ELM Solutions

Case study: A leading financial services organization partners with Wolters Kluwer ELM Solutions to execute on a legal technology roadmap designed for modernization, innovation, and efficiency

SUMMARY

Under a mandate from general counsel to deliver on efficiencies and stay ahead of the technology curve, the head of legal operations recognized the importance of defining a clear plan focused on the technologies prepared to support these end goals.

MODERNIZATION PLAN

Clarity and alignment with broader organizational goals supported swift leadership approval of a plan designed to achieve greater efficiencies and recognize cost savings:

- → Benchmark against industry peers and identify opportunities for continuous improvement in leadership positioning
- → Introduce ELM Solutions' AI-powered legal bill review solution, LegalVIEW® BillAnalyzer, to reduce and reinvest third-party spend
- → Identify opportunities for workflow changes to automate manual processes for optimal efficiencies

RESULTS OF LEGAL TECHNOLOGY INNOVATION

The team exceeded expectations, with results that make it clear why they have become leaders in legal operations maturity, modernization, and innovation:

- → Automation of 60 manual processes
- → A reduction of 10,000 manual hours associated with outside counsel onboarding, matter entry, and set up
- → 8% reduction in outside counsel expenses for reinvestment
- → 2,400+ hours saved in annual invoice review
- → \$25k annual savings in offshore resources

KEYS TO SUCCESS



Contact

Develop a legal technology roadmap aligned with broader organizational goals



Identify innovative, flexible solutions that will allow you to achieve your end goals



Establish a strong relationship with a forward-thinking vendor



"The ability to be innovative, adaptable, and flexible allowed us to get as much done as possible, regardless of the challenges."

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