

Hybrid AGM

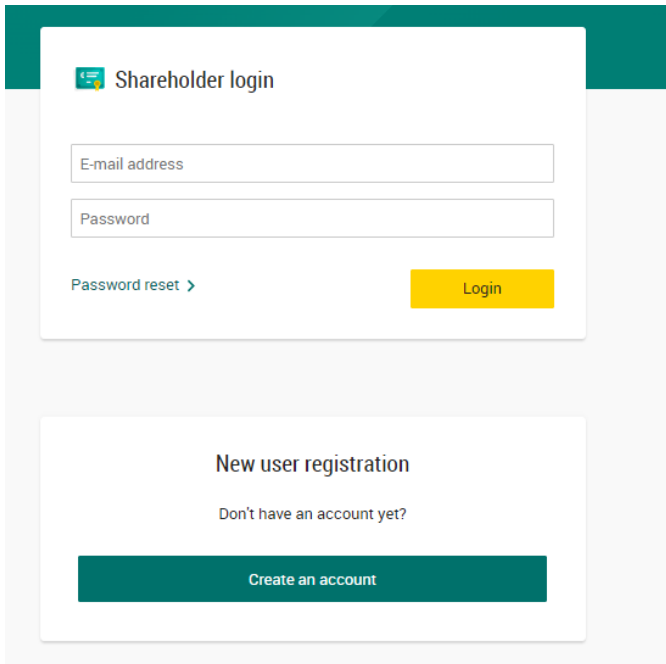
Manual and Frequently Asked Questions

8 May 2024

Wolters Kluwer

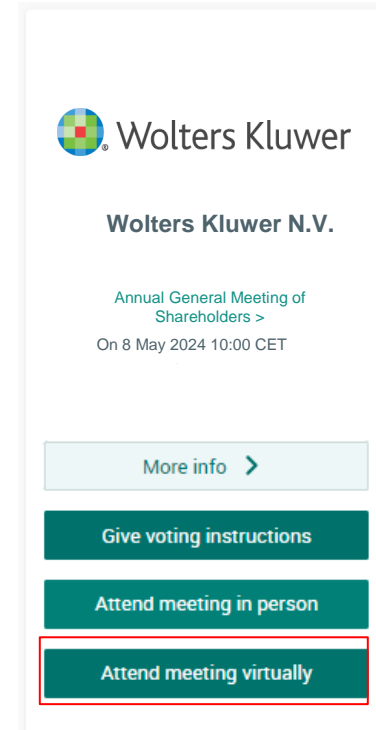
Registration Period: as from Wednesday, 10 April, 2024 and no later than on Wednesday, 1 May, 2024 at 17:30 CET

Click <https://corporatebroking.abnamro.com/shareholderlogin> to login to the shareholder portal, fill in your login details and click “Login”, or register for a user account



The screenshot shows the 'Shareholder login' page. It features a header with the Wolters Kluwer logo and the text 'Shareholder login'. Below the header are two input fields: 'E-mail address' and 'Password'. To the left of the 'Password' field is a link for 'Password reset >'. To the right of the 'Password' field is a yellow 'Login' button. Below the login section is a 'New user registration' section with the text 'Don't have an account yet?' and a dark green 'Create an account' button.


Select the upcoming meeting of Wolters Kluwer N.V. and select “Attend meeting virtually”



The screenshot shows the meeting selection page. It features the Wolters Kluwer logo and the text 'Wolters Kluwer N.V.'. Below this is the text 'Annual General Meeting of Shareholders >' and 'On 8 May 2024 10:00 CET'. There are four buttons: 'More info >', 'Give voting instructions', 'Attend meeting in person', and 'Attend meeting virtually'. The 'Attend meeting virtually' button is highlighted with a red border.

Before Wednesday, 1 May 2024, 17:30 CET

Register for virtual participation

 **Wolters Kluwer N.V.**
On 8 May 2024 | 10:00 CET

Cancel

1/4 Shares and Account

Securities

Security class
Ordinary shares

Intermediary
ABN AMRO Bank N.V.

ISIN
NL0000395903

Number of securities
 Entire holding
 Partial holding


Account

Securities account number

Fill in all details regarding your shares

Before Wednesday, 1 May 2024, 17:30 CET

Register for virtual participation

 **Wolters Kluwer N.V.**
On 8 May 2024 | 10:00 CET

[← Back](#) [Cancel](#)

2/4 Phone, Terms and Conditions

Verification of phone number

Mobile phone number:

+31

Re-enter mobile phone number

+31

Terms and Conditions

Phone
The phone number can not be changed once verified and must be used till meeting ends.

[Cancel](#) [Acknowledge and Accept](#)

Fill in mobile phone number which will be used for 2-factor authentication

Before Wednesday, 1 May 2024, 17:30 CET

The screenshot shows a mobile application interface. In the background, there is a 'Verification of phone number' screen with a 'Cancel' button. Overlaid on top is a modal titled 'Important Information'. The modal contains the following text:

Important Information

You are about to confirm that you want to virtually participate in the General Meeting.

In case you wish to proceed, please acknowledge and accept the risks which are inherently related to virtual attendance and participation in the General Meeting by checking the relevant checkbox set out below and click the "Accept and Proceed" button to gain access to the Virtual Participation Section.

The risks related to virtual attendance and participation in the General Meeting include, amongst others: any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorised use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Participation Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should attend the General Meeting in-person or by proxy.

By checking the boxes below, you confirm:

- that you acknowledge and accept the risks listed above and to have read and understood and agreed to our terms and conditions applicable to the registration and use of the Virtual Participation Section.
- that you are a person authorized to accept these risks on behalf of the Securities Holder.
- that you acknowledge that, if available, you have read, understood and agreed to the Policy regarding the Hybrid General Meeting of Shareholders declared applicable by the Issuing Institution.

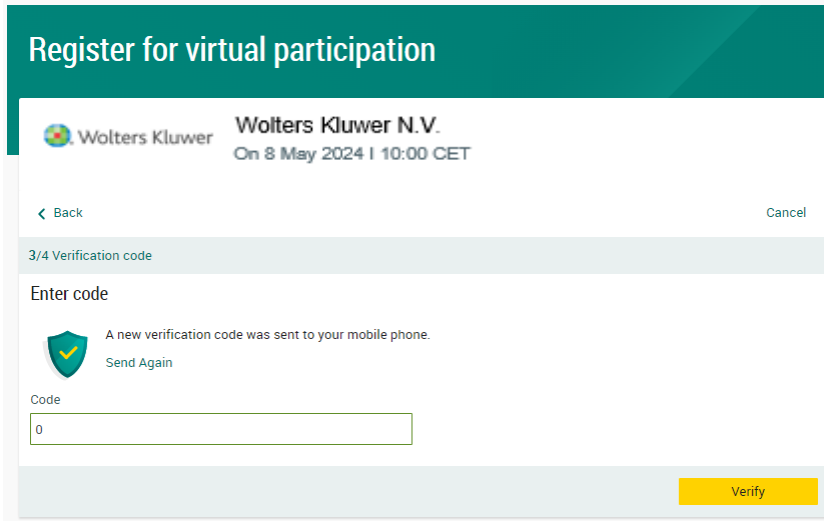
The Terms of Use for using the Website and the Virtual Meeting Section in particular apply and can be found here: [Terms of Use](#)

At the bottom of the modal, there are two buttons: 'Back' and 'Accept and Proceed'.


Notification will be displayed with risks and terms of use of ABN AMRO (including reference to Wolters Kluwer's Policy for Hybrid General Meetings).

Please review, then click "Accept and Proceed"

Before Wednesday, 1 May 2024, 17:30 CET




Register for virtual participation

 Wolters Kluwer **Wolters Kluwer N.V.**
On 8 May 2024 | 10:00 CET

[← Back](#) [Cancel](#)

3/4 Verification code

Enter code

 A new verification code was sent to your mobile phone.
[Send Again](#)

Code

[Verify](#)

Fill in one-time verification code as sent to your mobile phone

Before Wednesday, 1 May 2024, 17:30 CET

Register for virtual participation



You successfully registered to join for virtual participation

Now that you have requested to virtually participate during the meeting your intermediary will have to provide an approval.

Please confirm your account number and telephone number to your intermediary

ABN AMRO Registrar
corporate.broking@registrar.co
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Question

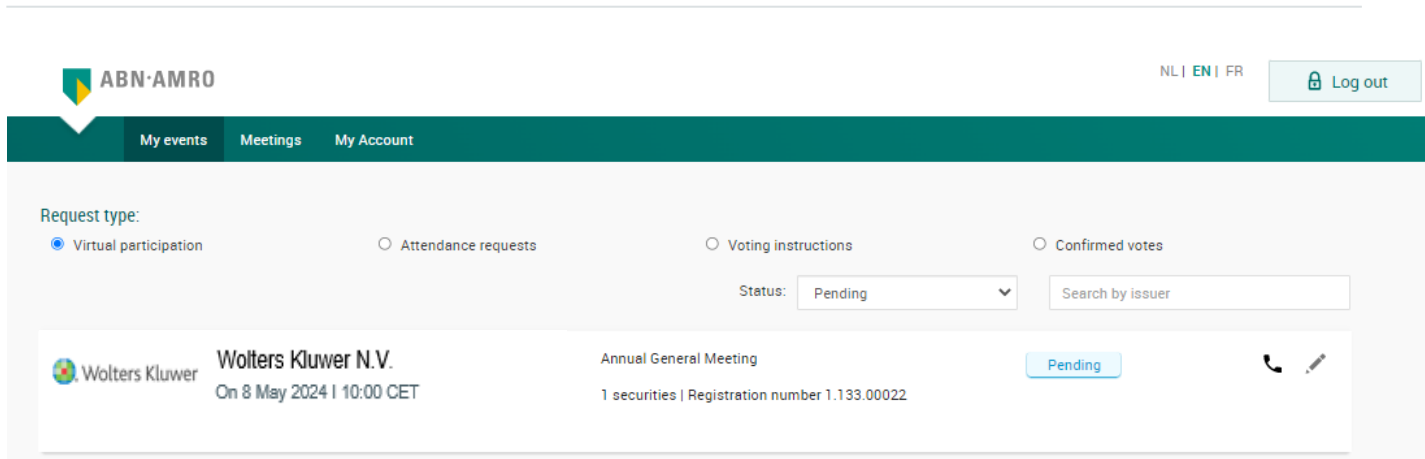
In case you have any further questions, please do not hesitate to contact ABN AMRO.
corporate.broking@nl.abnamro.com

[To my events](#)

Confirmation of successful registration

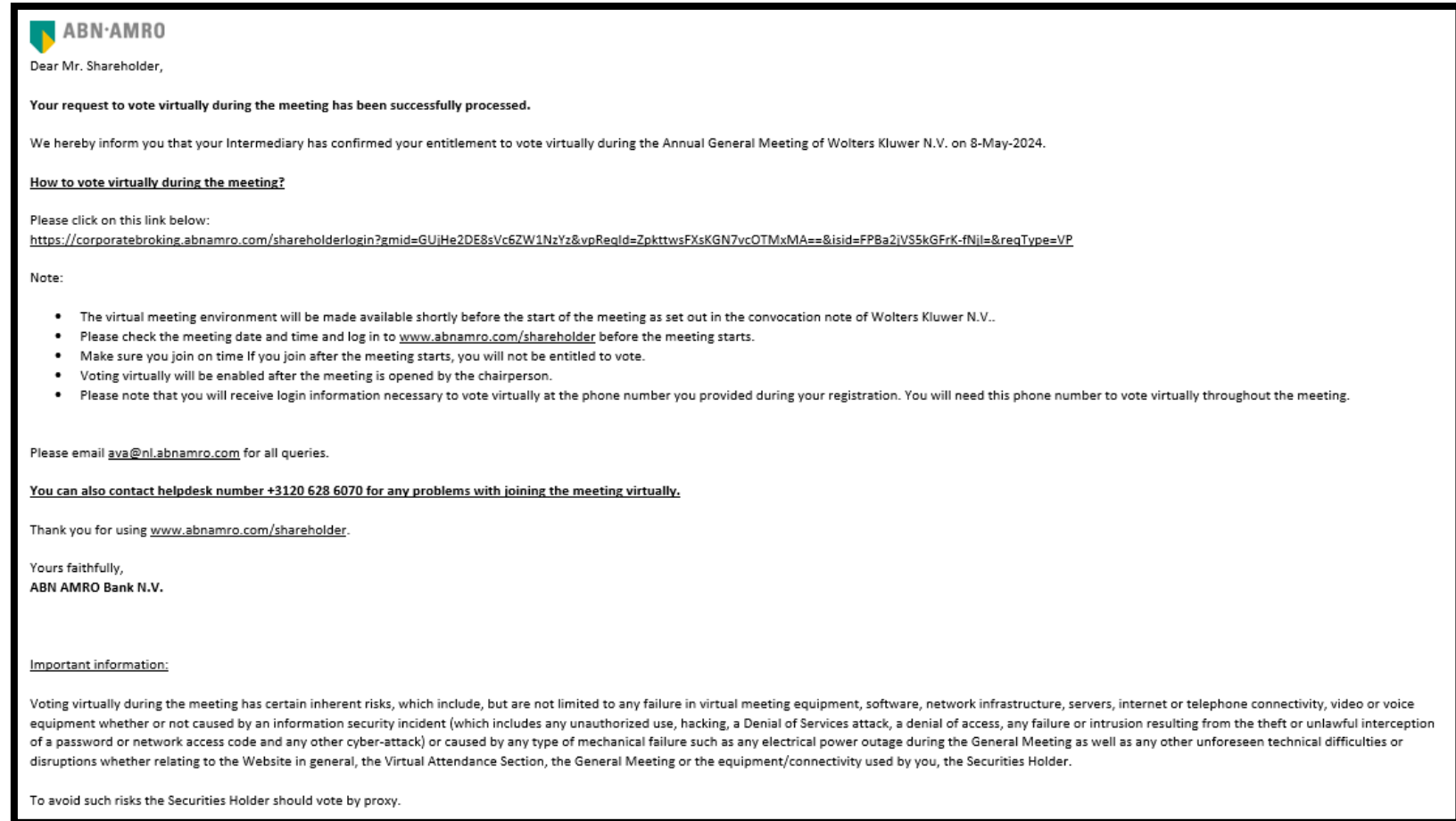
Before Wednesday, 1 May 2024, 17:30 CET

Under My Events you will find your request (status: pending, until intermediary approves)



The screenshot shows the ABN-AMRO user interface. At the top left is the ABN-AMRO logo. On the right, there are language options (NLI EN I FR) and a 'Log out' button. Below the logo is a navigation bar with 'My events', 'Meetings', and 'My Account'. The main content area is titled 'Request type:' and has three radio buttons: 'Virtual participation' (selected), 'Attendance requests', and 'Voting instructions'. There is also a 'Confirmed votes' option. Below the radio buttons is a 'Status:' dropdown menu set to 'Pending' and a 'Search by issuer' input field. A list of requests is shown below, with one entry for 'Wolters Kluwer N.V.' on '8 May 2024 | 10:00 CET'. The entry details include 'Annual General Meeting', '1 securities | Registration number 1.133.00022', and a 'Pending' status button. There are also icons for a phone and a pencil next to the entry.

Once the request has been approved by the intermediary, a shareholder will receive a confirmation e-mail, including further instructions



ABN-AMRO

Dear Mr. Shareholder,

Your request to vote virtually during the meeting has been successfully processed.

We hereby inform you that your Intermediary has confirmed your entitlement to vote virtually during the Annual General Meeting of Wolters Kluwer N.V. on 8-May-2024.

How to vote virtually during the meeting?

Please click on this link below:
<https://corporatebroking.abnamro.com/shareholderlogin?mid=GUJHe2DE8sVc6ZW1NzYz&vpReqId=ZpkttwsFXsKGN7vcOTMxMA==&isid=FPBa2IVS5kGFrK-fNil=&reqType=VP>

Note:

- The virtual meeting environment will be made available shortly before the start of the meeting as set out in the convocation note of Wolters Kluwer N.V..
- Please check the meeting date and time and log in to www.abnamro.com/shareholder before the meeting starts.
- Make sure you join on time. If you join after the meeting starts, you will not be entitled to vote.
- Voting virtually will be enabled after the meeting is opened by the chairperson.
- Please note that you will receive login information necessary to vote virtually at the phone number you provided during your registration. You will need this phone number to vote virtually throughout the meeting.

Please email ava@nl.abnamro.com for all queries.

You can also contact helpdesk number +3120 628 6070 for any problems with joining the meeting virtually.

Thank you for using www.abnamro.com/shareholder.

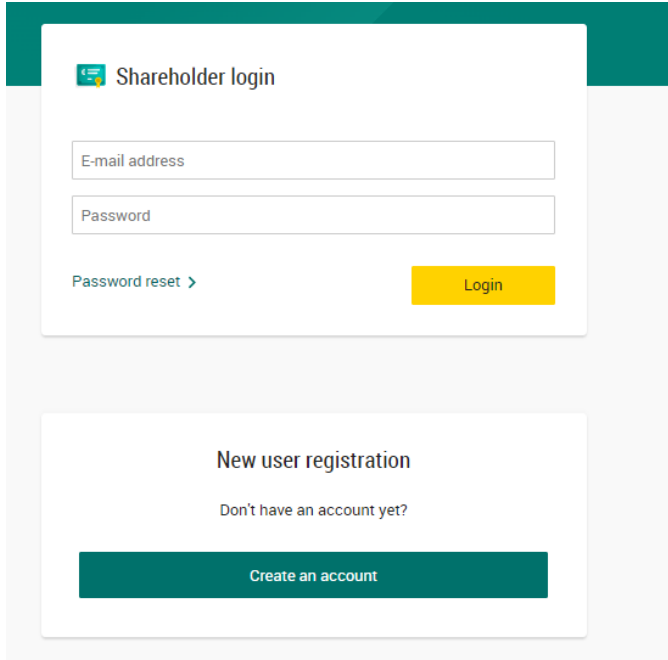
Yours faithfully,
ABN AMRO Bank N.V.

Important information:

Voting virtually during the meeting has certain inherent risks, which include, but are not limited to any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorized use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Attendance Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks the Securities Holder should vote by proxy.

Before Wednesday, 8 May 2024, 10:00 CET

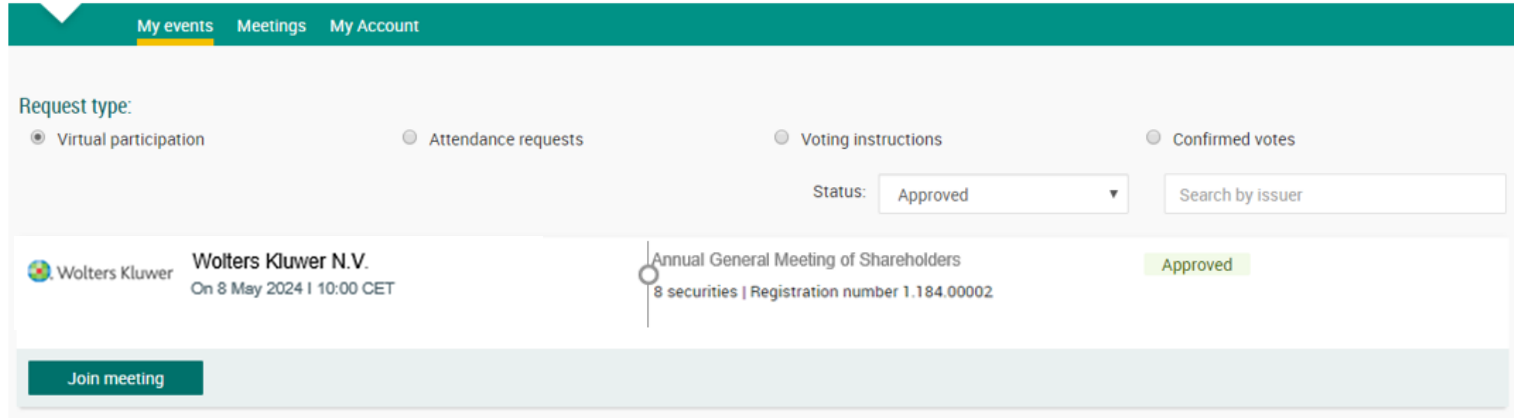


The screenshot shows a web interface with two main sections. The top section is titled "Shareholder login" and contains a form with two input fields: "E-mail address" and "Password". Below these fields is a link for "Password reset" with a right-pointing arrow, and a yellow "Login" button. The bottom section is titled "New user registration" and contains the text "Don't have an account yet?" followed by a dark teal button labeled "Create an account".

On the day of the Annual General Meeting, choose <https://corporatebroking.abnamro.com/shareholderlogin> to login to the shareholder portal and click "Login"


Before Wednesday, 8 May 2024, 10:00 CET

Go to My events and click “Join Meeting”



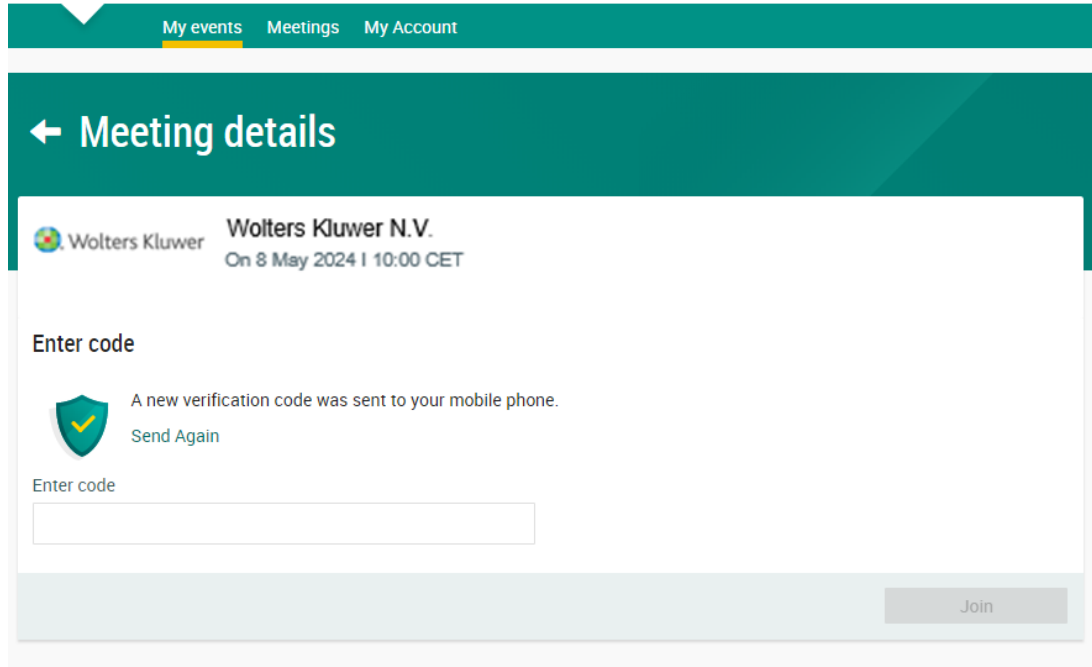
The screenshot shows a web interface with a teal header containing navigation tabs: "My events" (highlighted), "Meetings", and "My Account". Below the header, the "Request type:" section has four radio buttons: "Virtual participation" (selected), "Attendance requests", "Voting instructions", and "Confirmed votes". To the right, there is a "Status:" dropdown menu set to "Approved" and a "Search by issuer" input field. A table lists a meeting for "Wolters Kluwer N.V." on "8 May 2024 | 10:00 CET". The meeting title is "Annual General Meeting of Shareholders" with a status of "Approved" in a green box. Below the table, a teal "Join meeting" button is visible.

Request type	Status	Search by issuer
<input checked="" type="radio"/> Virtual participation	Approved	Search by issuer
<input type="radio"/> Attendance requests		
<input type="radio"/> Voting instructions		
<input type="radio"/> Confirmed votes		

Issuer	Event	Status
 Wolters Kluwer	Wolters Kluwer N.V. On 8 May 2024 10:00 CET	Annual General Meeting of Shareholders 8 securities Registration number 1.184.00002


[Join meeting](#)

Before Wednesday, 8 May 2024, 10:00 CET




My events Meetings My Account

← Meeting details

 Wolters Kluwer **Wolters Kluwer N.V.**
On 8 May 2024 | 10:00 CET

Enter code

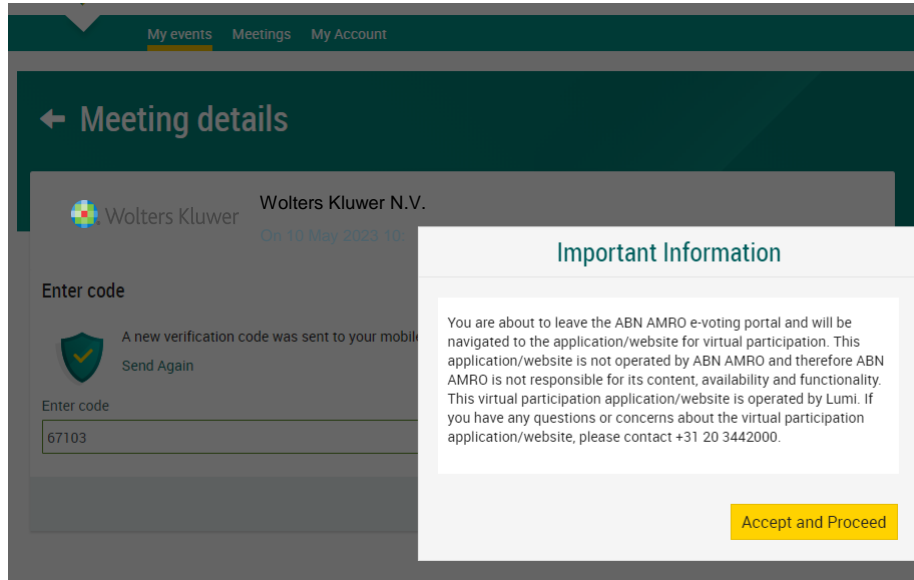
 A new verification code was sent to your mobile phone.
Send Again

Enter code

Join

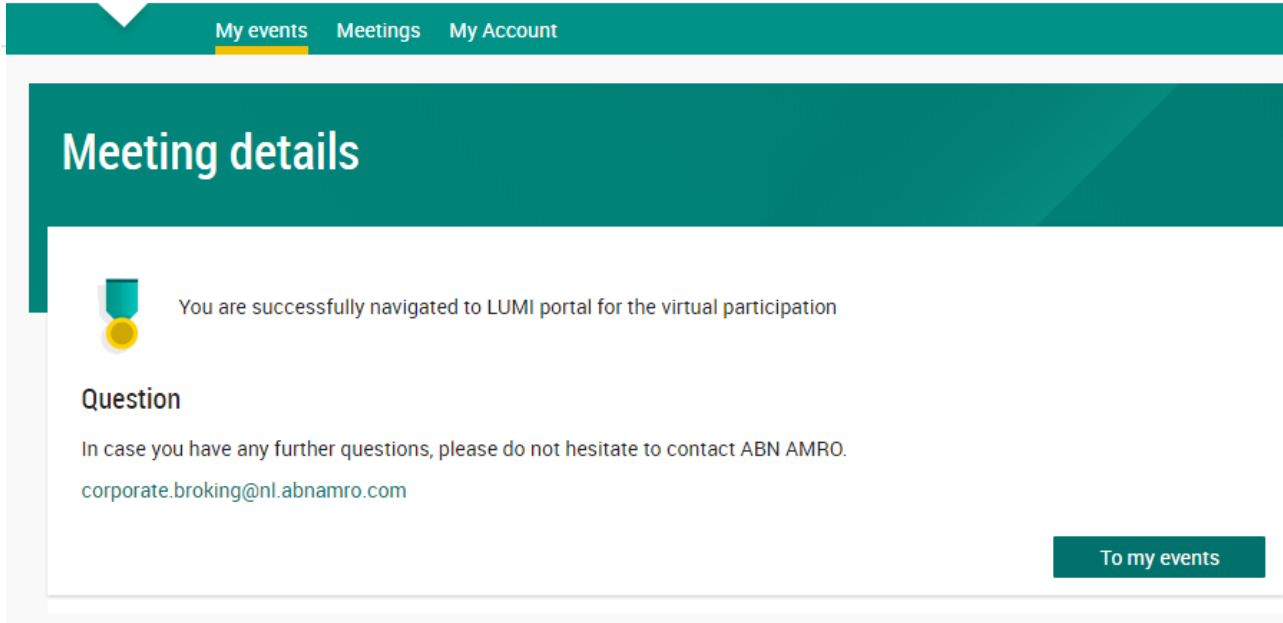
Fill in the one-time verification code as sent to your mobile phone

Before Wednesday, 8 May 2024, 10:00 CET



Once the verification code is validated, a notification will be shown. Click "Accept and Proceed"

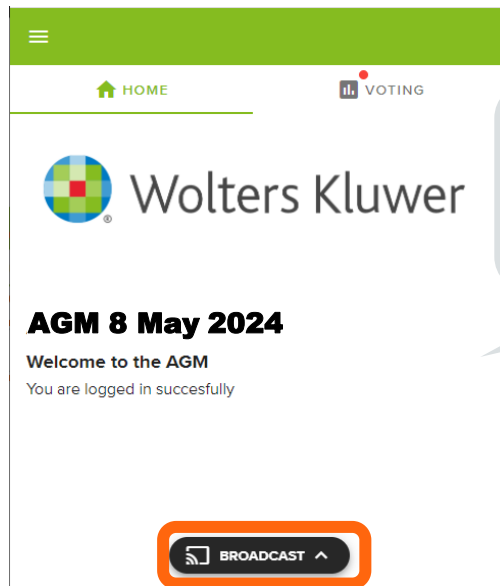
Before Wednesday, 8 May 2024, 10:00 CET



The screenshot shows a web application interface with a teal header. The header contains three navigation items: "My events" (highlighted with a yellow underline), "Meetings", and "My Account". Below the header is a teal banner with the text "Meeting details" in white. Underneath the banner is a white box containing a teal shield icon with a yellow circle below it, followed by the text "You are successfully navigated to LUMI portal for the virtual participation". Below this is a section titled "Question" with the text "In case you have any further questions, please do not hesitate to contact ABN AMRO. corporate.broking@nl.abnamro.com". At the bottom right of the white box is a teal button with the text "To my events".

You will then be navigated to LUMI portal (the environment in which the meeting is shown and voting is possible)

09:00 – 10:00 CET: virtual registration desk open and at 10:00 CET: webcast starts



Here a dial-in number to the conference call will be displayed from 09.30 CET onwards, as well as a conference ID. You will be placed on music hold until the event starts.

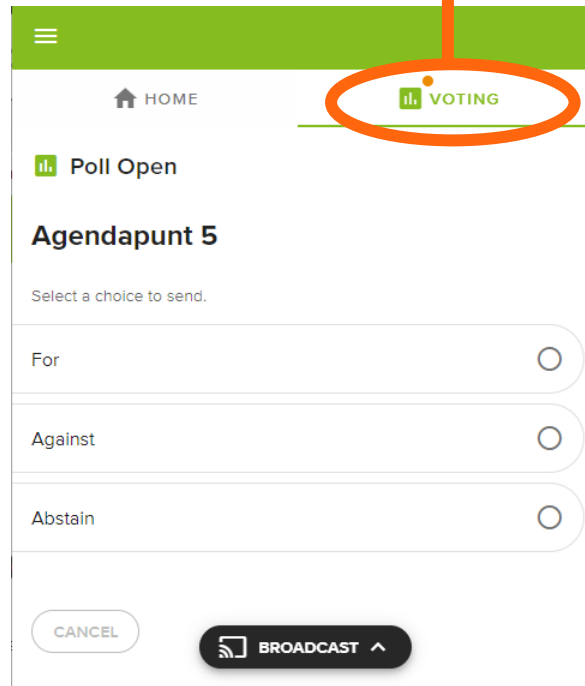
You will be able to ask a question per agenda item and need to follow the operator instructions.

Click here to follow the webcast

Shareholders who log in after 10:00 CET will only have access to the meeting via the webcast at www.wolterskluwer.com/investors and will neither be able to ask questions nor to vote.

10:00 CET: Start of the meeting

Click here to vote



When the voting is open please submit your votes by clicking “For”, “Against” or “Abstain”. A vote confirmation will be displayed.

Please vote on all agenda items. This feature will be open during the AGM and will be closed after the last voting item on the agenda has been discussed.

Registration process

Q: How can I register to participate as a virtual shareholder at the Wolters Kluwer N.V. hybrid meeting?

A: As a Wolters Kluwer N.V. shareholder, you will first need to create a profile via www.abnamro.com/evoting, where you are requested to provide your mobile phone number and custody account number.

Q: Where can I login to participate in the hybrid meeting as a virtual shareholder?

A: You can participate via the ABN AMRO platform and login via www.abnamro.com/evoting.

Q: I don't know my login details for the ABN AMRO platform?

A: You can easily request a new password via the website www.abnamro.com/evoting or contact ABN AMRO via: ava@nl.abnamro.com.

Q: The ABN AMRO platform isn't allowing me to login, what should I do?

A: Please contact ABN AMRO at ava@nl.abnamro.com.

Q: Can I test if I can get into the virtual environment ahead of the hybrid meeting?

A: Yes, you can do so after the Close of Registration, following the guidelines on www.abnamro.com/evoting. Should you face difficulties, please contact ABN AMRO at ava@nl.abnamro.com.

Registration process

Q: How do I know if my bank has approved my registration for the hybrid meeting?

A: You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation takes longer than that, please do not hesitate to contact ABN AMRO via ava@nl.abnamro.com. We advise that you already use the testing period before the day of the meeting to test your access to the platform.

Q: I have already registered for online participation at the hybrid meeting, but now I would like to participate in-person or through a proxy. Is that possible?

A: Shareholders will be accommodated either to attend in person, or to attend and participate in the meeting remotely through electronic means without the need to physically attend the meeting. Participation in-person or through proxy is possible, as long as you make this change before the Close of Registration on Wednesday, 1 May 2024, 17:30 CET. As further specified in the convocation of the hybrid meeting and as stated on www.abnamro.com/evoting.

Q: As of which moment can I login to the hybrid meeting?

A: You can login within a time frame of one hour before the start of the hybrid meeting. Once you have done so you are counted as a shareholder attending the hybrid meeting, even if you leave before the start of or any time during the hybrid meeting (whether or not due to an internet connection failure).

Shareholder meeting

Q: How can I follow the hybrid meeting?

A: You will be able to follow the meeting via a live video webcast via www.wolterskluwer.com/investors or in the virtual environment via www.abnamro.com/evoting or attend in person.

Q: What do I need to do to participate at the hybrid meeting?

A: You can submit your votes via proxy through ABN AMRO or attend the meeting online. You can register via www.abnamro.com/evoting.

Q: When do I need to login when I want to attend and vote at the hybrid meeting?

A: You will be able to login from thirty minutes (30 minutes) prior to the meeting until the meeting starts. The meeting will start at 10:00 CET on 8 May 2024.

Q: How do I know that I can vote during the hybrid meeting?

A: Once the Chair has opened the shareholder meeting, you will be able to vote until the Chair declares that the voting will be closed after the last voting item.

Shareholder meeting

Q: How do I know that I have voted at the hybrid meeting?

A: The application will confirm that your vote(s) has/have been received.

Q: Can I ask questions as a virtual participant of the hybrid meeting?

A: Yes, questions about items on the agenda can be submitted prior to the hybrid meeting as described in the convocation notice. Further, it will be possible for shareholders who attend the meeting remotely to ask questions in relation to the items on the agenda via the audio connection offered via the virtual environment (telephone number will be displayed there).

Q: Can I also vote in advance of the hybrid meeting?

A: Yes, you can by giving a proxy voting instruction via www.abnamro.com/evoting.

Q: I have already voted through proxy on the ABN AMRO website, do I need to vote again?

A: No, your proxy voting instruction will remain valid.

Q: I have already voted through proxy on the ABN AMRO website, can I change my vote during the hybrid meeting?


A: If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Wednesday, 1 May 2024, at 17:30 CET.

Shareholder meeting


Q: I have already voted through proxy on the ABN AMRO website, can I still follow the hybrid meeting?

A: Yes, you can via the webcast available on www.wolterskluwer.com/investors.

Q: I am unable to vote.

A: Once the Chair has opened the shareholder meeting, you will be able to vote until the end of the meeting if you are a registered shareholder. Press the voting button  to submit your votes. Please make sure you are connected to the internet.

Q: How can I submit a vote?

A: During the meeting you will be able to vote. Press the voting button  to submit your votes. When selecting the button of your choice your vote will be cast automatically. Please submit your votes on all resolutions. You will see a confirmation in your screen.

Q: How can I change my vote?

A: You will be able to amend your votes during the meeting, you will be able to vote until the Chair declares that the voting will be closed after the last voting item.

Exercise of rights

Q: Are my votes valid when leaving early? Can I re-join after I have left?

A: Yes, assuming you have logged in successfully prior to the start of the hybrid meeting this will not affect the votes casted until the moment you left. Re-joining the hybrid meeting after you've left is possible, and you will also be able to vote upon items that have been put to vote in the meantime. The polls for all items are open during the hybrid meeting and closed after the last voting item on the agenda has been discussed.

Q: When there's a failure in my network connection, or my device stops working during the hybrid meeting will I be able to login and continue to participate in the hybrid meeting once the connection has been restored?

A: Yes, assuming you have logged in successfully prior to the start of the hybrid meeting, you will be able to continue participating in the hybrid meeting after the network connection has been restored. You will also be able to vote on items that have been put to vote in the meantime. The polls for all items are open during the hybrid meeting and closed after the last voting item on the agenda has been discussed.

Q: Will I be able to ask questions or make any comments to the meeting during the hybrid meeting when I participate online?

A: From today until Friday, 3 May 2024, 17:00 CET at the latest, shareholders may submit written questions in relation to the items on the agenda via email to: 2024AGM@wolterskluwer.com. Shareholders must include their name and their shareholder certificate number, which can be obtained from their bank, in their email. Wolters Kluwer intends to answer these questions (possibly combined) during the hybrid meeting. It will also be possible for shareholders attending the meeting remotely to ask questions in English in relation to the items on the agenda. Shareholders attending remotely can do so by electronic means, via the audio connection offered via the virtual environment (telephone number will be displayed there). It is up to the discretion of the Chair of the meeting to resolve upon the order of the meeting.

Exercise of rights

Q: Are there any voting restrictions when participating online?

A: When participating online split-voting is not possible as it is not supported by the platform yet. Holders of ADRs will not be able to participate in online voting.

Q: I have registered for online participation but have sold my shares after that. Can I still vote on these shares?

A: Yes, according to Dutch Corporate law the 28th day before the day of the hybrid meeting is decisive for those who will be able to vote at the hybrid meeting. As registration is only possible after that record date (*record date Wolters Kluwer: 10th April 2024 at 17:30 CET*) the right to vote remains even if you have already sold your shares in the meantime.

Q: Will the possibility of online participation affect the proceedings at the general meeting?

A: At the hybrid meeting the usual proceedings for general meetings of Wolters Kluwer N.V. will be followed.

General Questions

Q: I appreciate the possibility to participate online at the hybrid meeting, I wonder how Wolters Kluwer N.V. ensures that online participation will be without issues?

A.: Wolters Kluwer N.V. offers the application to shareholders through third parties that have gathered experience with organizing hybrid shareholders' meetings. But even though Wolters Kluwer N.V. has given its best efforts to ensure that shareholders are offered a best-in-market service, it cannot guarantee that shareholders will not experience any issues.

Q: Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

A: When you participate online, you will be able to take into account the deliberations at the Annual General Meeting before you decide how to vote. If you grant a proxy voting instruction your vote has, in fact, been made before the meeting takes place and you will only be able to change your voting instruction until Close of Registration, Wednesday, 1 May 2023, at 17:30 CET.

Q: What will be done with all my personal data which I am asked to provide when opting for online participation?

A: ABN AMRO will process your personal data and adheres to its GDPR policy, which can be found on www.abnamro.com/en/footer/privacy-statement.html.

General Questions

Q: Are there any rules and conditions set by Wolters Kluwer N.V. that apply to the hybrid meeting?

A: Yes, we would like to refer you to the Policy relating to the hybrid meeting of shareholders that applies and which can be found on our website, www.wolterskluwer.com/agm. If you participate remotely, you should have read this Policy. As described in the Policy remote voting entails risks. Shareholders who wish to avoid such risks, should choose to give a voting instruction to the Notary.

Q: I don't have a smartphone, tablet or pc. Will I be able to participate in the hybrid meeting?

A: Unfortunately, in that case you cannot join the hybrid meeting remotely. If you are registered for the meeting, you can always attend the meeting in person.

Q: My internet connection isn't working properly. Will I be able to participate in the hybrid meeting?

A: You will need a working internet connection during the meeting. On your phone you can also use a mobile (3G/4G/5G) signal if available or use WiFi.

Q: My battery is almost empty. What do I do?

A: The shareholder is responsible for a properly functioning and charged device.

Q: How do I know this is a safe way to vote?

A: The website and portal provided through www.abnamro.com/evoting has been thoroughly tested by various parties.

General Questions

Q: Which device should I use to participate in the hybrid meeting?

A: You can participate at the hybrid meeting with any device that has a working internet connection and successfully logged in to the virtual environment via www.abnamro.com/evoting. Please make sure to have installed the latest version of your internet browser, Chrome, Firefox, Internet Explorer 11 and 10, Edge or Safari.

Q: The device that I will use for online participation has a camera installed: will, or can, I be made visible in the hybrid meeting to other participants or anyone else?

A: No, that will not be the case.

Q: When I participate online, will other shareholders be informed that I am participating or do they have the possibility to know that?

A: No. You will be registered on the registration list of all shareholders attending the hybrid meeting in accordance with the provisions of the articles of association of Wolters Kluwer N.V. However this information will not be provided to other shareholders of Wolters Kluwer N.V.

Q: Who can I contact if my question is not listed above?

A: You can contact ABN AMRO via email ava@nl.abnamro.com.

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