

#### Wolters Kluwer 2017 Half-Year Results

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Growth rates are cited in constant currencies unless otherwise noted.



#### Agenda

Introduction

- Financial Review
- Strategic and Operating Review
- Outlook 2017
- Appendix



### Introduction

On track for full year guidance

#### Revenues up +4% in constant currency, up +2% organically

- Digital & services revenues grew +4% organically
- Recurring revenues sustained +4% organic growth
- Non-recurring revenues were subdued, as expected

#### Further improvement in profitability

- Adjusted operating profit margin up 70 basis points
- Adjusted free cash flow increased +9% in constant currencies

#### On track for full-year

- Reiterating full year guidance
- Sale of Transport Services and certain U.K. publishing assets
  - Will deploy proceeds to mitigate EPS dilution
  - Increased share buyback program by €100 million



### Strategic progress

Improving portfolio, delivering innovation, and driving efficiencies



- Acquired Tagetik, extending into attractive, global adjacency
- Completed disposal of Transport Services
- Agreed sale of certain U.K. publishing assets
- Continued to invest in key global products
- Developing next generation expert solutions
- Launching innovations: LWW Health Libraries; CCH AnswerConnect; LegalVIEW BillAnalyzer; Standard Fed Plus; and more
- Maintaining innovation spend at 8-10% of revenues
- Delivered savings in group shared services
- Leveraged technology resources across businesses and borders
- Made progress on integrating recent acquisitions



#### Agenda

Introduction

#### **Financial Review**

- Strategic and Operating Review
- Outlook 2017
- Appendix



### Half-year 2017 results

*Organic growth +2%; improved profitability and cash flow* 

(€ million, unless otherwise stated)	HY 2017	HY 2016	Δ	Δ CC	ΔOG
Revenues	2,174	2,042	+6%	+4%	+2%
Adjusted operating profit	450	408	+10%	+7%	+6%
Adjusted operating profit margin	20.7%	20.0%			
Diluted adjusted EPS	€0.99	€0.88	+13%	+10%	
Adjusted free cash flow	257	229	+12%	+9%	
Net-debt-to-EBITDA <sup>1)</sup> ratio	1.9x	1.7x			

 $\Delta$ : % Change;  $\Delta$  CC: % Change constant currencies (€/\$ 1.11);  $\Delta$  OG: % Organic growth.

1) Based on rolling twelve months' EBITDA.



#### **Revenues by division**

*Health and Tax & Accounting sustained good organic growth. GRC and Legal & Regulatory slowed, as expected* 

(€ million)	HY 2017	HY 2016	Δ	Δ CC	ΔOG
Health	562	507	+11%	+8%	+5%
Tax & Accounting	613	562	+9%	+7%	+3%
Governance, Risk & Compliance	557	537	+4%	+1%	+2%
Legal & Regulatory	442	436	+1%	+1%	-2%
Total revenues	2,174	2,042	+6%	+4%	+2%

 $\Delta$ : % Change;  $\Delta$  CC: % Change constant currencies (€/\$ 1.11);  $\Delta$  OG: % Organic growth.



HY 2017 Revenues

Legend: Δ OG - % Organic Growth HY 2017 (HY 2016)



### **Revenues by region**

All main geographic regions saw positive organic growth

(€ million)	HY 2017	HY 2016	Δ	ΔCC	ΔOG
North America	1,362	1,252	+9%	+5%	+3%
Europe	651	636	+2%	+3%	+1%
AsiaPac & ROW	161	154	+5%	+1%	+1%
Total revenues	2,174	2,042	+6%	+4%	+2%

 $\Delta$ : % Change;  $\Delta$  CC: % Change constant currencies (€/\$ 1.11);  $\Delta$  OG: % Organic growth.



#### HY 2017 Revenues

HY 2017 Revenues by geographic market



### Revenues by type

*Recurring revenues sustained +4% organic growth; non-recurring trends were* mixed

(€ million)	HY 2017	HY 2016	Δ	Δ CC	ΔOG
Digital and services subscriptions	1,426	1,293	+10%	+8%	+5%
Print subscriptions	116	134	-13%	-14%	-10%
Other recurring	157	170	-7%	-10%	+1%
Recurring revenues	1,699	1,597	+6%	+4%	+4%
Print books	94	98	-5%	-6%	-6%
LS transactional <sup>1)</sup>	125	114	+9%	+6%	+4%
FS transactional <sup>2)</sup>	59	62	-5%	-8%	+2%
Other non-recurring <sup>3)</sup>	197	171	+16%	+15%	-5%
Total revenues	2,174	2,042	+6%	+4%	+2%

Δ: % Change; Δ CC: % Change constant currencies (€/\$ 1.11); Δ OG: % Organic growth. 1) GRC Legal Services transactional revenues. 2) GRC Financial Services transactional revenues. 3) Other non-recurring revenues includes perpetual and other non-recurring software license & implementation fees.





Legend:

## Adjusted operating profit

Adjusted operating margin increased 70 basis points, driven by Health and GRC

(€ million)	HY 2017	HY 2016	Δ	∆ CC	ΔOG	Margin HY 2017	Margin HY 2016
Health	133	106	+25%	+21%	+19%	23.7%	20.9%
Tax & Accounting	146	143	+2%	-1%	-2%	23.7%	25.5%
Governance, Risk & Compliance	156	141	+11%	+8%	+7%	28.0%	26.1%
Legal & Regulatory	42	42	0%	0%	+2%	9.5%	9.7%
Corporate	(27)	(24)	+13%	+12%	+12%		
Adjusted operating profit	450	408	+10%	+7%	+6%	20.7%	20.0%

 $\Delta$ : % Change;  $\Delta$  CC: % Change constant currencies (€/\$ 1.11);  $\Delta$  OG: % Organic growth.



#### HY 2017 Adjusted Operating Profit



### Adjusted net profit and EPS

Diluted adjusted EPS up +10% in constant currencies, reflecting margin increase and reduced shares outstanding

(€ million, unless otherwise stated)	HY 2017	HY 2016	Δ	Δ CC
Revenues	2,174	2,042	+6%	+4%
Adjusted operating profit	450	408	+10%	+7%
Adjusted operating profit margin	20.7%	20.0%		
Adjusted net financing costs	(55)	(51)		
Equity-accounted investees, net of tax	0	0		
Adjusted profit before tax	395	357	+11%	+8%
Tax on adjusted profit	(108)	(97)		
Effective benchmark tax rate	27.3%	27.2%		
Non-controlling interests	0	0		
Adjusted net profit	287	260	+11%	+7%
Diluted weighted average shares (million)	289.4	295.9		
Diluted adjusted EPS	€0.99	€0.88	+13%	+10%

 $\Delta$ : % Change;  $\Delta$  CC: % Change constant currencies (€/\$ 1.11).



### IFRS profit and diluted EPS

Reported profits include a €52 million net gain on divestments

(€ million, unless otherwise stated)	HY 2017	HY 2016	Δ
Adjusted operating profit	450	408	+10%
Amortization of acquired intangibles	(94)	(89)	
Results on divestments of operations	52	(1)	
Acquisition-related costs and other non-benchmark items <sup>1)</sup>	(12)	(1)	
Operating profit	396	317	+25%
Financing results <sup>2)</sup>	(58)	(54)	
Share of profit of equity-accounted investees, net of tax	0	0	
Profit before tax	338	263	+28%
Income tax expense	(72)	(64)	
Effective tax rate	21.2%	24.4%	
Profit for the period	266	199	+33%
Non-controlling interests	0	0	
Profit for the period to the owners of the Company	266	199	+33%
Diluted EPS	€0.92	€0.67	+36%

 $\Delta$ : % Change.

1) Non-benchmark items include results on disposals, acquisition-related costs including integration provisions, and changes in fair value of contingent considerations.

2) Reported financing results include the financing component of employee benefits (HY 2017: €3 million; HY 2016: €3 million).



### Adjusted free cash flow

Increased cash conversion offsets higher tax payments

(€ million, unless otherwise stated)	HY 2017	HY 2016	Δ	Δ CC
Adjusted operating profit	450	408	+10%	+7%
Depreciation and amortization of other intangibles	96	84		
Adjusted EBITDA	546	492	+11%	+8%
Capital expenditure	(96)	(101)		
Autonomous movements in working capital	(9)	(25)		
Adjusted operating cash flow	441	366	+20%	+18%
Cash conversion ratio	98%	90%		
Paid financing costs	(81)	(81)		
Paid corporate income tax	(108)	(60)		
Net change in restructuring provision <sup>1)</sup>	(8)	(7)		
Other <sup>2)</sup>	13	11		
Adjusted free cash flow	257	229	+12%	+9%

 $\Delta$ : % Change;  $\Delta$  CC: % Change constant currencies (€/\$ 1.11).

1) Adjusted free cash flow excludes additions to provisions for acquisition integration.

'Other' includes share-based payments, dividends received, and adjustments for the net tax benefit on previously divested assets and consolidation of platform technology (HY 2017: €2 million; HY 2016: €0 million), tax on internal restructuring and other smaller items.



### Movement in net debt

Rise in net debt reflects acquisitions and share buybacks

(€ million, unless otherwise stated)	HY 2017	FY 2016	HY 2016
Net debt at start of period	(1,927)	(1,788)	(1,788)
Adjusted free cash flow	257	708	229
Dividends paid	(172)	(223)	(167)
Acquisition spending, net of cash acquired, including costs <sup>1)</sup>	(303)	(461)	(32)
Divestiture cash proceeds, net of cash disposed, including costs <sup>2)</sup>	73	11	(1)
Share repurchases	(136)	(198)	(67)
Other <sup>3)</sup>	(49)	24	12
Movement in net debt	(330)	(139)	(26)
Net debt at end of period	(2,257)	(1,927)	(1,814)
<i>Net-debt-to-EBITDA<sup>4)</sup></i> ratio	1.9x	1.7x	1.7x

1) Includes acquisition spending, net of cash acquired (HY 2017: €(300) million) and acquisition related costs (HY 2017: €(3) million).

2) Includes receipts from divestments, net of cash disposed (HY 2017: €77 million) and paid divestment expenses (HY 2017: €(4) million).

3) 'Other' includes FX differences in cash and cash equivalents (HY 2017: €(52) million), changes in the fair value of derivatives, and other smaller items.

4) Based on rolling twelve months' EBITDA.



### Dividend

Interim dividend of €0.20 per share, based on 25% of prior year total dividend



Dividend per Share (€)<sup>1)</sup>

1) Dividend declared for the year indicated.



### Share buybacks

Year to date buybacks total €150 million. Program increased by €100 million following disposal of Transport Services and agreed sale of certain U.K. assets



- Year to date, completed €150 million of share repurchases (4.0 million ordinary shares)
- Share buyback program increased by €100 million following disposal of Transport Services and agreement on sale of certain UK publishing assets
- Intend to repurchase in 2017 up to €300 million in shares (of which €150 million has been completed)
- Three-year share buyback program (2016-2018) now totals up to €700 million (of which €350 million has been completed in 2016 and 2017 YTD)





- Organic growth +2%
- Adjusted operating margin up +70 basis points to 20.7%
- Diluted adjusted EPS up +10% in constant currencies
- Adjusted free cash flow of €257 million, up +9% in constant currencies
- Net-debt-to-EBITDA ratio at 1.9x
- Share buyback program 2016-2018:
  - €150 million completed year to date
  - Expect buyback to total up to €300 million in 2017



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### Health

Organic growth +5%; margin reflects efficiency programs, mix shift, and timing

€ million	HY 2017	HY 2016	Δ	<u>Δ</u> CC	ΔOG
Revenues	562	507	+11%	+8%	+5%
Adjusted operating profit	133	106	+25%	+21%	+19%
Margin	23.7%	20.9%			

Δ: % Change; Δ CC: % Change constant currencies (€/\$ 1.11); Δ OG: % Organic growth.



#### **Clinical Solutions**

- Organic growth +9%
- UpToDate realized double-digit organic growth
- Drug information sustained robust growth
- Emmi performance on track
- Cost savings reinvested in next generation products

#### Health Learning, Research & Practice

- Organic growth +2%
- Digital growth more than offset continued print decline
- Nursing solutions grew in double-digits
- Learner's Digest growth in high single-digits
- Margins up due to lower restructuring, efficiency savings and timing of expenses



### Tax & Accounting

Organic growth +3%, driven by software; margin reflects increased product investments and inclusion of Tagetik

€ million	HY 2017	HY 2016	Δ	ΔCC	ΔOG
Revenues	613	562	+9%	+7%	+3%
Adjusted operating profit	146	143	+2%	-1%	-2%
Margin	23.7%	25.5%			

Δ: % Change; Δ CC: % Change constant currencies (€/\$ 1.11); Δ OG: % Organic growth.



#### Tax & Accounting North America

- Sustained good organic growth
- Cloud solutions drove stronger software growth
- Launched CCH AnswerConnect, next generation research product

#### Tax & Accounting Europe

- Europe delivered +5% organic growth, driven by software in all countries
- Investing in cloud/collaborative solutions

#### Tax & Accounting Asia Pacific & ROW

 Modest organic decline, as software growth was more than offset by print decline

#### **Corporate Performance Solutions (Global)**

- TeamMate driving double-digit growth and launched cloud version
- Tagetik integration in progress; revenues up in double-digits (pro forma)



### Governance, Risk & Compliance

Organic growth +2%, driven by recurring revenues +3%; margin reflects efficiency programs and favorable timing of costs

€ million	HY 2017	HY 2016	Δ	ΔCC	ΔOG
Revenues	557	537	+4%	+1%	+2%
Adjusted operating profit	156	141	+11%	+8%	+7%
Margin	28.0%	26.1%			

Δ: % Change; Δ CC: % Change constant currencies (€/\$ 1.11); Δ OG: % Organic growth.



#### Legal Services (LS)

- Organic growth +3% (HY 2016: +3%)
- Recurring revenues saw good momentum, but transactional revenue growth slowed
- CT performed well, despite weaker M&A activity
- ELM launched LegalVIEW BillAnalyzer

#### **Financial Services (FS)**

- Organic growth +1% (HY 2016: +3%)
- Recurring revenues grew well, but nonrecurring revenues declined
- Lien Solutions had good performance despite subdued commercial lending market
- Compliance Solutions saw lower mortgage refinancing volumes
- Finance, Risk & Reporting: non-recurring fees declined



### Legal & Regulatory

Organic revenues -2%, with digital +3%; margin eased slightly

€ million	HY 2017	HY 2016	Δ	ΔCC	ΔOG
Revenues	442	436	+1%	+1%	-2%
Adjusted operating profit	42	42	0%	0%	+2%
Margin	9.5%	9.7%			

Δ: % Change; Δ CC: % Change constant currencies (€/\$ 1.11); Δ OG: % Organic growth.



#### Legal & Regulatory Information Solutions

- Organic decline -2% (HY 2016: -1%)
- Digital revenues up +3% organically
- Print formats declined -8%
- U.S. delivers positive organic growth driven by digital solutions

#### Legal & Regulatory Software

- Organic growth in high single-digits
- Growth driven by workflow solutions for law firms (e.g. Kleos) and corporations (e.g. Effacts)
- Enablon delivered positive revenue growth, with recurring revenues for its cloud solutions up over 20% (pro forma)



### Expand market coverage

Extending into market adjacencies and broadening our global reach



#### Acquired Tagetik

- Strategic fit with TeamMate, our global internal audit software
- Extends Tax & Accounting division into an attractive global adjacency serving the Office of the CFO
- Revenues 2016: approx. €57 million (un-audited)
- Exited non-core assets
  - Completed disposal of Transport Services for €83 million
  - Agreed sale of certain U.K. publishing assets for €13 million
- Sustained investment in key global products
  - Health: adding sales reps in China to support UpToDate and investing in international drug information data
  - Tax & Accounting: launched iFirm practice management solution into Canada
  - GRC: enhanced our global regulatory reporting and risk solution, OneSumX, with Business Analytics dashboard
  - Legal & Regulatory: Kleos and Effacts



### **Deliver expert solutions**

Two examples of early-stage product launches leveraging our deep domain expertise and state-of-the-art technology

#### Legal & Regulatory M&A Clause Analytics

Search our library of documents and clauses           Terry: Advances         Intelligence           Of doors from some of our topolar searchine bettos:         Punchase and Mergar Agreements         Your Faurovites	
Or choose from some of our most popular searches below.	
Purchase and Merder Advancements Proliminary Advancements Vour Convertee	
Turnar and Jurger Agreements Treatmany Agreements	
Stack Parchase Aguements Lattiar of Intent Megin Aguement Sharman & Starfing Anne Parchase Aguements Eschariship Agreement Model Merger Aguement Nerger Aguements Eschariship Agreement (UNIA) Media Hintering Guase Insertance Eschariship Aguement Littler	
Ancillary Agreements & Other Instruments Other M&A Related Documents	
Transilian Services Agreement Aucias Precedure/Hid Instruction Letter Ecrow Agreement Bid Latter Certificate Of Marger Defauered Certificate Of Marger Defauered Certificate Certificate	

- Launched July 2017 by Legal & Regulatory U.S.
- For M&A lawyers at law firms and corporations
- Uses artificial intelligence and expert attorney curation to create a Market Standard that enables lawyers to seamlessly compare clauses in M&A agreements to the Standard
- Part of the unit's Transactional Law Suite for Securities

#### Governance, Risk & Compliance LegalVIEW BillAnalyzer



- Launched March 2017 by ELM Solutions
- For corporate legal departments and insurance claims organizations
- Leverages artificial intelligence and legal experts to manage and improve the legal invoicing review process to ensure compliance with guidelines, agreements, laws, and standards
- Early customer trials indicate that users can significantly improve their savings



### **Drive efficiencies**

Driving scale economies and focusing our technology investments







#### Generated operating efficiencies in Health and GRC divisions

- GRC optimized organization post combination CLS and F&CS
- Health generated savings in print production and through digital marketing
- Realized savings in group shared services
  - North American Accounting Center performing ahead of plan
  - Rationalized real estate in North America
  - Further reduced number of data centers
- Further leveraged technology resources across businesses and borders
  - Migrated products to our content management platform (Global Atlas)
  - Driving adoption of a core set of standard technologies, including tools for cloud-based applications, e-commerce, AI, etc.
- Made progress on integrating recent acquisitions
  - Enablon: supporting sales & marketing and artificial intelligence
  - Emmi: working on an integrated solution with UpToDate and drug information
  - **CCH Tagetik**: starting to take advantage of our sales reach in North America



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### **Divisional outlook 2017**

Health	<ul> <li>Expect good organic growth, comparable to 2016</li> <li>Adjusted operating margin to improve, driven by efficiency savings and ongoing mix shift</li> </ul>
Tax & Accounting	<ul> <li>Expect solid organic growth, in line with 2016 and reflecting normal seasonal patterns</li> <li>Full-year adjusted operating margin expected to be stable</li> </ul>
Governance, Risk & Compliance	<ul> <li>Expect organic growth similar to 2016. Growth expected to be second-half-weighted due to timing of larger contracts and challenging first-half comparables for non-recurring revenues</li> <li>Adjusted operating margin expected to increase due to operating efficiencies</li> </ul>
Legal & Regulatory	<ul> <li>Expect organic revenue to decline, in line with 2016 trend, due to more moderate growth in digital products</li> <li>Full-year adjusted operating margin expected to be stable</li> </ul>



### Guidance 2017

Performance indicators	Guidance
Adjusted operating profit margin	22.5% - 23.0%
Adjusted free cash flow	€675 - €725 million
Return on invested capital	9.5% - 10.0%
Diluted adjusted EPS	Mid-single-digit growth

Guidance for adjusted free cash flow and diluted adjusted EPS is in constant currencies (€/\$ 1.11). Guidance for EPS growth includes an assumption regarding share buybacks as announced for 2017. Guidance for adjusted operating profit margin and ROIC is in reported currency and assumes an average EUR/USD rate in the range of EUR/USD 1.05/1.10.

#### Additional information:

Expect adjusted net financing costs of approximately €110 million, excluding the impact of exchange rate movements.

Expect the benchmark effective tax rate to be approximately 27.5%.

Expect a cash conversion ratio of approximately 95%, with capital expenditure in the range of 5%-6% of total revenue.





#### Q&A







#### Appendix





### Revenues by media format

(€ million)	HY 2017	HY 2016	Δ	Δ CC	ΔOG
Digital	1,660	1,504	+10%	+8%	+4%
Services	266	259	+3%	0%	+1%
Print	248	279	-11%	-12%	-8%
Total revenues	2,174	2,042	+6%	+4%	+2%

HY 2017 Revenues

Δ: % Change; Δ CC: % Change constant currencies (€/\$ 1.11); Δ OG: % Organic growth.

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### Revenues by media format and type





# Reconciliation: Adjusted net financing costs to financing results

(€ million)	HY 2017	HY 2016
Adjusted net financing costs	(55)	(51)
Employee benefits financing component	(3)	(3)
Divestment related results on equity-accounted investees	-	-
Financing results	(58)	(54)



### **Balance sheet**

(€ million, unless otherwise stated)	June 30, 2017	Dec. 31, 2016	June 30, 2016
Goodwill and intangible assets	6,103	6,113	5,449
Equity-accounted investees and financial assets	35	40	60
Other non-current assets	193	209	204
Non-current assets	6,331	6,362	5,713
Cash and cash equivalents	1,009	940	788
Other current assets	1,294	1,511	1,214
Deferred income	(1,444)	(1,555)	(1,398)
Short-term borrowings and bank overdrafts	(1,230)	(556)	(313)
Other current liabilities	(804)	(1,091)	(731)
Working capital	(1,175)	(751)	(440)
Capital employed	5,156	5,611	5,273
Total equity	2,413	2,626	2,404
Long-term debt	2,049	2,314	2,319
Other non-current liabilities	694	671	550
Total financing	5,156	5,611	5,273
Closing rate €/\$	1.12	1.05	1.11



### Debt maturity profile

Debt Maturity Profile (€ million)



1) Cash and cash equivalents of €1,009 million plus €27 million in derivatives.

As of June 30, 2017, gross debt included €477 million of bank overdrafts used for cash management purposes.

Total cash and cash equivalents of €1,009 million, less bank overdrafts used for cash management purposes, were €532 million.



### Currency



#### HY 2017 Revenues

Impact in € million on Adjusted

operating

	Average rates		Revenue	profit
1 Euro	HY 2017	HY 2016	HY 2017	HY 2017
U.S. dollar	1.08	1.12	44	13
British pound	0.86	0.78	(6)	(1)
Canadian dollar	1.45	1.49	1	0
Australian dollar	1.44	1.52	2	0
Brazilian real	3.44	4.15	2	0
Polish zloty, Chinese yuan and other			1	0
Total impact			44	12

