

#### **ELM Solutions**

Choosing a claims litigation management solution means weighing many considerations about a potential solution, as well as the vendor you will be partnering with. Keep these things in

mind to help you make the best selection:

# Product capabilities

### E-billing and spend management:

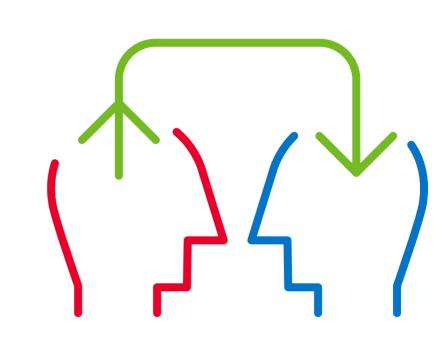
Easy-to-use, configurable interface with single signon workflow wizards and mobile access to support user adoption and efficiency





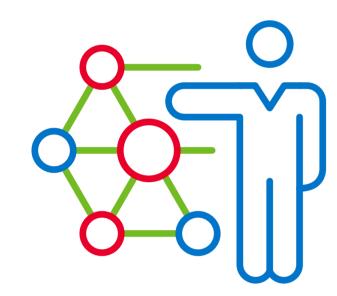
#### Reporting and business intelligence:

Visually appealing, AI-enabled dashboards and reports with automated delivery to support good decision-making



#### 3.) Outside counsel management:

Easy and efficient communication with outside counsel on cases with support for rate negotiation, panel management, and performance evaluation



#### 4.) Interoperability and integration with other systems:

Integration with established tools like Microsoft Outlook, as well as claims management, accounts payable, and document management systems

## **Right-sized claims solution:**

Support for your multiyear roadmap to expand your capabilities at the right pace and alignment with your priorities and expected results



# Provider competencies

#### 6. Data security:

Security practices that meet industry-standard compliance requirements with strict security and control standards via third-party audits and certifications





# Implementation and training:

Expert project management addressing your specific requirements, training for both your staff and law firms, and customer support in multiple languages and time zones



## **Roadmap and innovation:**

A product roadmap aligned with your long-term goals and frequent touchpoints via user groups, client conferences, focus groups, etc.

#### **Experience and expertise:**

Extensive claims industry knowledge and experience, as well as industry awards and strong claims customer references



#### 10.) Total cost of ownership and ROI: Excellent billing guideline enforcement and

spend control with robust data and analytics and automated processes that increase efficiency

For a more in-depth analysis of these important factors, download our eBook Top 10 Considerations for a Claims Litigation Spend Management Solution.



# Wolters Kluwer

Wolters Kluwer's ELM Solutions is the market-leading global provider of enterprise legal spend and matter management, contract lifecycle management, and legal analytics solutions. We provide a comprehensive suite of tools that address the growing needs of corporate legal operations departments to increase operational efficiency and reduce costs. Corporate legal and insurance claims departments trust our innovative technology and end-to-end customer experience to drive world-class business outcomes. Our award-winning products include Passport®, one of the highest rated ELM solutions in the latest Hyperion MarketView™ Legal Market Intelligence Report; TyMetrix® 360°, the industry's leading SaaSbased e-billing and matter management solution; CLM Matrix, named a "Strong Performer" in the 2019 Q1 CLM Forrester Wave report; and the LegalVIEW® portfolio of legal analytics solutions based upon the industry's largest and most