

Resilient. Confident. Ready for Change.

Next-Generation Nurses: Empowered + Engaged, examines the mindsets of next-generation nurses from a survey of US healthcare stakeholders and consumers. Focusing on the views of nurses who have been practicing 10 years or less, the results of the survey

provide a snapshot of the characteristics of this committed group of caregivers. They recognize that the new healthcare environment requires a new perspective on care delivery, and they stand ready to advocate for change.

Care Consistency is Key

89%

believe they would also see better outcomes if there were more consistency in care practice.

Care Teams Unite

82%

believe trying to improve care hand-offs between various healthcare professionals is not easy.

1 Champions of Consistency

Next-generation nurses are proponents of more consistent and effective healthcare delivery.

Evidence Doesn't Lie

81%

agree that there is variability in the protocols and best practices that guide care delivery.

Vulnerability Through Variability

74%

think there's variability in the clinical information the entire care team accesses when delivering care.

2 Proponents of Value

71%

report that value-based care models are having a positive impact on treatment.

3 Care Equalizers

Champions for social determinants of health, these nurses advocate for more patient data so they can deliver first-class care for all.

Socially Savvy

a top priority for nursing is addressing social determinants of health.

The More Patient Data, the Better

a top priority for hospitals is to have access to patient data that helps them respond to patient lifestyle needs.

4

"Tuned in" to the Medication Crisis

Next-generation nurses are pained by the medication crisis, prioritizing the fight against inappropriate medication use and implementing programs for safe pain management.

Top 4 Pain Points* in Medication Management

- 1 Avoiding medication errors that can cause an adverse reaction or patient harm.
- 2 Implementing programs for opioid prescribing and safe pain management is a priority.
- 3 Being able to control drug costs by switching to lower cost alternatives.
- 4 Knowing a patient was prescribed an inappropriate antibiotic.

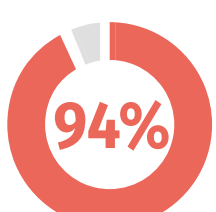
* Top 4 responses to 12 multiple choice questions on the leading challenges related to managing medications in a hospital setting.

When care is better, it's because of technology.

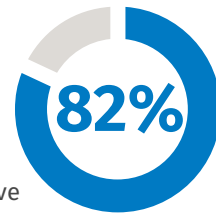
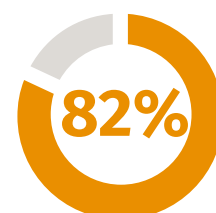
5 Tech Savvy by Nature

Having grown up with computers and cell phones, using technology is second nature to these nurses.

What's Working



Gaps



6

The Patient's Advocate

These nurses know patients have the power to take charge of their own health.

72%

believe patients are fully empowered and take an active role in their own care.