

Ovid Training & Support Services

Customer Success

Customers are at the centre of everything we do. We measure success by our ability to help advance our customers' work and their professions. We learn from customers and provide solutions that support them best.



Contact us today!

Main Client Support offices:
support@ovid.com

Europe, Middle East & Africa:
 +44 (0) 203 197 6660 (24x7)

North & South America:
 877 247 OVID (6843)

Australia :
 1 800 246 473

[Phone Technical Support](#)

[Ovid Training & Support](#)

[View the Ovid Knowledgebase](#)

Once your subscription begins, it's crucial to let your staff and users know where to access these products and how to use them. Ovid supports you by **providing a high-quality training program and implementation services together with free online support material** to help you promote your Ovid products, train your staff and **get the most out of your subscription.**

Here's what we offer:

- Free and personalized training programs (online and on-site) offered in many languages
- Introduction to Ovid's products and services through product reviews and demos
- Technical health checks
- Consultancy
- Personalization, configuration and implementation
- Stats and usage audits
- Trial support
- Promotional and support material available in several languages
- Anti-piracy
- ... and much more!

Ovid Online Training

Whether you're a first-time Ovid customer or an experienced user, Ovid's training and help options can make using Ovid products smooth and efficient. Ovid offers **beginner, intermediate, and advanced workshops to help you and your organization get the most out of your Ovid experience.**

Interested to learn what we can do for you?
 Contact us at support@ovid.com

