

Clinical GenAI tools require experts-in-the-loop

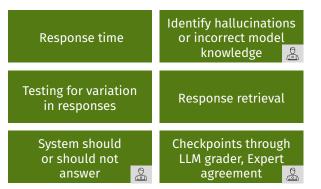


UpToDate Expert AI incorporates a rigorous validation process, grounded in trusted human clinical expertise. The clinical experts at UpToDate support multiple stages of content quality and production, internal testing, and user reviews.



Internal platform testing

UpToDate Expert AI is tested internally for optimal response retrieval, accuracy and consistency.





Clinical intelligence foundation

To create a clinical intelligence foundation, expert content is created and reviewed by practicing clinicians based on new evidence, to support aligned responses.





External platform performance

Technology experts regularly assess platform performance for optimization opportunities.





Solution usability and feedback

As UpToDate Expert AI is used in clinical settings, clinical experts regularly assess feedback for continuous improvement.

