing	4,177	3,655
Net debt	2,035	2,007
Net debt/equity ratio	1.2	1.5
Net debt/EBITDA ratio	2.7	2.9



Free Cash Flow

Twelve months ended December 31 (€ million)	2010	2009	∆%	∆% CC ¹
Ordinary EBITA	727	682	7%	3%
Depreciation	104	101		
Autonomous movements in working capital	4	(7)		
Financing charges	(123)	(120)		
Paid corporate income tax	(73)	(89)		
Appropriation of provisions	(82)	(70)		
Other	(11)	13		
Cash flow from operating activities	546	510	7%	5%
Net capital expenditure	(145)	(123)	18%	12%
Dividends received	1	1		
Appropriation of Springboard provisions (after tax)	43	36		
Free cash flow	445	424	5%	4%
Cash conversion	95%	96 %		

¹ CC - At constant currencies (EUR/USD = 1.39)



Reconciliation: Effective Tax Rate

2011 Effective Tax Rate Expected to Increase to 26%

(€ million)	Dec 31 2010	Dec 31 2009
Reported profit before tax	353	113
Exceptional items	71	80
Amortisation of publishing rights	175	165
Impairments of goodwill and publishing rights	-	203
Results on divestments	0	4
Ordinary income before tax	599	565
Reported income tax expense	66	3
Tax on exceptional items	25	28
Tax on amortisation of publishing rights and impairments	62	93
Tax on divestments	0	12
Tax on ordinary income	153	136
Effective benchmark tax rate	25.6%	24.0%



Reconciliation: Net Profit to Ordinary EPS

Twelve months ended December 31 (€ million)	2010	2009
Net Profit	287	110
Non-controlling interests	1	8
Net profit to equity holders	288	118
Amortization of publishing rights ¹	172	164
Impairment of publishing rights and Goodwill ¹	-	194
Taxation on amortization and impairments ¹	(62)	(93)
Results on disposals (after taxation)	0	(8)
Exceptional items (after taxation)	46	52
Ordinary net income	444	427
Diluted weighted average # shares	300 million	294 million
Diluted ordinary EPS	€1.48	€1.45
Diluted ordinary EPS (constant currencies) ²	€1.43	€1.43

¹Adjusted for non-controlling interests

² At constant currencies (EUR/USD = 1.39)



Historical Financial Data (unaudited)

(€ million, unless otherwise stated)		2010	2009	2008
Legal & Regulatory	Revenue	1,511	1,518	1,629
	Ordinary EBITA	326	315	359
	Organic growth	(2%)	(6%)	0%
	Margin	21.6%	20.8%	22.0%
Tax & Accounting	Revenue	922	886	801
	Ordinary EBITA	262	243	217
	Organic growth	1%	1%	5%
	Margin	28.4%	27.4%	27.1%
Health & Pharma Solutions	Revenue	816	750	687
	Ordinary EBITA	117	106	82
	Organic growth	3%	(1%)	(5%)
	Margin	14.4%	14.1%	12.0%
Financial & Compliance Services	Revenue	307	271	257
	Ordinary EBITA	62	58	58
	Organic growth	4%	2%	1%
	Margin	20.3%	21.4%	22.5%
Corporate		(40)	(40)	(38)
Wolters Kluwer	Revenue	3,556	3,425	3,374
	Ordinary EBITA	727	682	687
	Organic growth	0%	(3%)	0%
	Margin	20.4%	19.9%	20.1%

