

Program Utilization Report



Summary

The Program Utilization Reports can be used for a more enriched view of your organization's UpToDate® Patient Engagement program usage that is not available in the Engagement Dashboard. For example, these reports can sort data by provider, by user, by team, or by specific UpToDate Patient Engagement program. This report can also show information on completion rates, email/phone collection rates, and how patients are accessing the program (mobile/desktop).

Utilization Report



Your Organization

Client Facing Name	Issued in Period	Started in Period	Completed in Period	% Email Collected for Issued	Expired in Period	Start %	% Email for Expired	Program Views
BREASTFEEDING	3	3	1	100%	0	0%	0%	3
CHILDBIRTH: FULL PROGRAM	6	6	1	100%	0	0%	0%	6
CHILDBIRTH: INDUCTION AND AUGMENTATION	1	1	1	100%	0	0%	0%	1
CHILDBIRTH: PAIN MANAGEMENT	1	1	1	100%	0	0%	0%	1
C-SECTION	8	8	1	100%	0	0%	0%	11
ERAS WITHOUT BOWEL PREP	1	1	1	100%	3	100%	100%	1
NEWBORN CARE BASICS: FORMULA FEEDING AND BREASTFEEDING	3	3	1	100%	0	0%	0%	3
NEWBORN HEALTH AND SAFETY	1	1	1	100%	0	0%	0%	1
NUTRITION AND EXERCISE DURING PREGNANCY	2	2	1	100%	0	0%	0%	2
POSTPARTUM CARE (EMOTIONAL)	1	1	1	100%	0	0%	0%	1
POSTPARTUM CARE (PHYSICAL)	3	3	1	100%	0	0%	0%	3
POSTPARTUM DEPRESSION	1	1	1	100%	0	0%	0%	1
PREDIABETES	82	82	43	100%	44	100%	100%	102
PREDIABETES AND YOUR BODY: OVERVIEW	40	40	18	100%	19	100%	100%	41
WARNING SIGNS IN THE THIRD TRIMESTER OF PREGNANCY: OVERVIEW	1	1	1	100%	0	0%	0%	1
Totals	154	154	74	100%	66	100%	100%	178



How to access this report

Your UpToDate Patient Engagement Customer Success Representative can set you up to receive these reports via email on a cadence that best fits your needs (daily, weekly, monthly, etc.). You can also request reports at any time from your UpToDate Patient Engagement Customer Success team.



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Explanation of fields

➔ Always included

Field	Definition
Issues in Period	Count of all access codes created in the reporting period
Started in Period	Count of all access codes started for the first time in the reporting period regardless of when they were issued
Completed in Period	Count of all access codes completed for the first time in the reporting period regardless of when they were started or issued
Expired in Period	Count of all access codes with a view by date in the reporting period
Start %	The % of access codes with a view by date in the reporting period that were started

➔ Additional columns

Field	Definition
% Email Collected for Issued	The % of access codes created in the reporting period that have an email address on file
% Phone Collected for Issued	The % of access codes created in the reporting period that have a phone number on file
% Email for Expired	The % of access codes with a view by date in the reporting period that have an email address on file
# of Physicians for Issued	The distinct number of doctors who issued access codes in period
Expired Starts in Period	Count of expired access codes in period that were started
Expired Completes in Period	Count of expired access codes in period that were completed
Expired Completion %	The % of expired access codes in period that were completed
% Email for Expired	The % of access codes expired in the period that have an email address on file
% Phone Collected for Expired	The % of access codes expired in the period that have a phone number on file
% Started on Desktop for Expired	The % of access codes expired in the period that were started once on desktop
% Started on Mobile for Expired	The % of access codes expired in the period that were started once on mobile
% Completed vs. Started for Expired	The number of expired access codes completed over the number of expired access codes started
% Surveys submitted for Expired	The % of access codes expired in the period where a survey response was submitted
# Surveys submitted for Completed	The number of access codes completed in the period where a survey response was submitted
% Clicked Additional Info Link	The % of access codes expired in the period where the patient clicked on a link
% Started on Desktop for Started	The % of access codes started in the period that were started once on desktop
% Started on Mobile for Started	The % of access codes started in the period that were started once on mobile
Program Views	Count of the number of times a patient watches the program
UpToDate Patient Engagement Code	The UpToDate Patient Engagement Code associated with the UpToDate Patient Engagement program assigned