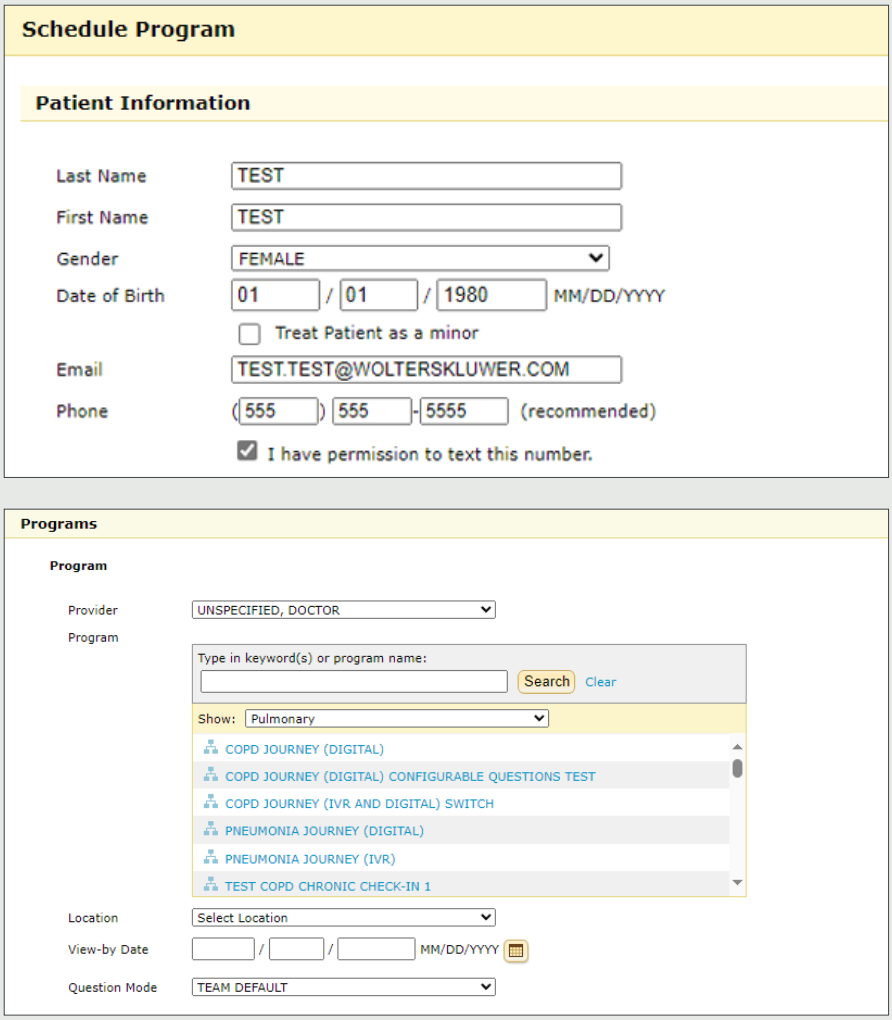
Using UpToDate Engagement Manager with UpToDate Journeys

Enrollment

Enrolling a patient in UpToDate® Journeys



1. Review the UpToDate Journeys enrollment flier with the patient.
2. Enter the patients phone number and email address in the patient information section of “Schedule UpToDate Engagement Manager”.
3. Schedule the series appropriate for the patient’s condition. All topics are designated by a digital hierarchy or phone icon.
4. If the series you’re looking for does not first appear in the list, use the keyword search.
5. Schedule additional UpToDate Journeys topics for the patient if he/she has any other chronic conditions, such as asthma, diabetes, or hypertension.

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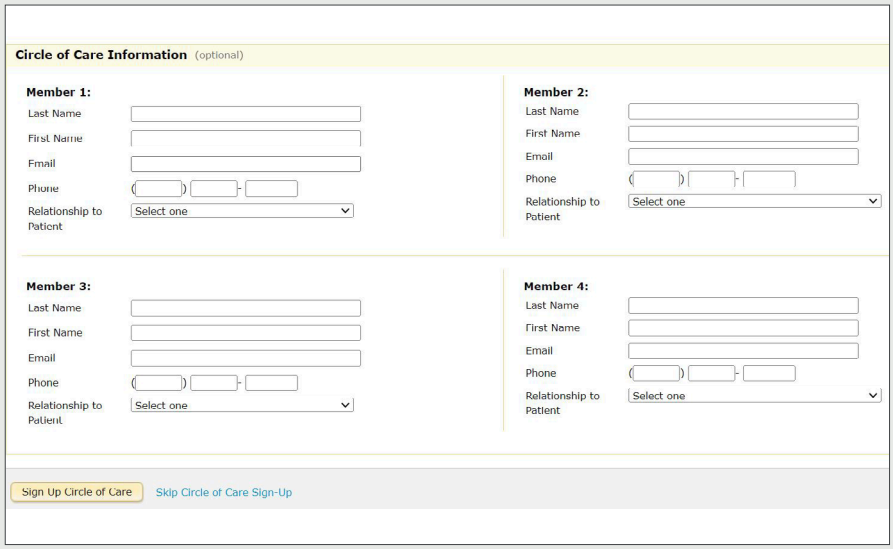
Enrolling Circle of Care members in UpToDate Journeys

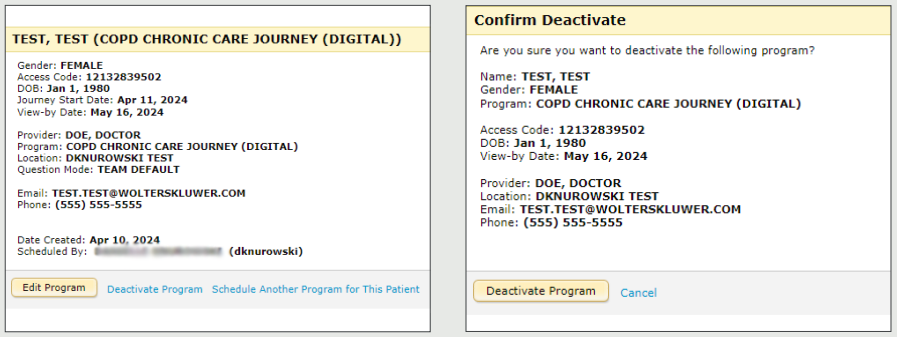
Available for the following series: AMI, Behavioral Health, COPD, Heart Failure 30 Day, Heart Failure 45 Day, Pneumonia and Stroke



1. Follow the steps listed above to enroll a patient.
2. Once you select "Finish Scheduling," a Circle of Care page will appear.
3. Fill out the Circle of Care contact information (a phone number is required).
4. Select "Sign Up Circle of Care."

Deactivation

Deactivating from UpToDate Journeys



1. On the "Patient List" tab, search for the patient's last name.

   Only the top 1,000 results will be returned. Refine search if you don't see your patient.

2. Click on the patient's name next to the appropriate series.
3. Click "Deactivate UpToDate Engagement Manager."
4. The patient will be removed from UpToDate Journeys - no longer receiving notifications.

For more information please visit https://www.wolterskluwer.com/en/solutions/uptodate/enterprise/patient-engagement or contact us at https://www.wolterskluwer.com/en/solutions/uptodate/contact

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