Customer Spotlight

How one successful solo practitioner uses *Labor & Employment Law Daily* at his office—and in court

This customer spotlight is based on an interview with **Chris Bourgeacq**, founder and owner of The Chris Bourgeacq Law Firm, PC, which is a solo general law practice firm in Austin, Texas with a specialty in labor and employment law.



Law Daily, I'd be spending a lot more time on research platforms trying to stay current on particular areas of labor and employment law—and that can be very time-consuming. Labor & Employment Law Daily is better and more in-depth than any other source, and it meets the modern day need for instant access and understanding. I much prefer—as do courts—to be able to get a critical point of law from one sentence as opposed to one paragraph. Labor & Employment Law Daily lets me do so, constantly.

Licensed in Texas, Missouri and Illinois, Chris Bourgeacq has practiced law for over 30 years. Prior to founding his firm, Chris was in-house counsel at AT&T, where he was primarily responsible for handling labor and employment issues. His extensive labor and employment work involved serving as lead attorney or in first-chair trial roles in hundreds of lawsuits, mediations, arbitrations, and administrative proceedings. Chris regularly practices in traditional labor areas, litigates in federal and state courts, and appears before the many agencies that deal with labor and employment issues, such as the EEOC, DOL, Texas Workforce Commission, OFCCP, OSHA, and others.

Labor & Employment Law Daily's depth of analysis makes it unique among the competition

Because the laws, regulations and rules affecting labor and employment law change every day, Labor & Employment Law Daily not only reports new developments, it delivers in-depth analysis as well. With analytical summaries of state and federal court decisions, Labor & Employment Law Daily gives practitioners expert insights written by subject matter specialist attorneys.

"I was introduced to Wolters Kluwer's Labor & Employment Law Daily when I was in-house counsel at AT&T. I had been

using another daily service, but I was looking for more information. I saw that Labor & Employment Law Daily added another layer I couldn't get elsewhere. Today as a solo practitioner I don't need that other service anymore, because I think Labor & Employment Law Daily is better and more in-depth, especially with the analysis. In my opinion, that's Labor & Employment Law Daily's strongest selling point. Quite frankly, I'm very impressed with the writing staff. I find it remarkable that they're able to delve into that type of analysis overnight, or even same day. I know it takes a lot of work to do that. Having that information immediately is the key these days. I turned to Labor & Employment Law Daily because I was looking for more information, and more information is better information. Labor & Employment Law Daily delivers."

Labor & Employment Law Daily has come in handy in research and "in real time"

Given the up-to-the-minute nature of labor and employment law, it's not surprising that many practitioners access it "in real time" when they're at court. The ability to customize the daily email by topic and jurisdiction makes the information even more streamlined. Attorneys can open Labor & Employment Law Daily and find useful information immediately.

"Last year I had a summary judgment hearing in state court, and I was in the cafeteria drinking coffee before the hearing. I opened the "Daily Wrap Up," because I hadn't looked at it the night before and was pleasantly surprised to find a case from the Texas Supreme Court that was right on point with an issue in my hearing. I was able to quote it right then and there,

and I prevailed. Even more recently, I was writing a federal court brief, opposing summary judgment, and I had a case discussed in Labor & Employment Law Daily from the 5th Circuit directly on point the same week my brief was due."

Access to the most current developments is essential for proper representation

When it comes to labor and employment law, a single important decision can have significant impact. And when one is dealing with administrative agencies, it's very easy, and very costly, to fall behind. Labor & Employment Law Daily delivers 24/7 access to the most current labor and employment law analysis.

I would say that having instant access to the latest developments and in-depth analysis is more than useful. It's required.

"You're basically committing malpractice if you don't have a source of daily updates. Labor & Employment Law Daily delivers information from all angles. I enjoy the quarterly labor law analyses from Ogletree Deakins that is published in Labor & Employment Law Daily, and the NLRB case analysis is excellent. Not only in the courts, but in the administrative agencies like the Labor Board, you need to stay on top of everything, or you're going to fall behind quickly."

One source delivers daily updates and a unique resource for time-saving research

Labor & Employment Law Daily provides up-to-the-minute analysis, but all of that



is also stored in a robust, searchable online archive. Attorneys also receive a monthly summary, putting every key development right at their fingertips. With ample links, this must-have current awareness tool also serves as a powerful research platform.

"I rely on Labor & Employment Law Daily mostly for the daily updates. But I also do archival research through the research portal on Cheetah, and that's invaluable too. There's a monthly recap which can be helpful, but I try to stay on top of it and read it every day. The jump links within the email make it easier to move around efficiently and quickly each day. If I didn't have Labor & Employment Law Daily, I'd be spending a lot more time on research platforms trying to stay current on particular areas of labor and employment law that I practice—and that can be very time-consuming. The Labor & Employment Law Daily email has already filtered everything by topic, key issues, key words, which you can find by scrolling through your mobile phone or iPad. It's a much faster and more friendly user experience. It's also very helpful that Labor & Employment Law Daily provides an open link to a decision or analysis without needing a password. You can go straight to the source and see how on-point or not that particular decision or rule is, and how it fits within whatever situation you're dealing with."

Clear, concise analysis makes the attorney's job much easier

Labor & Employment Law Daily was created by attorneys for attorneys. All of the expert analysis is written by lawyers who understand the needs of the end users. Same-day reporting is focused on how court decisions, legislative and regulatory developments, updates on rulemaking and enforcement affect real-world practice.

Labor & Employment Law Daily is clear and concise. The editors at Wolters Kluwer have a real gift for getting to the point. When your time is a limited commodity, being able to sift quickly through the daily updates is essential.

Labor & Employment Law Daily delivers both in accuracy and conciseness. Bravo!

"It's also very shareable. For example, if I get a labor board decision that's pretty impactful, I will typically send that over to a client along with my own analysis. It has a dual function in that respect. I have yet to find an instance where the writers have said one thing, but when I read it I came to an opposite interpretation. Clear, concise and accurate. You can't ask for more than that."

For more information, visit WoltersKluwerLR.com/LELD or call 1-800-449-6435.

