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## UpToDate Enterprise Edition

# Care teams need efficient tools at the point of care



Clinician and care team burnout is rampant and healthcare administrators are searching for ways to make workflows more efficient. Technology and medical information alike are rapidly evolving, and leaders need to find ways to address workflow challenges to reduce care team burden and tasks so they can focus on delivering patient care. Some workflow challenges include:

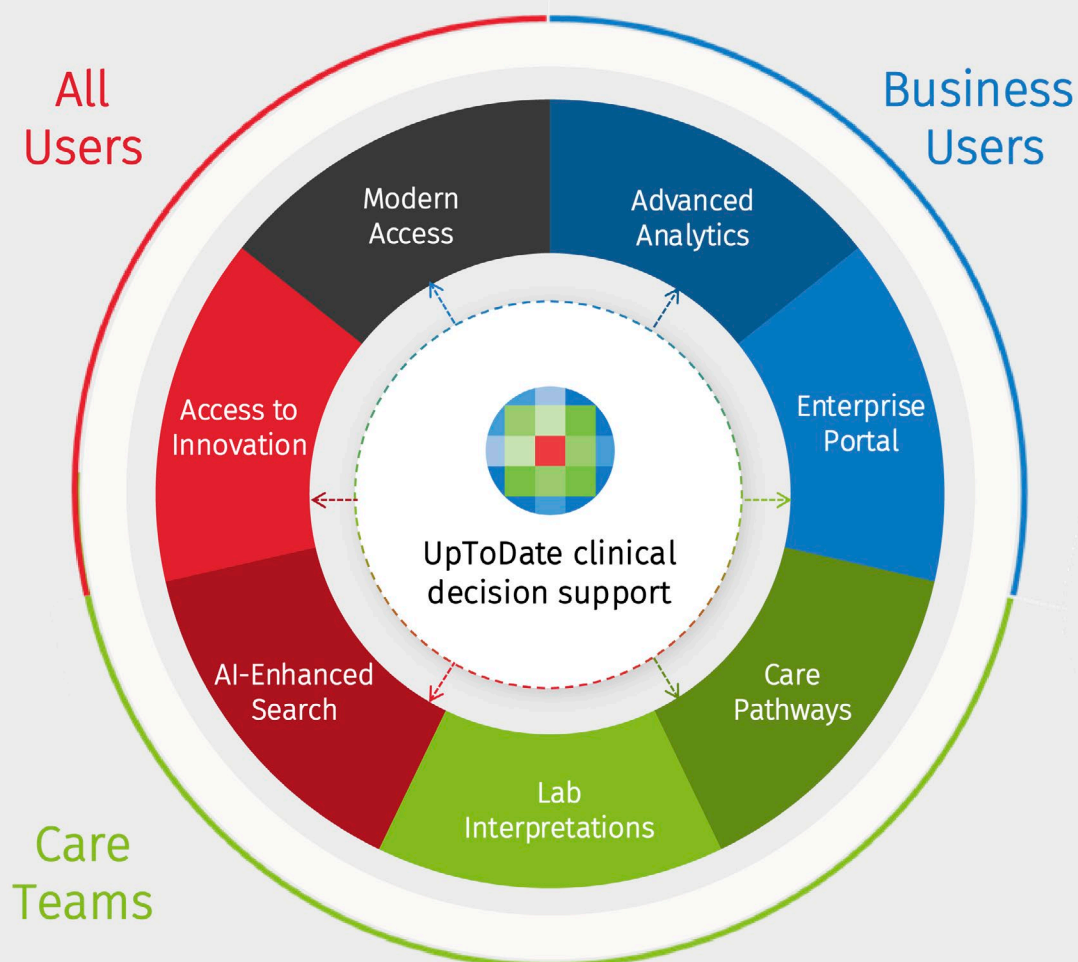
1. **Siloed solutions across enterprises**—Care teams across health clinics and locations use different technologies and reference solutions, increasing care variation
2. **Evolving medical information and recommendations**—Medical knowledge increases every day, and clinicians are searching for the most current care recommendations and medication therapies
3. **Increasing care and technology complexity**—Clinician burnout and technology onboarding can impact the necessary time to address complex care questions

# Advanced features to support better workflows

For decades, healthcare professionals around the world have trusted UpToDate® clinical decision support (CDS) to enable confident decision-making and reduce variability in care. UpToDate Enterprise Edition has advanced features to support care teams across health organizations and help them find clinical answers faster, operate efficiently within workflows, and reduce effort and burnout.

***With access to UpToDate across teams and locations, leaders can improve workflows in several ways, such as:***

- ① **Providing standardized clinical tools to care teams enterprise-wide**  
Support IT administration by streamlining technology solutions and standardizing referential information across clinical teams, leading to more aligned care decisions.
- ② **Harnessing responsible AI tools for efficient information retrieval**  
Improve speed-to-answer to trusted evidence-based information and clinical recommendations with AI-enhanced search functionality.
- ③ **Supporting complex care decisions at the point of care**  
Equip clinicians with advanced decision support features to support complex care questions, decision paths, and abnormal ab results.



# 1 Provide standardized tools across care teams

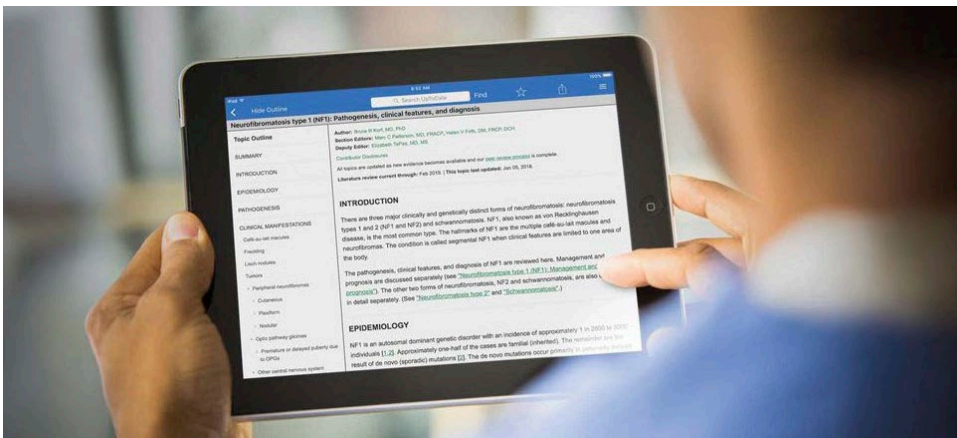
## Challenge

Siloed or ad hoc solutions across locations and enterprises can create challenges for IT and clinical teams, especially when it comes to decision support.

## Opportunity

Efficient and streamlined access to point-of-care clinical insights across teams and devices for more consistent decisions, saved time, improved workflow, and reduced variation in care, as well as efficient IT management and user maintenance.

- ✓ **Aligned clinical and drug content** across care teams—including complex care decision support—reducing care variation for teams, improving ROI, and providing a technology option for all clinicians across the organization
- ✓ **Quick, reliable access to clinical decision support for care teams** on different devices through single sign-on (SSO), including electronic health records (EHRs) integrations and mobile device access
- ✓ **Standardized technology solutions** support IT teams through easier implementation, secure SSO login, and user management
- ✓ **Administrative analytics dashboards** of UpToDate topic usage across care teams identify population health trends, opportunities for usage and workflow improvement, and gaps in care



**87%**

Users who say UpToDate saves them time

**1 minute**

Median session duration to find clinical information on mobile devices

**2.5 minutes**

Faster time-to-answer compared to alternative CDS solutions

**335,000**

UpToDate users who processed CME/CE/CPD credits in 2023

## 2 Harness responsible AI tools for efficient information retrieval

### Challenge

Clinicians are burning out, AI is rapidly developing, and medical information is constantly updating—care teams need an efficient, trusted resource to reduce searching for clinical and drug answers.

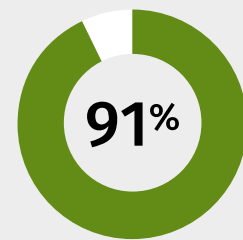
### Opportunity

Partner with a trusted enterprise solution for improved care delivery with responsibly developed AI tools to augment clinician efforts, improve care team satisfaction, and reduce care variation.

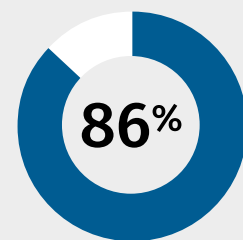
- ✓ **AI-enhanced clinical topic search**—clinicians can ask natural language or multi-concept questions that surface relevant, verbatim UpToDate topics
- ✓ **References trusted UpToDate articles verbatim** and links directly to source articles and content sections for improved speed-to-answer
- ✓ Quickly access **evidence-based care recommendations** in more than 12,800 topics across 25 specialties from over 7,600 clinician authors, editors, and reviewers, regularly updated with transparent sources
- ✓ **Ongoing AI innovation development** in collaboration with practicing clinicians for trusted, helpful tools that improve workflows and impacts speed-to-answer

The screenshot shows the UpToDate website interface. At the top, the search bar contains the query "What are the indications of the new RSV vaccine?". Below the search bar, there are navigation tabs for "All", "Adult", "Pediatric", "Patient", and "Graphics". The main content area displays "Showing results for what are the indications of the new RSV vaccine (Respiratory syncytial virus vaccines)". A section titled "AI Suggested Results BETA" is highlighted, with a sub-header "These are the most relevant verbatim UpToDate passage(s) addressing your search. Click 'Read More' to obtain important context." The text below this section states: "... All of these vaccines have been approved by the US Food and Drug Administration (FDA) for persons 60 years and older. In addition, for persons who are at increased risk for lower respiratory tract disease caused by RSV, the adjuvanted subunit vaccine has been approved for use in persons 50 to 59 years old, and the bivalent vaccine has been approved for persons 18 to 59 years of age. In the United States, recommendations for the use of these vaccines are put forth by the Advisory Committee on Immunization Practices (ACIP), and these recommendations may differ from the US FDA." Below this text is a "Read More" button and a "Show More" button. The "What's new in infectious diseases" section is also visible, with a sub-header "...patients who have sex with men, new HIV infections occurred in 2 of 2179 versus 9 of 1086 persons receiving lenacapavir versus oral therapy, respectively. In cisgender women, new HIV infections occurred in ...".

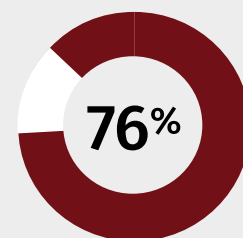
Clinician trust in AI is increasing, what would make them comfortable?



Source content for AI should be created by doctors and medical experts



Vendors should be transparent about where information came from, who created it, and how it was sourced



AI-powered technology should be from an established company

Wolters Kluwer survey of US physicians in large hospitals or health systems. February 2024. N= 100. Data on file.

# 3 Support complex decisions at the point-of-care

## Challenge

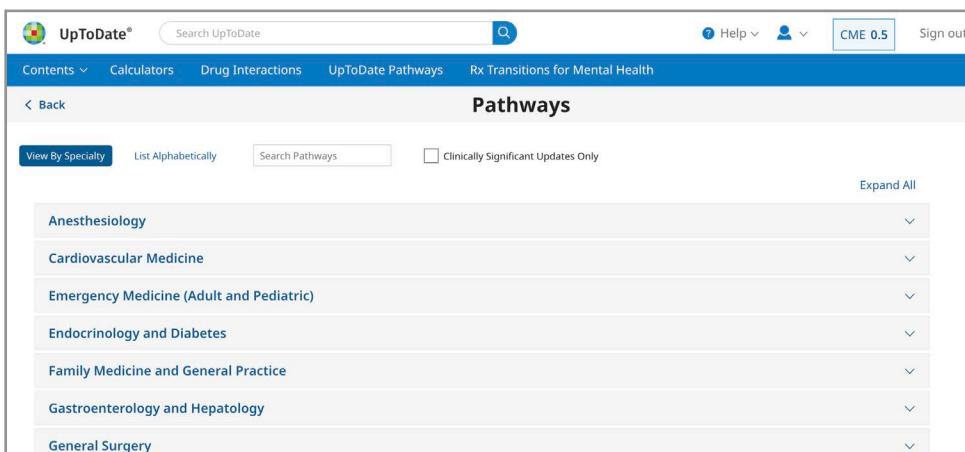
Clinicians need to efficiently answer complex, patient-specific care questions and have solutions directly at the point of care and within current workflows.

## Opportunity

Standardize care decisions—UpToDate clinical and drug information is accessible to answer crucial questions through mobile devices and within the EHR, plus enhanced features that support complex care decisions and improve patient outcomes and satisfaction.

## UpToDate Enterprise Edition features

- ✓ **EHR integrations**—Access UpToDate directly from the EHR for decision-making at the point of care, with patient-specific care and drug information available to print or email
- ✓ **Care pathways**—Within UpToDate, navigate critical, complex decision points with interactive pathways that adhere to clinical best practices and improve speed-to-answer
- ✓ **Lab interpretations**—Concise monographs that help clinicians interpret abnormal lab results, reduce unnecessary testing, and determine next steps
- ✓ **Patient education**—Accessible, diverse patient-friendly medical and drug content available in 20+ languages and aligned with clinical recommendations and drug therapies



Clinicians who subscribe to UpToDate:

99%

I would recommend UpToDate to a colleague

95%

I trust UpToDate as a point-of-care clinical information resource

93%

UpToDate improves the quality of care I provide to patients

87%

UpToDate is integral to my practice

UpToDate individual subscriber survey, September 2024, N=11,118

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# A partner committed to continuous innovation

As healthcare technology continues to rapidly advance, leaders need an established, trusted solution partner who will responsibly and safely develop the latest technologies, insights, and workflow capabilities alongside clinical teams for better, more effective patient care.

For over 30 years, clinical teams have trusted UpToDate for patient care decisions—we're committed to building on that foundation and partnering with practicing care teams to help shape the future of clinical workflows and decision-making.

## Partnering with UpToDate Enterprise Edition means:

- ✓ Accessing organizational decision support with advanced analytics, usage trends, benchmarking, and health topic insights.
- ✓ Providing streamlined access to a leading clinical decision support resource across care teams and administrators for aligned decisions and improved workflows.
- ✓ Confidence in the foundational clinical content trusted by clinicians, continuously updated by over 7,600 clinician authors and reviewers.
- ✓ Gaining access to the latest technology features and supporting the responsible development of AI in clinical decision support alongside the UpToDate team.



*"I've looked at other CDS vendors who have included AI in their solution. We selected UpToDate because of the superior content quality, and we can trust that the underlying content is indeed up to date, as UpToDate applies AI to the CDS process."*

**Rohith Saravanan, MD, Chief Medical Officer, Midland Health, TX, USA**

Learn how UpToDate Enterprise Edition can help improve your clinical workflows.

[Contact a member of our team →](#)