

# Bridging the Generational Gap

#### Next-Generation Nurses: Empowered +

**Engaged,** examines the mindsets of nurses from a survey of US healthcare stakeholders and consumers. Focusing on the views of nurses who have been practicing 10 years or less, and those in practice 10 years or more, the research shows each generation comes with differences in attitudes, beliefs and priorities for the future. Hospitals, nursing schools, faculty and nurse leaders must acknowledge the varying viewpoints as a wake-up call, recognizing that the global workforce of nurses is rapidly transitioning and their education, training, retention strategies and availability of technology and tools must keep pace.

# **The Generational Divide**



### 1 Variability Disconnects

Variability exists in the clinical information the care team accesses when delivering care

#### 2 Protocol Breakdowns

Variability exists in the protocols and best practices that guide care delivery

## **3** Tech Advances

Advances in technology mean there will be better quality patient health information available to healthcare providers

# Information Gaps

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Incomplete or inaccurate information poses the greatest risk to patients, exposing them to the wrong treatment and/or medications Where They Agree

### 5 Point of Care Advances

Clinical decision support systems at the point of care are making it easier to make the best care decisions

## 6 Difficult Care Hand-Offs

# **7** Systems that Integrate

Specialized systems that provide treatment recommendations and integrate with EHRs improve how care is delivered

### Patient Empowerment

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Patients are fully empowered to take an active role in their own care