
Clinical Effectiveness

EmmiEducate® Flat File Guide for Epic Users

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Contents

1. Overview	4
1.1 Introduction	4
1.2 Integrated Patient Education in Epic	4
1.3 Integrated Patient Education in Epic MyChart Bedside	4
2. Download and Setup	4
2.1 Instructions	4
3. Frequently Asked Questions	5
3.1 How often are the files updated?	5
3.2 Why are there multiple files?	5
3.3 Do I need to download the files in sequential order?	5
3.4 Can I take a partial update?	5
3.5 How can I get help with the flat file if I run into issues?	5

1. Overview

1.1 Introduction

This document will outline the steps needed to link your Epic EMR system with EmmiEducate content from Wolters Kluwer. If you encounter any difficulties during your implementation process, or have any questions, please reach out to your Wolters Kluwer Implementation contact directly.

1.2 Integrated Patient Education in Epic

To help guide you through the Epic set up process for this content, please request the Patient and Discharge Instructions Setup and Support Guide documentation on Epic Galaxy from your Epic Implementation Specialist. This will provide the step-by-step instructions on configuring and running the patient education import utility within Epic.

1.3 Integrated Patient Education in Epic MyChart Bedside

To help guide you through the Epic Bedside set up process for this content, please request the Epic MyChart Bedside Setup and Support Guide documentation on Epic Galaxy from your Epic Implementation Specialist. This will provide the step-by-step instructions on configuring and running the patient education import utility within Epic.

2. Download and Setup

2.1 Instructions

EmmiEducate patient education in the flat file format is powered by our Lexicomp Solution.

Lexicomp IPE bundle .zip file: This is the patient education leaflet bundle file used during the setup and import process. You will need to download this file (the name will appear as “lexicomp-IPE-epic-leaflets{YYYY-MM-DD}.zip”) from your Wolters Kluwer FTP account and extract it to your file server.

Download Instructions:

1. Access SFTP account:
 - a. **FTP Client Access:**
 - i. Host: cft.lexi.com
 - ii. Port: 22
 - b. **Browser Access:**
 - i. <https://cft.lexi.com>
2. Login with your username and password
 - a. * You should receive the login information for your Wolters Kluwer FTP account during your initial account setup.
3. Download the latest “lexicomp-IPE-epic-leaflets” file.
4. Extract the file to a destination of your choosing.
5. Contact your Epic Implementation Specialist or Epic TS for next steps.

NOTE: It is recommended that customers use 7-ZIP or similar third-party unzip utility. Some customers using the built-in Windows unzip tool have encountered problems in which the bundle may not completely extract, making it appear languages are missing.

3. Frequently Asked Questions

3.1 How often are the files updated?

New files are built each night, incorporating all content updates made to that point. There are no fixed schedule customers need to follow for updates. You can choose an update schedule that works best for you (weekly, monthly, quarterly, etc.).

When you are ready to update, log into your Wolters Kluwer FTP account, download the latest day's file, and re-run the Epic Patient Education import utility. No delta file or incremental updates are required.

3.2 Why are there multiple files?

We store 3-5 days' worth of snapshots in your FTP in case a customer needs to re-download a file that they have already begun working with.

3.3 Do I need to download the files in sequential order?

No, each file is a complete snapshot of the IPE file. You can always download the latest file.

3.4 Can I take a partial update?

No, each load of the flat file is meant to be taken as the whole file. Unfortunately, we do not support partial updates.

3.5 How can I get help with the flat file if I run into issues?

You can contact support at: <https://www.wolterskluwer CDI.com/support/contact/>

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