UpToDate® Engage Engagement Summary
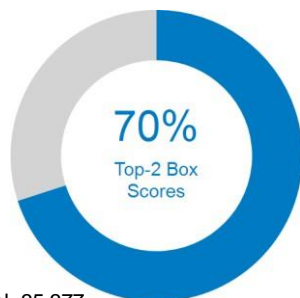
Sample Health System

This report highlights key metrics about your UpToDate Engage subscription. Please contact client services at Emmi-west@wolterskluwer.com with any questions.

79,799
Total Program Views
+12% PREVIOUS YEAR

Patient Survey Responses Past 12 Months

Did engaging with UpToDate Engage improve your opinion of the organization that gave it to you?

70%
Top-2 Box Scores

N=35,377

Includes responses from Dec 2022 to Nov 2023

UpToDate Engage answered questions I would have normally called to discuss with my provider (N=32,208)

● **88%**

The information in the UpToDate Engage program was useful in increasing my confidence to ask questions (N=35,646)

● **71%**

The UpToDate Engage program was useful in providing me with new information (N=34,012)

● **73%**

Trending Titles Sorted by Increase in Programs Issued

Program Title	Increase From Previous Period (#)	Increase From Previous Period (%)
VASECTOMY	+397 Programs	+36%
PREDIABETES	+161 Programs	+7%
BREASTFEEDING	+125 Programs	+3%

Trending titles are the UpToDate Engage titles with the largest increase in the number issued from the previous period. Up to 3 trending titles will display.

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EmmiEngage Engagement Summary

Sample Health System

Ordering Activity in Period

71,430

Total patient orders
issued in period

-3% PREVIOUS PERIOD

93,262

Total programs
issued in period

-4% PREVIOUS PERIOD

18%

Patient orders that included more
than one program

31% NATIONAL AVG.

27%

Patient orders issued via
automation

46% NATIONAL AVG.

71%

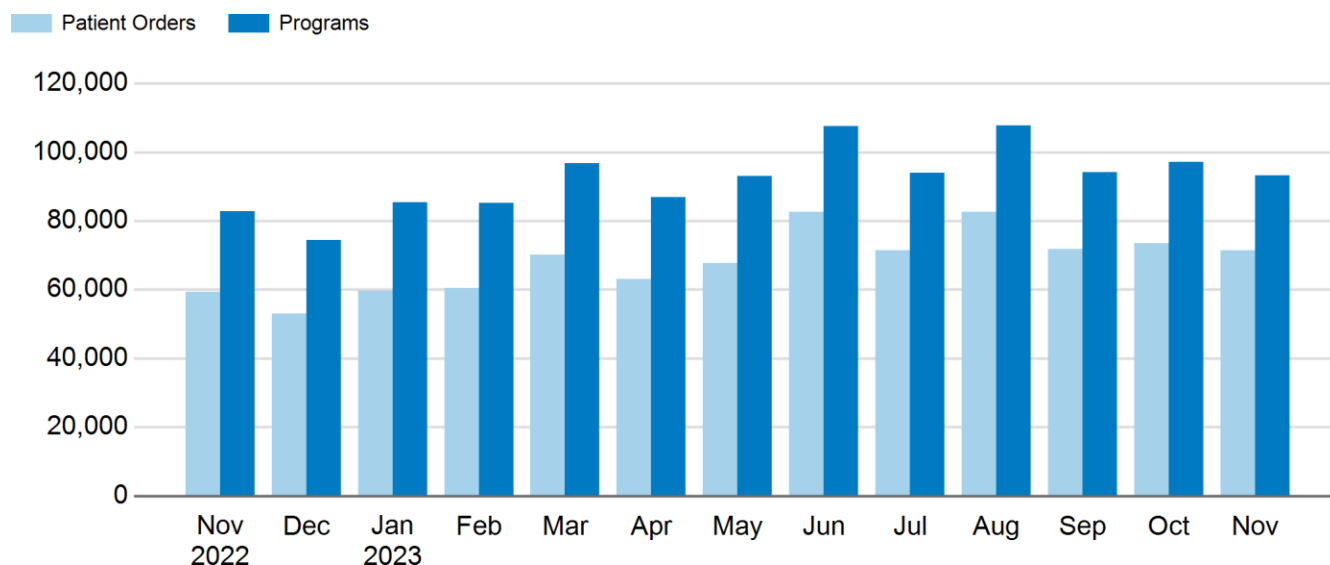Patient orders issued via
integration

36% NATIONAL AVG.

2%

Patient orders issued via
other workflows

18% NATIONAL AVG.

A patient order is the bundle of content issued to a patient. A patient order may contain multiple UpToDate Engage
programs. A program is an individual UpToDate Engage title. There may be multiple programs in one patient order.

Total Patient Orders and Programs Issued in Period

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EmmiEngage Engagement Summary

Sample Health System

Patient Engagement Totals for Patient Orders Expired in Period

51,112
Patient orders started
+28% PREVIOUS YEAR

58,139
Programs started
+23% PREVIOUS YEAR

83,957
Program views
+13% PREVIOUS YEAR

1.6
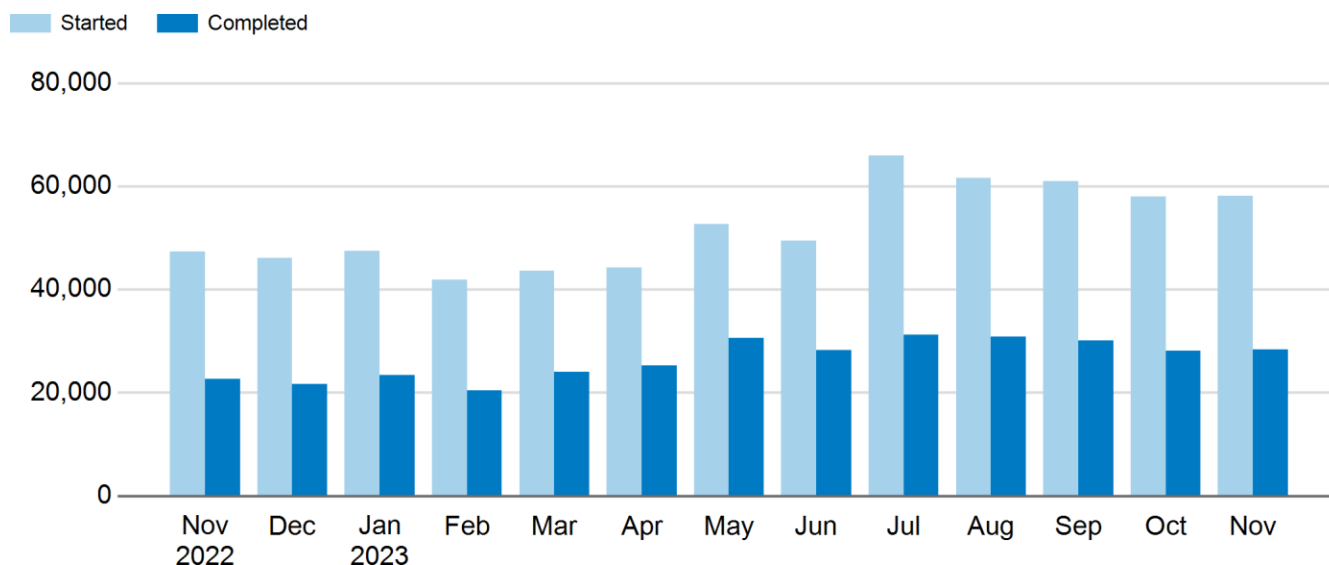Avg. views per patient orders started
1.7 NATIONAL AVG.

27%
Programs with multiple views
18% NATIONAL AVG.

49%
Program views on mobile
66% NATIONAL AVG.

Programs Started and Completed for Patient Orders Expired in Period

Start Rates by Scheduling Method

Scheduling Method	Patient Orders Expired	Patient Orders Started	Client Start Rate	National Avg. Start Rate
EMR Integration	54,078	30,651	57%	36%
Automation	18,218	18,186	100%	100%
Bedside	2,040	2,038	100%	100%
EmmiManager	1,516	192	13%	73%
Automated Process	24	24	100%	25%
Self Service	21	21	100%	100%
TOTAL	**75,897**	**51,112**	**67%**	**44%**

UpToDate Engage Engagement Summary
 In-Period Activity Detail by Team

Activity for Teams with the Most Patient Orders Issued in Period

Team	Patient Orders Issued	Programs Issued	Program Views	Change in Issued from Previous Period
ORG - PERSONAL ACTION PLAN	19,113	19,113	19,088	+4%
SAMPLE HEALTH SYSTEM - POPULATION CARE MANAGEMENT (POPFOPCC PPCM PPCM)	2,244	3,941	1,998	+3%
SAMPLE HEALTH SYSTEM - (GSTRIRIV GII)	1,647	1,648	1,623	+4%
SAMPLE-ORG EPIC BEDSIDE	1,452	1,497	1,496	-32%
SAMPLE SLEEP MEDICINE (EM)	1,293	2,485	311	+1%
SAMPLE OBSTETRICS & GYNECOLOGY (OBGFOFON OBG)	1,169	2,342	2,235	-3%
SAMPLE SYSTEM - OBSTETRICS & GYNECOLOGY (OBGRIRIV OBG)	860	1,066	1,087	+1%
SAMPLE MED OFFICE 1 SAMPLE - GASTROENTEROLOGY (GSTOCKM1 GI)	858	867	959	-14%
SAMPLE MEDICAL OFFICES - GASTROENTEROLOGY (GSTBEGMO GI)	825	825	825	+3%
SAMPLE HOSPITAL - MEMBER HEALTH EDUCATION	793	1,087	1,034	+9%

Activity for Teams with the Largest Decrease in Patient Orders Issued in Period

Team	% Change from Previous Period	Patient Orders Issued Current Period	Patient Orders Issued Previous Period
SAMPLE OUTPATIENT MED CTR - MEMBER HEALTH EDUCATION (MHESDOTM MH2)	-100%	0	27
SAMPLE MEDICAL CENTER - MEMBER HEALTH EDUCATION (MHEWHWOD MHEB AUDBB)	-100%	0	33
SAMPLE ASTHMA OUTREACH	-96%	1	24
SAMPLE MEDICAL OFFICES - FAMILY PRACTICE	-93%	2	28
SAMPLE MEDICAL OFFICES - FAMILY PRACTICE	-88%	3	25
SAMPLE MEDICAL CENTER - MEMBER HEALTH EDUCATION (MHEWHWOD MHE)	-86%	6	44
SAMPLE MEDICAL OFFICE U - DAY SURGERY	-81%	9	48
SAMPLE MEDICAL OFFICES - FAMILY MEDICINE	-76%	7	29
SAMPLE MEDICAL OFFICE 1 - FFS HEALTH EDUCATION VENTURE	-75%	46	184
SAMPLE MEDICAL OFFICES U - OCCUPATIONAL HEALTH SERVICES (OHSRITMV OHS)	-74%	12	46