

# Using UpToDate engagement programs within your EMR

Integrated workflows for simple program ordering



## Need Help?

Please reach out to your Customer Success representative for more information. Or, contact **Support** at [support@my-emmi.com](mailto:support@my-emmi.com); 866-294-3664.



With UpToDate® engagement solutions integrated into your EMR, assigning programs to patients is a simple process that functions as a natural extension of your day-to-day tasks. While workflows will vary by site, EMR, and specialty, the solutions integrate with an EMR as:

→ An **Education activity**, ordered via the Education tab

→ An **orderable item**, with content sent out via Order Entry

**No matter the EMR platform you're working in, the way you use the solutions will be the same:**



### 1. Choose a Program

Select the content that best fits your patients' specific health needs.



### 2. Contact Your Patients

Let your patients know they've been assigned a program and will be receiving an email, phone call, SMS text, or patient portal link with instructions detailing how to view their program.



### 3. Monitor Views

Follow your patients' activity and track the status of their assigned programs.



### 4. Follow Up

Ask your patients if they have any questions, and encourage those who haven't viewed their programs by describing how they will help them better understand their health.