

# Access to UpToDate for healthcare businesses

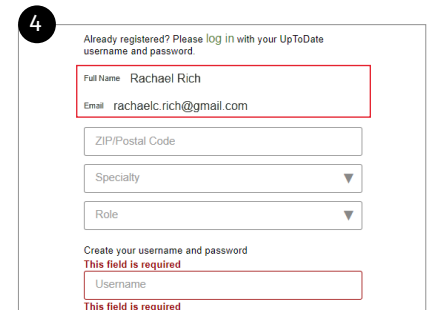
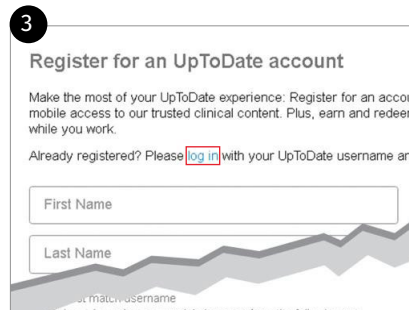
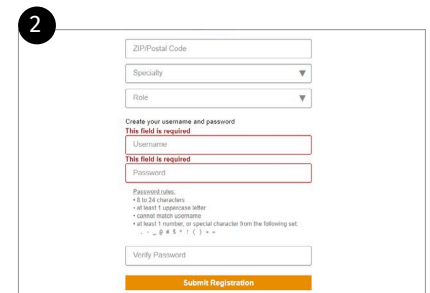
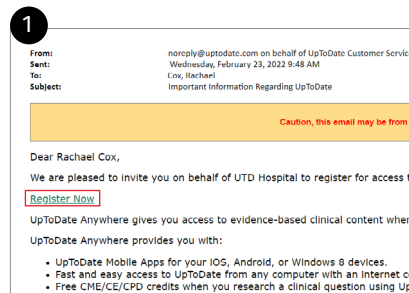


Your organization provides you access to log in to UpToDate® with a username and password. Activating a personal UpToDate account allows you to download the UpToDate mobile app, earn CME/CE/CPD, and access personalization features, such as History and Bookmarks.

Depending on your organization's UpToDate license, you may register by invitation only, or you may have the ability to self-register. Check with your organization's administrator for more information.

## How to register by invitation

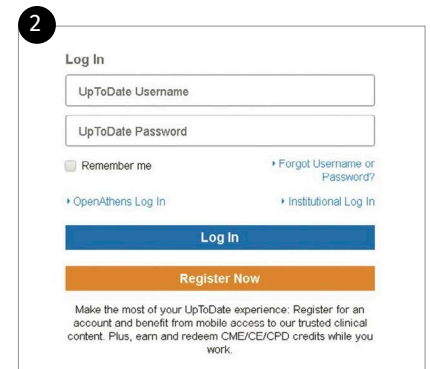
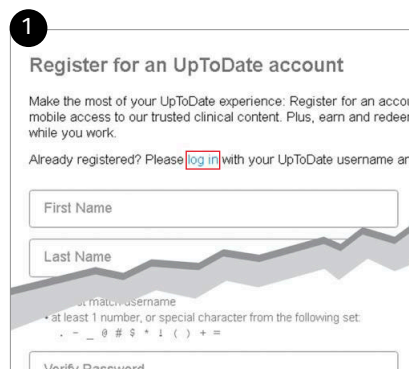
1. You will receive an exclusive email invitation to register. The email will contain a link to the registration page, valid for 30 days.
2. The registration link will bring you to the application to complete registration or to log in with existing credentials.
3. On the registration portion of the page, your first name, last name, and email address will be preloaded based upon the information the administrator provided. If you already have an UpToDate username and password, click the blue login hyperlink at the top of the Registration page. Sign in with your existing credentials.
4. If you do not have an existing log in, complete the remaining fields and click **Submit**.



## How to self-register

1. Access UpToDate by visiting [www.uptodate.com](http://www.uptodate.com) from any computer connected to your organization's network. Click **Register** in the upper right corner.
2. If you already have an UpToDate username and password, click the blue login hyperlink at the top of the Registration page. Sign in with your existing credentials. This will retain your current CME/CE/CPD data from any previous UpToDate user record.

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If this is your first time accessing UpToDate and you do not have an existing username and password, complete all fields on the registration form.

1. Once the fields on the registration form are complete, verify your email address. Click **Send Verification Code**. A code will be sent to the email you entered in the form. **Check your email**.
2. **Enter the code** you received in the box at the bottom of the registration form. You will have 10 minutes to retrieve the code, enter it, and click **Submit Verification Code**.

**1**

Register for an UpToDate account

Make the most of your UpToDate experience. Register for an account and benefit from mobile access to our trusted clinical content. Plus, earn and redeem CME/CPE credits while you work.

Already registered? Please log in with your UpToDate username and password.

First Name

Last Name

Email

You will need access to this email account to complete your registration.

Country

ZIP/Postal Code (optional)

City

Specialty

Role

Create your username and password

Username

Password

Remember Me

\* At least 1 uppercase letter  
\* At least 1 lowercase letter  
\* At least 1 number or special character from the following set: ~ ! @ # \$ % ^ & \* ( ) \_ + = { } | ' " ; : ' < > , . / ? [ ] \ ` ~

Verify Password

**Send Verification Code**

**2**

**Send New Code**

Check the email account you submitted for a message containing a verification code. If you don't see the email, please check your spam folder. Paste or type the code below. The code is valid for 10 minutes. **No account data will be saved until the code is accepted.**

Verification Code

**Submit Verification Code**

Upon completion of your first-time registration, you will receive a confirmation email from UpToDate with instructions on downloading the **Mobile App** using your new UpToDate account username and password.

## Maintaining access (for self-registration only)

To maintain uninterrupted access to UpToDate, you must re-verify your affiliation with your organization once every 90 days.

To re-verify, log in to UpToDate by visiting [www.uptodate.com](http://www.uptodate.com) from a computer or device connected to your organization's network. This method requires you to log in to UpToDate with your UpToDate username and password.



**Please note:** In-application and email messaging will inform you of the need to verify affiliation if you have not done so by day 80. You will receive a second alert at day 90. If you fail to re-verify by day 90, you will lose mobile and remote access. To regain access, please complete the reverification process by logging in with your username and password via [uptodate.com/online](http://uptodate.com/online).

## Mobile access

Once registered, you can install the Mobile App on up to two devices by completing the following steps:

01

On your smartphone or tablet, search for "UpToDate" in your app store and install the free app.

02

Open the UpToDate Mobile App upon completion of download.

03

Log in with your UpToDate username and password. You only need to do this once—the app remembers your username and password.



## Customer support

**Call:**  
1-800-998-6374 or +1-781-392-2000  
Monday through Friday, 7 a.m. – 9 p.m. (Eastern)

**Email:**  
[customerservice@uptodate.com](mailto:customerservice@uptodate.com)