ELM Solutions

Passport® Evergreen Program
Make the Most of your Passport Investment

Key Benefits

- No budget required: all services are provided to the customer at no charge.

- Quick updates: automated testing tools and services experts get updates completed in 1-3 months.

- Compatability with new products: staying up-to-date on Passport allows clients to take advantage of new product innovations, such as Office Companion, Legal Service Requests, and new LegalView Dashboards.

- New features: as we enhance Passport with new features, workflows, analytics, and UI Improvements, clients will be able to get more value out of their investment and be sure their users are getting the latest capabilities they need to efficiently manage matters and legal spend.

Wolters Kluwer's ELM Solutions is constantly improving Passport: adding new functionality, processes, and compatible solutions in order to help our clients more efficiently manage legal matters, better control costs, improve legal service delivery, and drive better outcomes. We actively work with clients to gather feedback to ensure we are staying on top of client needs and industry trends with each Passport release to provide ongoing value. Keeping our clients up-to-date on Passport is our priority so you can get the most out of your technology investment.

Our new Evergreen Program helps clients to stay current on Passport at no services charge. The Evergreen Program will greatly improve the client experience and allow them to take advantage of new Passport functionality, modules, and connectors.

This Evergreen Program is available to clients every 12 months at no cost and includes:
- Update of your platform, applications, modules, libraries, and connectors to latest version
- Update of your customization to maintain compatibility
- Testing of base product updates, its configurations, and customizations
- Update to latest application security standards