

Make the most of Value Added Services!

Our Award-Winning Technical Support and Service

Our global support is there for you 24/7.

Complimentary Ovid and On-Demand Training



Ovid provides complimentary customised online or onsite training programs suited to your needs. We can build training that is tailored to your organisation's unique requirements. Working with one of our expert trainers, you will be able to shape the training program for your situation.

You can also watch our pre-recorded sessions or sign up for a live session at our Online Training Centre:

<http://www.ovid.com/site/support/training.jsp>

Local Language Portals:

Our Local Language Resource Centers provide documents, videos and useful information in a wealth of languages:

- Arabic
- Chinese
- Croatian
- Farsi
- Finnish
- French
- Italian
- Japanese
- Norwegian
- Portuguese
- Polish
- Spanish
- Turkish

Ovid Customization Services



Ovid offers many features – use our Ovid Customization Service Form to indicate your preferences so that your users can fully benefit from the rich array of features that we offer.

This helps users stay current on research topics, reduce steps in their research process, setup the system based on user preferences and link to full text, local holdings and internet resources via Links@Ovid.

Visit: http://tools.ovid.com/customizationservices/survey_eng.html

Customised Landing Pages for your institution



Ovid Technical Support can provide a customised landing page for your institution.

Featuring easily recognizable cover images, full text search box and training materials, the landing page can help facilitate the access to the Ovid content.

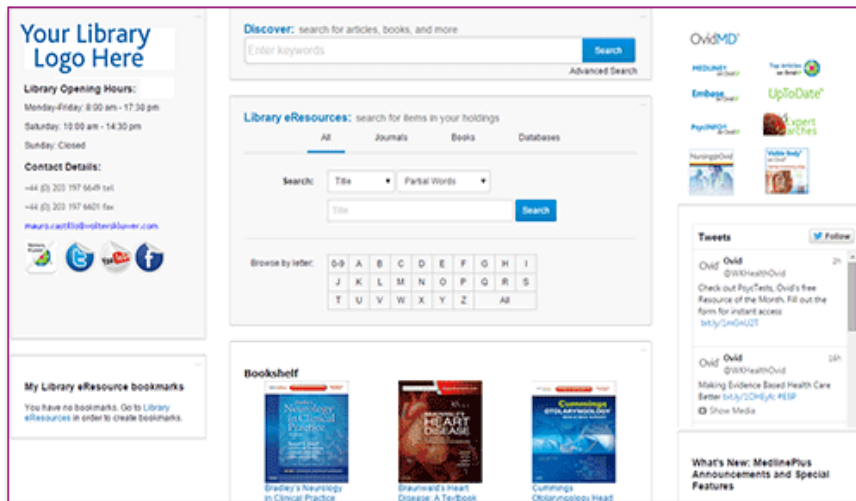
Plus, add branding with your institutional name and logo.

See a sample landing page: <http://access.ovid.com/demo/lp/journals/template/>



OvidToday™

OvidToday™, is a free, easy-to-use app for your library's patrons to easily access your Ovid-subscribed journals, and read, download and save from anywhere. There is NO extra cost or work required from the library staff.



Ovid® Discovery

Ovid Discovery is a unified discovery and delivery platform focused and specialized in biomedical content for healthcare libraries—helping to reintroduce users to your library and increase awareness and usage of e-resources across your library and other external content.

A familiar web-scale search covers over 100 million biomedical resources.

Jumpstarts

Use this utility to create a JumpStart URL for use on your homepage - it will take the user to the Table of Contents of their particular journal or book.

Buttons for Your Library Portal:

Provide users with quick links to access to your subscribed content.

Posters:

Promote Ovid and Ovid resources with posters you can print on-demand at your site

eTOC Alerts:

Ovid Alerts allow users to stay punctually informed and up-to-date on news, revisions and product information—receiving an email whenever the table of contents for a journal they are interested in is updated.

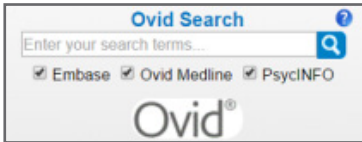
Resource centre:

The Ovid Resource Center is your first stop for fast answers to a wide variety of marketing, training, and customer support questions including:

- pre-made and customizable materials help to promote your Ovid resources to your users - such as flyers, email template, posters, portal buttons
- FAQs, quick reference guides, logos, images, product information sheets and more!

Tools and Widgets:

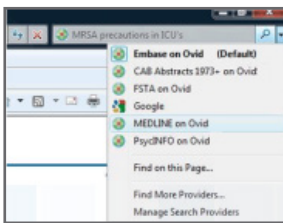
Ovid tools and widgets can help streamline your users research by making your Ovid subscriptions available at the point of use to your staff and students. This will help you to improve visibility of your subscribed content, facilitate easy access and increase usage.



Widgets:

Embed a widget in your library intranet; it can help make your website a more effective research tool. Your users can select an Ovid resource and perform a search with one click!

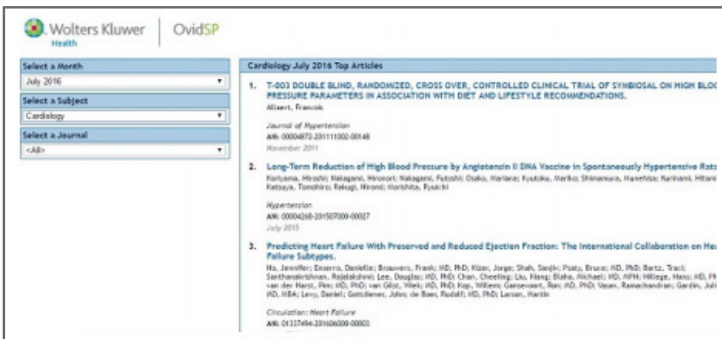
<http://access.ovid.com/demo/ovidtools/>



Search Provider:

Set your preferred Ovid resource as a search provider in your internet browser, and perform an Ovid search from anywhere in your workflow.

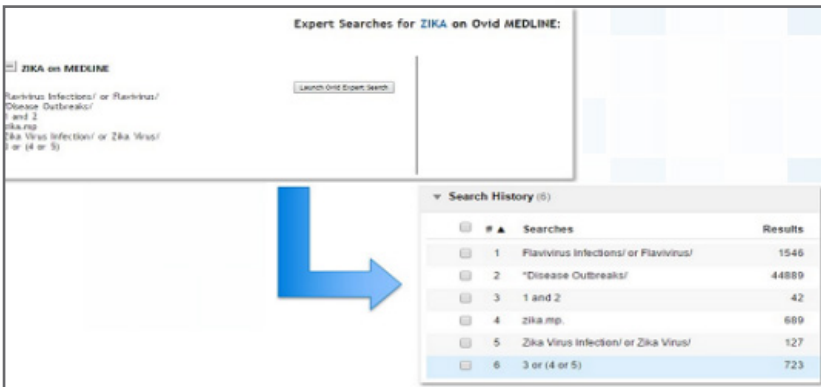
<http://access.ovid.com/demo/ovidtools/>



Top Articles:

The Top Articles tool shows the most-viewed articles from Journals@Ovid by month, journal and subject area. Help your users to keep up with the latest trends in their research area by setting a link to Top Articles in your library website.

<http://ovidspstats.ovid.com/toparticles>



Expert Searches:

Ovid Expert Searches will run a search and take users directly to the results with one click! Embed the expert search in your website as a link or search widget.

http://www.ovid.com/site/resources/index_expert_search.jsp

Contact support@ovid.com today!