



## Case study

# JSP Accountants serves UK and overseas clients using the CCH Central suite

JSP Accountants Limited is an established firm of accountants in Harrow, Middlesex. Formed by the Singh family in November 2007, the business has gone from strength to strength, chiefly through word-of-mouth recommendation. The firm's diverse client base of self-employed individuals, small private companies and multi-corporates is not limited to the northwest London area. JSP Accountants works with clients the length and breadth of the UK and also overseas.

### Key benefits for JSP Accountants



Reliable software to support compliance on tax and accounts in line with changing HMRC requirements



Close integration of different software products saves time and effort



Excellent technical support from a responsive team

### The drive to efficiency

The firm's team of accountancy professionals takes a pride in being reliable, approachable and proactive in guiding clients through the compliance maze. Wolters Kluwer accountancy software is the platform for compliance on personal tax, corporation tax and accounts production.

Long-standing user Asvin Shah highlights the contribution the software makes in saving the team's time, "Having all our core compliance software under the Wolters Kluwer umbrella means we benefit from close integration. So, for example, the work we do on accounts production links with tax, and the data flows through from one to the other. This helps us to work efficiently."

Asvin also finds the CCH Central database a great time-saver. "Just key in client details once and then, when you produce a set of accounts, the software populates it with the directors' details. It means our team don't have to spend valuable time repeatedly keying in basic information. And, of course, by minimising data entry, human error is avoided and accuracy improves."

This, in turn, helps JSP Accountants to keep fees competitive: "Although we like to think we have a loyal client base, we never take clients' business for granted. They do shop around, so it's up to us to minimise the time spent on a job and control our costs in order to offer an affordable service."

### "Fantastic support"

Happy as he is with the quality of the software, Asvin points out that this is only half the story. Expert technical support is crucial. "We receive fantastic support from Wolters Kluwer. You just can't fault them. They always call back when they say they will, with the right person assigned to the job, and problems are usually resolved within minutes."

*"We receive fantastic support from Wolters Kluwer. You just can't fault them. They always call back when they say they will, with the right person assigned to the job, and problems are usually resolved within minutes."*

Asvin likes the way the Wolters Kluwer support team takes over the system remotely and guides him through the resolution: “In this way, I learn from the experience and, by spreading the word around the office, help my colleagues to learn, too. As a result, we have become ever more proficient in our use of the software.”

#### **The next compliance challenge**

Asvin has been in the profession for around twenty years and has seen huge change in that time, both in terms of the impact of technology and the way the compliance

landscape has evolved. The firm relies on Wolters Kluwer to keep its accountancy software aligned with legislative change.

With Making Tax Digital for VAT now being rolled out, Asvin says, “VAT returns are only the first wave. By 2020, we’ll have seen a major shift towards digital working. Fortunately, we can depend on Wolters Kluwer to support the firm and our clients in making the change.”

*“Having all our core compliance software under the Wolters Kluwer umbrella means we benefit from close integration. So, for example, the work we do on accounts production links with tax, and the data flows through from one to the other. This helps us to work efficiently.”*

#### **Find out how we can help**



[www.wolterskluwer.co.uk/software](http://www.wolterskluwer.co.uk/software)



[cchsoftware@wolterskluwer.co.uk](mailto:cchsoftware@wolterskluwer.co.uk)